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	Disclosures - NON- LIFE	INSURANCE COMPANIES
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	NL-2-B-PL	Profit and Loss Account
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	WEINDEINED (MINONE DIOCECCOLICE)	

Registration No.190 and Date of Registration with the IRDA-01.04.2020 CIN: L 66000 MH 1919 GOI 000526 Form NL-1-B-RA

please refer Regulation 1 Part V- Preparation of Financial Statement of IRDA (Accounting) Regulation 2002

Revenue Account

For the Period ended 31-03-2024 (Amount in Rs. Lakhs) Total MARINE Miscellaneous FOR THE FOR QUARTER UPTO THE YEAR FOR THE UPTO THE UPTO THE YEAR FOR THE UPTO THE UPTO THE YEAR FOR THE UPTO THE FOR OUARTER LIPTO THE YEAR LIPTO THE PERIOD FOR OUARTER FOR OUARTER PARTICULARS SCHEDULE DUARTER ENDED FNDFD FNDFD OUARTER ENDED PERIOD ENDED FNDFD OUARTER ENDED PERIOD ENDED ENDED OUARTER ENDER FRIOD FNDF NDED 31.03.2024 31.03.2023 31.03.2024 31.03.2024 31.03.2023 31.03.2023 31.03.2024 31.03.2023 31.03.2023 31.03.2024 31.03.2023 31.03.2023 NL-4-Premium Schedule 2 Profit/ Loss on Sale/Redemption of Investments 3 Interest, Dividend & Rent – Gross (Refer Note 1) 4 (a) Others Income (b) Others - Contribution from Shareholders Funds Towareds excess EOM Total (A) NL-5-Claims 1 Claims Incurred (Net) Schedule NL-6-Commission 2 Commission Schedule NL-7-Operating Expenses 3 Operating Expenses related to Insurance Business 4 Premium Deficiency Total (B) Operating Profit/(Loss) from Fire Business C= (A - B) (13407) (36269) (141238) (62547) APPROPRIATIONS (32313) (55373) (23318) (16283) (104259) (4516) (8701) (7761) (99108) (559) (3056) (219649) Transfer to Shareholders' Account Transfer to Catastrophe Reserve Transfer to Other Reserves (to be specified) Total (C)

Note - 1			Fir	re			MA	RINE			Miscel	laneous			Tot	tal	
Pertaining to Policyholder's funds		FOR QUARTER ENDED 31.03.2024	UPTO THE YEAR ENDED 31.03.2024	FOR THE QUARTER ENDED 31.03.2023	UPTO THE PERIOD ENDED 31.03.2023	FOR QUARTER ENDED 31.03.2024	UPTO THE YEAR ENDED 31.03.2024	FOR THE QUARTER ENDED 31.03.2023	UPTO THE PERIOD ENDED 31.03.2023	FOR QUARTER ENDED 31.03.2024	UPTO THE YEAR ENDED 31.03.2024	FOR THE QUARTER ENDED 31.03.2023	UPTO THE PERIOD ENDED 31.03.2023	FOR QUARTER ENDED 31.03.2024	UPTO THE YEAR ENDED 31.03.2024	FOR THE QUARTER ENDED 31.03.2023	UPTO THE PERIOD ENDED 31.03.2023
Interest, Dividend & Rent		12637	50007	11229	42112	1558	6164	1511	5666	77197	305483	72251	270959	91391	361655	84991	318738
Add/Less:-								0						0	0	0	0
Investment Expenses		0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Amortisation of Premium/ Discount on Investments		273	1313	351	1344	34	162	47	181	1668	8022	2261	8648	1975	9498	2660	10173
Amount written off in respect of depreciated investre	ments	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Provision for Bad and Doubtful Debts		-53	-223	-296	-280	-7	-28	-40	-38	-325	-1363	-1902	-1802	-384	-1614	-2237	-2119
Provision for diminution in the value of other than a	ctively traded Eq	1074	1065	-215	26	132	131	-29	4	6558	6503	-1381	170	7764	7699	-1625	200
Investment income from Pool		0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Interest, Dividend & Rent – Gross*		11343.51136	47853	11388	41022	1398	5898	1532	5520	69295	292321	73273	263943	82037	346072	86194	310484

^{*} Term gross implies inclusive of TDS

ote: See Notes appended at the end of Form NL-2-B-PL

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PL.3.1 PL.3.2

PL.5.1

PL.5.2

PL.5.5 PL.5.3 PL.5.4 PL.5.6

PL.6.1

PL.6.2

Profit and Loss Account

Foi	the Period ended 31-03-2024			(Amount in	Rs. Lakhs)
	PARTICULARS	FOR QUARTER ENDED 31.03.2024	UPTO THE YEAR ENDED 31.03.2024	FOR THE QUARTER ENDED 31.03.2023	UPTO THE PERIOD ENDED 31.03.2023
1	OPERATING PROFIT/LOSS				
	(a) Fire Insurance	32313	55373	(13407)	104259
	(b) Marine Insurance	4516	23318	8701	16283
	(c) Miscellaneous Insurance	(36269)	(141238)	7761	99108
2	INCOME FROM INVESTMENTS				
	(a) Interest, Dividend & Rent – Gross	37268	147479	33731	126499
	(b) Profit on Sale of Investments	43676	126555	29521	173445
	Less: Loss on Sale of Investments	0	0	0	0
	(c) Amortization of Premium / Discount on Investments	(805)	(3873)	(1056)	(4037)
3	OTHER INCOME (Credit Balances Written Back)	3442	1540	(791)	1812
	Income Tax	0	0	0	0
	Total (A)	84141	209154	64461	517368
4	PROVISIONS (Other Than Taxation)				
	(a) For diminution in the value of investments	3166	3139	(645)	79
	(b) For doubtful debts	(157)	(658)	(888)	(841)
	(c) Others (to be specified)	0	0	0	0
5	OTHER EXPENSES				
	a. Other Than Those Related To Insurance Business	24044	54827	39536	380682
	b.Contribution to Policyholders fund towards excess EOM				
	(i) Towards Excess Expenses of Management	0	0	0	0
	(ii) Others	0	0	0	0
	c. Expenses on Corporate Social Responsibility	458	1832	58	2320
	d. Bad debts written off	0	0	0	0
	e. Interest on subordinated debt	0	0	0	0
	f. Penalties	0	0	0	0
	g. Others - Interest On Income/Service Tax	52	665	7	125
	Profit (-) / Loss on Sale of Assets	428	650	549	582
	h. GST Expenses	4151	4151	9899	9899
	TOTAL (B)	32141	64606	48515	392845
	Profit Before Tax	52000	144548	15946	124522
	Provision for Taxation				
	Current Tax	19480	51530	21886	43075
	Earlier Year Tax	0	0	3113	3113
	MAT Credit	(2775)	(18415)	(24802)	(24802)
	Defferred tax	(99)	(1500)	253	(2403)
	Profit After Tax	35393	112933	15495	105539
	Transfer from General Reserves / Equalization / Contingency Reserves	0	0	0	0
	APPROPRIATIONS				
	(a) Interim Dividends Paid During The Year	0	0	0	0
	(b) Proposed Final Dividend	0	0	0	0
	(c) Dividend Distribution Tax	0	0	0	0
	(d) Transfer to Any Reserves or Other Accounts (to be specified)	(35393)	(112933)	(15495)	(105539)
	Balance of Profit/Loss Brought Forward from Last Year	-	-	-	-
	Balance Carried Forward to Balance Sheet	-	_	_	_

Notes: to Form NL-1-B-RA and NL-2-B- PL

⁽a) Items of income in excess of one percent of the total premiums (less reinsurance) or Rs.5,00,000 whichever is higher, shall be shown as a separate line

⁽b) Under the sub-head "Others" items like foreign exchange gains or losses and other items shall be included.

⁽c) Interest, dividends and rentals receivable in connection with an investment should be stated as gross amount, the amount of income tax deducted at source being included under 'advance taxes paid and taxes deducted at source". The expenses pertaining to investment income e.g. Amortisation, Write off, other Investments expenses etc. are to be deducted from this other than separately disclosed here.

⁽d) Income from rent shall include only the realized rent. It shall not include any notional rent.

⁽e) Contribution from the Shareholders' Account to policyholders' account /Contribution to the Policyholders' Fund is as per the terms of Section 40C of the Insurance Act, 1938 read with IRDAI (Expenses of Management of Insurers transacting General or Health Insurance Business) Regulations as specified and modified from time to time.

The New India Assurance Company Ltd.

Registration No.190 and Date of Registration with the IRDA-01.04.2020 CIN: L 66000 MH 1919 GOI 000526

Form NL-3-B-BS

Balance Sheet

s on 31-03-2024			(Amount in Rs. Lakh
	Schedule	As at 31.03.2024	As at 31.03.2023
A. SOURCES OF FUNDS			
SHARE CAPITAL	NL-8-Share Capital Schedule	82400	82400
RESERVES AND SURPLUS	NL-10-Reserves and Surplus Schedule	2031132	1950538
FAIR VALUE CHANGE ACCOUNT	Shareholders	684771	531515
FAIR VALUE CHANGE ACCOUNT	Policyholders	1672124	1272299
BORROWINGS	NL-11-Borrowings Schedule	0	0
TOTAL		4470427	3836752
B. APPLICATION OF FUNDS			
INVESTMENTS-Shareholders	NL-12-Investment Schedule	2428129	2248179
INVESTMENTS-Policyholders	NL-12-Investment Schedule	5702981	5102885
LOANS	NL-13-Loans Schedule	37407	33566
FIXED ASSETS	NL-14-Fixed Assets Schedule	41730	43141
DEFERRED TAX ASSET		30623	29123
CURRENT ASSETS			
a. Cash and Bank Balances	NL-15-Cash and bank balance Schedule	1422489	1226437
b. Advances and Other Assets	NL-16-Advances and Other Assets Schedule	1055080	976957
Sub-Total (a+b)		2477569	2203394
DEFERRED TAX LIABILITY (Net)		-	_
c. CURRENT LIABILITIES	NL-17-Current Liabilities Schedule	4518995	4235698
d. PROVISIONS	NL-18-Provisions Schedule	1729017	1628856
Sub-Total (c+d)		6248012	5864554
NET CURRENT ASSETS = (a+b-c-d)		(3770443)	(3661160)
MISCELLANEOUS EXPENDITURE (to the extent	NL-19-Miscellaneous Expenditure Schedule	0	41014
not written off or adjusted) DEBIT BALANCE IN PROFIT AND LOSS ACCOUNT		-	-
TOTAL B		4470427	3836747

CONTINGENT LIABILITIES

Particulars	As at 31.03.2024	As at 31.03.2023
Partly paid-up investments	1811	1448
2. Claims, other than against policies, not acknowledged as debts by the company	642	1105
Underwriting commitments outstanding (in respect of shares and securities)		
4. Guarantees given by or on behalf of the Company	14661	13626
5.Statutory demands/ liabilities in dispute, not provided for	360592	576963
6. Reinsurance obligations to the extent not provided for in accounts	0	0
7. Others (matters under litigation) to the extent ascertainable	1727	4335
Potential Tax Liability towards distribution received from Venture Fund	0	79
TOTAL	379433	597554

-6 Promium Schedule n Earned (Net) willd ended 35-00-3524																				(Resount in Rs. Lakh	4															(Amou
	n	RE	Marin	Cargo	Mari	ine Hull	Total	Marine	Mob	r OD	Met	or TP	Total	Motor	He	alth	Personal	Accident	Total I	Sealth	Workmen's C	ompensation/	Public/ Pro	duct Liability	Engine	ering	Aviat	tion	Crop In	naurance	Other Miscellan	eous segment	Total Miscs	ellaneous		Grand Total
Particulars	For the Quarter Ended 31.03.2024	quarter	For the Quarter Ended 31.03.2024	Up to the quarter 31.03.2024	For the Quarter Ended 31.03.2024	Up to the quarter 31.03.2024	For the Quarter Ended 31.03.2024	Up to the quarter 31.03.2024	Quarter Frylad	Up to the quarter 31.03.2024	For the Quarter Ended 31.03.2024	Up to the quarter 31.12.2023																								
rect Premium	120622	572402	12002	46858	16171	54267	29172	101125	116994	514695	172158	599339	290152	1114035	477349	1844717	10649	26692	487993	1905402	4404	2069	0 4856	9500	25934	113859	12364	41230	-2750	-2445	47020	165572	200215	3362956	1019010	2017373
mium on reinsurance accepted (*)	27207	101967	195	1221	163	750	450	2042	101	499			101	400	.00	1090	0		.00	1090			0 1		1124	4164	1206	16709	7924	34700	170	2482	10413	59347	39179	110000
emium on reinsurance ceded (4)	69014	368638	2794	17784	10595	24994	14369	A7779	9360	30362	7159	24264	16419	55531	24750	130212	513	3636	35363	177936	359	114	A 22	160	21,694	20179	11974	29127	,27A	.1200	12749	CARRE	97910	341597	190793	578613
ten Premium	79916	305830	9413	35405	5848	20023	15261	55429	107836	494416	165999	574575	272824	1058992	642519	1725485	10137	54061	452655	1779546	4046	2954	6 4887	9345	15524	47844	1695	18301	4448	22726	24399	113168	781718	2079481	876899	2563144
ning balance of UPR	189195	189195	11556	11556	20698	20698	22254	32254	229159	229159	202909	202908	\$42967	542967	\$20058	\$20058	20226	20226	541184	541134	9127	212	7 2760	2760	\$6488	54488	4686	4636	0		52223	52223	1206446	1206446	1427995	1427895
ing balance of UPR	167130	167130	12530	12530	19939	19939	22470	22470	248513	248513	209284	209284	985955	256798	900005	560094	18076	18076	070882	588070	9098	209	© 2709	2709	50396	50396	4460	6460	1172	1177	\$0292	54504	1266209	1266209	1465808	1494638
ned Premium	101991	227996	2422	24421	6600	20792	15045	\$5212	99482	475062	161522	\$70099	260004	1045161	292482	1676449	12297	\$6212	485770	1732661	4084	1958	5 -4923	9299	19616	\$1926	1921	18527	2275	21563	22118	110997	721956	2019718	222923	2507102
irect Bremium						_	_																_	_										$\overline{}$		
	99043	4363C6	17054	A1070	12210	CACHE	3666	66366	66661	303460	173158	C00330	767446	651617	A74+65	1633053	48369	CC397	161003	1667,660	3390	1200	4 200	1616	34574	109037	17364	41730	.3760	.3440	45013	161184	937967	3161603	951576	2746039
Irvia	3/676	122044	647	1676			GAS	2222	76033	1633330			16033	1637330	3154	43654	200	1700	3430	13343	****	7.66	£ 11.60	7867	1313	4676	6				1900	A366	36746	200654	15929	769764

Note:
(a) Release persistens whether on business coded or accepted are to be brought into account, before deducting commission, under the head of reinsurance premiums.
(b) Separate disclosure to be made for segment/sub-segment which contributes more than 10 percent of the total gross direct premium.

																																				(Amor	unt in Rs. Lakhs)
																					Miscel	eneous															
		IRE		Cargo		ice Hull		d Marine	Mob	or 00	Mob	or TP		Motor	Hea	with		Accident	Total			empensation/		duct Liability	Engl	neering	Avia	tion		aurance	Other Miscellas					Grand Total	
Particulars	For the Quarter	Up to the	For the	Up to the	For the	Up to the	For the	Up to the	For the	Up to the	For the	Up to the	For the	Up to the	For the	Up to the	For the	Up to the	For the		For the Quarter		For the	Up to the	For the	Up to the	For the	Up to the	For the	Up to the	For the	Up to the	For the	Up to the		Up to the	
	Ended 31.03.2023	quarter 31.03.2023	Quarter Ended 31.03.2023	quarter 31.03.2023	Quarter Ended	quarter 31.03.2023	Quarter Ender 31.03.2023	d quarter 31.03.2023	Quarter Ended 31.03.2023	quarter 31.03.2023	Quarter Ended 31.03.2023	quarter 31,03,2023	Quarter Ended 31.03.2023	quarter 31.03.2023	Quarter Ended 31.03.2023	quarter 31.03.2023	Quarter Ended 31.03.2023	31.03.2023	Quarter Ended 31.03.2023	quarter 31.03.2023	Ended 31.03.2023	quarter 31.03.2023	Quarter Ended 31.03.2023	quarter 31.03.2023	Quarter Ended 31.03.2023	quarter 31.03.2023	Quarter Ended 31.03.2023	31.03.2023	Quarter Ended 31.03.2023	quarter 31.03.2023	Quarter Ended 31.03.2023	quarter 31.03.2023	Quarter Ended 31.03.2023	quarter 31.03.2023	Quarter Ended 31.03.2023	d quarter 31,12,2022	quarter 31.03.2023
	31.03.2023	31.03.2023	31.03.2023	31.03.2023	31.03.2023	31.03.2023	31.03.2023	31.03.2023	31.03.2023	31.03.2023	31.03.2023	31.03.2023	31.03.2023	31.03.2023	31.03.2023	31.03.2023	31.03.2023	31.03.2023	31.03.2023	31.03.2023	31.03.2023	31.03.2023	31,03,2023	31.03.2023	31.03.2023	31.03.2023	31.03.2023	31.03.2023	31.03.2023	31.03.2023	31.03.2023	31.03.2023	31.03.2023	31.03.2023	31.03.2023	31.12.2022	31.03.2023
Gross Direct Premium	119712	538642	2 12510	52340	1583	5016	2834	6 10250	131921	450592	171278	582160	202199	1092758	454740	1686028	16819	66993	471559	1753021	4429	20121	5057	19320	25420	99680	7862	20946	-174	1126	34759	151064	852162	3107064	1000220	0 2747994	2748204
Add: Premium on reinsurance accepted (4)	28791	105234	4 264	1285	56	176	. 83	1 202	176	625			176	625	2112	7112	21	202	2122	7616			1	6	1209	4214	1682	7922			103	2494	5299	22686	6 34920	0 96023	130964
Less : Premium on reinsurance ceded (4)	60073	33346	4 3650	16355	1057	3176	9 1422	9 4812	8722	26580	7055	24067	19777	50643	50130	187946	812	3099	50942	191045	207	103:	21	168	13719	56463	6294	27651	2404	-707	14674	58608	104038	204903	179340	0 588151	766491
Net Written Premium	22429	21041:	9124	37270	582	2012	9 1494	8 5740	122275	424627	164223	\$58100	287598	982729	406722	1505194	16027	64196	422769	1569289	4272	1909	5037	19158	12906	46431	3252	11228	-2578	1846	20187	94949	752422	2764927	9 856801	1 2255856	3112657
Add: Opening balance of UPR	179175	179171	13918	12918	1350	1350	2742	6 2743	203677	203677	295959	295950	499636	989655	494767	494767	20557	20557	515325	515325	7966	796	2761	2761	42983	42993	5726	5726			20186	50386	1125791	1125781	1222292	J 1332382	1222282
Less: Closing balance of UPR	197104	19710	4 11461	11461	2065	2065	2215	4 3215	235814	235856	202808	303808	539621	239621	519811	219811	20218	30218	540029	540029	8036	9021	2686	2686	\$4267	54267	9899	4636			\$2067	52067	1201392	1201392	1420600	0 1353121	1420600
Not Farmed Dramison	9/664	30746	11563	16774	.4390	1766	4 1636	A (37)	61738	163544	164374	CGASCI	347643	643754	101639	1,884150	46369	640%	344445	4 CAACOC	4340	1953	5443	14333	3431	36147	4363	19969	.9576	1646	19567	93169	477673	3666336	266663	9935449	3634439
Gmas Direct Bramium					1	1 -																	1											-			
- In India	89933	423901	11434	49709	14492	4907	2590	6 9778	92561	315294	171278	592160	263839	897460	449163	1668266	16463	65592	465626	1733858	3182	1273	2718	11773	23560	92327	7863	30946	-176	1176	23457	146580	901072	2926817	916921	1 2531484	2448425
- Outside India	29779	114937	1077	3631	1367	109	242	9 472	29360	135298			39360	135298	\$\$77	17762	356	1402	5992	19164	1297	739	1340	2547	1960	6353	0		0		1302	4484	51091	180236	93299	4 216500	299799
					1	1																															

(a) Reinsurance premiums whether on business ceded or accepted are to be trought into account, before deducting commission, under the head of reinsurance premiums.

(b) Separate disclosure to be made for segment/sub-segment which contributes more than 10 percent of the total gross direct premium.

The New India Assurance Company Ltd. Resistantion Inc. 100 and Store of Resistantion with the IB Scott NV-5: Chims Schedule Claims Incurred (Inst) For the Period ended 31-03-3024	10A-012M 2010 CM 1 6600	0 MH 1919 GOI 0001	SIS.																															a	mount in Rs. Lakhs)	
Particulars	FIRE	•	Mark	ne Cargo	Han	ine Hull	Total	Marine	Moto	or OD	Hote	or TP	Total	Motor	Her	alth	Personal	Accident	Total P	fealth		Compensation/ r's Liability	Public/ Pro	duct Liability	Engineer	ing	Aviati	ion	Crop Inc	urance	Other Miscellan	ous segment	Total Miso	allaneous	Grand Tol	and .
	For the Quarter Ended	quarter	For the Quarter Ended	Up to the quarter	For the Quarter Ended	Up to the quarter	For the Quarter Ended	quarter	For the Quarter Ended	Up to the quarter	For the Quarter Ended	Up to the quarter	For the Quarter Ended	Up to the quarter	For the Quarter Ended	Up to the quarter	For the Quarter Ended	quarter	or the Quarter Ended	quarter	For the Quarter Ended	Up to the quarter	For the Quarter Ended	Up to the quarter	Ended	Up to the quarter	For the Quarter Ended	Up to the quarter	For the Quarter Ended	Up to the quarter	For the Quarter L Ended	Ip to the quarter 31.03.2024	Ended	Up to the quarter	Ended	Up to the quarter
Claims Paid (Direct)	103207	769176	9730	27993	775	11615	16995	41606	150844	515400	152406	453136	317749	968625	496997	1871422	14273	43888	511765	1915310	2457	8500	1425	6667	9194	11287	1484	5232	-1117	5504	19456	84501	866415	3027898	986617	3338832
Add : Re-insurance accepted to direct claims (paid)	17779	67175	107	755	1	1071	121	1830	117	647	16	44	133	691	490	3391	4	45	494	2427		22			786	1549	464	11214	2033	2033	12	466	3922	19413	21825	88418
Less :Re-insurance Ceded to claims paid	82255	120116	2140	4654		6651	3842	11307	6449	19118	\$159	25069	14607	44201		105794	661	2026	15950	106819	91	253		-10	2990	9570	3023	5292	2283	11292	6806	19925	45750	199145	131848	331541
Net Claim Paid	38731	215615	7507	24097	5771	2034	13276	22131	153512	497008	144261	428101	297775	925108	482200	1768020	11609	41908	495809	1809927	2165	8272	1426	6677	7 6990	25266	-1075	11154	-1366	-1564	22663	65124	824586	2847963	876593	1095709
Add Claims Outstanding at the end of the year	515215	515215	20587	20583	2254	22644	43232	41212	203853	203853	2253001	2253001	2456853	2456853	244684	264484	42323	42323	285807	286807	21924	21924	13146	13146	71038	71016	9839	90.29	32995	12995	92859	92859	2985463	2985463	3543909	1542909
Less Claims Outstanding at the beginning of the year	485530	468252	21412	23495	2454	25290	45955	48785	217358	198315	2246182	2131783	2483540	2330098	261536	224204	41807	38208	202243	262412	21164	25312	17721	20238	82875	67307	9043	7242	29164	17565	85876	79580	3034925	2809755	3566410	3326791
Net Incurred Claims	68416	262578	6683	21189	287	5388	10553	26577	120006	502545	151082	549318	271059	1051861	465148	1788300	14124	46022	479273	1834323	925	4604	-3150	-413	-4846	28997	-278	13751	2465	11865	29646	75403	775124	3023672	854093	2312827
																																				$\overline{}$
Claims Paid (Direct)																																				$\overline{}$
-In India	82925	201773	9613	27417	721	11562	16826	40979	123988	389240	152406	453126	276394	842166		1854665	14192	43557	507877	1898223	1441	4518	-135	738	1544	10326	1484	5232	-1117	5694	28983	83165	823472	2870262	923223	3113014
-Outside India	20282	67553	125	575	4	53	169	629	15855	126259	0	0	35855	126759	3307	16756	80	330	3388	17087	1016	3982	1560	5925	651	2961	0	0	0	0	473	1418	42942	157636	63394	225818
Estimates of IBNR and IBNER at the end of the	11860	11860	4827	4823	466	4667	9495	9495	49927	49927	1229651	1229651	1279578	1279578	125876	125876	30088	30088	155964	155964	4155	4890	1038	1038	3609	3609	1891	1891	20127	20327	12075	12075	1479379	1479379	1500733	1500733
Estimates of IBNR and IBNER at the beginning	5085	10284	3814	4858	353	4155	7346	9014	40160	45312	1208127	1147900	1248287	1193211	113328	122718	25905	25838	139233	148555	4432	5011	222	197	7 3505	4098	1737	1695	16498	17515	10778	15054	1424693	1385336	1440127	1404614

Particulars	E10	e	Marine	Carno		Marine Hull		Total Ma	rine	Motor	nn	Mal	or TP	Teh	il Motor	Hea	Ph.	Persons	Accident	Total I	Lealth	Warkman's C	ompensation/	DuMir/ On	duct Liability	Engl	neering		viation	Cross I	DESCRIPTION	Other Misrells	neous segment	Total Mis	scellaneous	Gran	nd Total
	For the Quarter	Up to the	For the Quarter	Up to the	For the Ou		the For the		Up to the	For the Quarter	Up to the	For the Quarter	Up to the	For the Quarter		For the Quarter	Up to the	For the Quarter	Up to the		Up to the	For the Quarter	Illo to the	For the Quarter		For the Quarter	Up to the	For the Quarte		For the Quarter			Up to the quarter				
	Ended	quarter	Ended	quarter	Ended				quarter	Ended	quarter	Ended	quarter	Ended	quarter	Ended	quarter	Ended	quarter	Ended	quarter	Ended	quarter	Ended	quarter	Ended	quarter	Ended	quarter	Ended	quarter	Ended	31.03.2023	Ended	quarter	Ended	quarter
				.,									.,						.,,										4								
					_	_	_							_	_								_	_	_	_					_	_			-		-
Claims Paid (Direct)		238549	9852	2885	0	3474	28180	13326	57030	140814	466790	138713	426239	279527	89302	440836	1697928	16128	67934	456964	1765862	2001	6882	2 1657	602	6 10107	28294	598	509	-1307	33571	28124	70789	783062	281284	J7 888154	3105
Add : Re-insurance accepted to direct claims	18901	54202	98	199	9	166	414	265	2413	147	667	16	36	163	68	4692	8918	22	275	4714	9193			0 6		0 254	1618	-42	7 220	17 0		68	1038	4771	1474	43 23836	. 71
Less :Re-insurance Ceded to claims paid	81195	128541	1606	442	7	5125	16592	6730	21069	8510	23620	7422	23252	15933	4687	43617	205141	805	3350	44443	206521	179	350	0 1		0 2941	8299	351	535	4052	-531	7867	19726	70826	28865	55 158751	431
Net Claim Paid	29371	164210	\$244	2635	2	-1484	12003	6960	38355	132451	442828	121206	403003	262757	84684	401892	1501705	15344	64129	417235	1566534	1822	6532	2 1656	595	7419	21613	204	495	2745	34407	20325	52101	717007	253197	35 753238	27414
Add Claims Outstanding at the end of the year	468252	468252	23495	2349	5 2	25290	25290	48785	41715	198315	198315	2131793	2131783	2330096	211009	224204	224204	38208	38208	262412	262412	25312	25312	2 20238	2021	67307	67307	724	724	17565	17565	79580	79580	2809755	280975	55 3326791	3326
Less Claims Outstanding at the beginning of the year																																				T	
	416661	416663	25645	2564	5 3	27101	27101	52745	52745	211206	211206	2046369	2046369	2257575	225757	191471	191471	41335	41315	232806	212806	24702	24702	2 15444	1544	4 68514	68514	561	561	27916	27916	75400	75400	2707972	270797	72 3177380	3177
Net Incurred Claims	10960	215799	6194	2420	2 .	-3294	10193	2900	34394	119559	430346	216721	488417	336280	91936	414624	1534438	12217	61702	446841	1596140	2432	7143	5450	1074	9 6213	20406	167	657	15 -7606	24057	24504	56281	818790	2640711	18 902650	28909
																																				Т	
Claims Paid (Direct)																																				Т	
-In India	79155	190872	9490	2815	9	3471	28183	12961	56342	110650	158862	138713	426239	249363	78510	435457	1681492	16058	67561	451515	1749051	1155	4257	7 457	118	0 9551	26812	598	503	-1307	23872	27934	70299	744890	267866	67 837006	2925
Outside India	12611	47676	162	69	1	3	-1	365	689	30164	107929	0		30164	10792	5379	16435	70	373	5448	16808	613	2625	5 1200	414	5 556	1483			0 0		190	490	38172	13415	40 51148	182
Estimates of IGNR and IGNER at the end of the	10284	10284	4858	485	ā	4155	4155	9014	9014	45312	45312	1147900	1147900	1193211	119321	122718	122718	25838	25838	148555	148555	5011	5011	1 197	19	7 4098	4098	169	169	17515	17515	15054	15054	1185336	138533	36 1404634	14046
Estimates of IGNR and IGNER at the beginning of the period (net)	7968	8129	4273	418	9	2702	2008	6974	7197	34190	31999	1129063	1069873	1163253	110187	114420	112060	29518	21988	143937	134048	4585	3676	423	26	5 3479	3254	140	136	17581	27691	11973	6599	1146715	127927	20 1361627	1794

Notice:

a) housed file first Seported ((DMS), Incurred but not emough reported ((DMS)) drives should be included in the amount for out () Claims includes specific claims settlement cost but not expense of management.

() The arrange fine, logical and these operations shall also from part of claims cost, wherever applicable.

() Claims cost should be adjusted for estimated subage value if fine as in a sufficient containty of its restallation.

() Specific discharges to be readed for expensively-busyment velocity contributes more than 100 perions of the build gross client for

The New India Assurance C Segistration No. 190 and Gate of Registration No. 4: Commission Schedule Net Commission Paid for the Period ended 21-03-0304			TH: 1 66000 MH 19	29 GOV 200526																	brount in Rr. Lakh	4)															Amount in Rs. Lakh	nu)
Particulars	FIF	95	Marine	Carno	Mari	ne Hull	Total	l Marine	Med	ter OD	Med	tor TP	Total	Motor	He	elth	Person	al Accident	Total	Health	Liability 1	Miscell Insurance	enecus		Fneir	earing	Avi	tion	Cron I	nsurance	Other	roments (%)	Other Mis	ellaneous	Total Misc	ellanerus	Grans	ed Total
																																	5600	nent				
	For the Quarter Ended	Up to the quarter 31.03.2024	Quarter	Up to the quarter 31.03.2024	For the Quarter Ended	Up to the quarter 31.12.2023	For the Quarter Ended	Up to the quarter 31.03.2024	Quarter	Up to the quarter 31.03.2024	For the Quarter Ended	Up to the quarter 31.03.2024																										
Commission & Remuneration																																						
Bewards																																						
Distribution fees	19583	6700	2109							12010			20728		24090	87289			21011	11161		907				11007									67996	255297	8008	239576
Gross Commission	19083	67636	2118	7652	172	2390	3865	9842	21904	2306 B	X204	21633	2003	134017	24363	87289	961	190%	29293	91163	2953	9619			697	11507	673	966	301	301			5625	38772	67996	250007	MONA.	136676
Add: Commission on Re-insurance Amented	681	23566	48	380	75	196	228	476	1				1		- 00	133			- 33	121	1	32			201	499	184	1242	967	1799				82	439	3917	3799	20950
Less: Commission on Re-insurance	4588	27249	165	728	211	1300	981	1889	121	2520	486	-873	458	3667	2389	6265	47	125	2236	6567	877	2099			49.44	11529	184	655	-936	-004			3060	1032	9948	27015	36728	56353
Net Commission	14986	36153	1961	7064	636	2388	2617	8621	20982	16024	1565	21874	30527	324598	21891	83072	934	3650	22795	MZVI	1677	7962			-2011	-1292	673	1596	432	2906			6073	16612	17175	216200	26729	300782
Break-up of the expenses (Gross)	incurred to p	procure busine	as to be furnish	ed as per detai	ils indicated be	low:	•	•	•	•	•	•	•	•	•		•	•		•		•	•	•	•	•	•	•	•	•	•			•			•	
Individual Agends	10038	38533	545	1793	30	129	3030	5130	11599	17104	6329	23643	3829	79146	2588	53715	192	1414	34230	\$1139	1179	1800	۰		977	5680		-	q	0			1797	1990	38643	10%18	dinax	295669
Corporate Agents - Bank	383	658		3	0	1	3	1	30	78	21	56	33	112	436	3685	33	66	458	1746	3				3				0				66	288	558	2379	769	2820
Corporate Agents - Others	20	ħ	0	2			0	2		293			99	302	1	14	2	,		63	1	4				36							м	44	142	100	162	165
Brakers.	8512	28507	1127	3448	545	2218	3666	5907	180	5504	140	1294	2863	6137	7766	1367	661	1961	RH	330%	1870	3687	۰		1300	7936	471	943	q	0			3729	58893	19496	65611	294.71	99675
Other	120	423			0		3	1	133	196	265	668	387	1241	30	36	20	1002	99	1077	1				- 4	4			301	301			12	186	741	2721	882	1146
Mora Insurance Agents		۰	0		0		0				۰	0	0	0		۰		۰	۰			0													٥			0
Dealer	3	,	a		0				7783	36701	414	1797	3210	204.00	18	13	1	1	13	- 13	1	1		1		1			0		1		1		1227	38657	1029	38454
FOR		۰	0		0		0		23	253	۰	1	79	211		۰		۰	۰			0													24	254	74	256
MF	33	12	2	4	0	0	3		22	147			27	283	-7	33	3		4	24		4	۰		3	- 1			q	0	0	0	- 1	13	27	204	35	366
WER-AGETS	0								1				1								0						a	a					0		1			
Common Sensice Centres		۰	0		0		0					0	0	0		۰		۰	۰			0													٥			
TOTAL	19583	CTOR	2119	7552	172	2390	2010	9912	21904	120111	8206	21402	21728	121017	24090		90	101	25051	100	2553	9629			on-	11537	673	704	223	221			1621	19772	67996	255292	#25E	11474
Commission and Rewards on (Excluding Reinsurance) Business written :																																						
in India	g g	30539		2013	0	510		2525		36672	a	DECT		20200	0	22130		1370		21090	0	1977	0			2611		181				1	0	4404		12144		60900
Outside India	19583	57727	2119	1829	172	1798	2015	7917	31904	86211	3204		20708	201717	24090	41068	961	2405	29091	67973	2553	3243			697	8926	673		301		0	0	5625	25368	67996	201968	30768	271002

Notes:
(a) The poly commission, if any, are to be combined with the Re-insurance accepted or Re-insurance ceded figures.
(b) Separate disclosure to be made for segmently-ub-segment which contributes more than 10 percent of the total gross direct premium (c) Commission or Business procured through Company wishink

Particulars	n	IRE	Marin	e Cargo	Mar	rine Hull	Tota	l Marine	Ma	tor OD	Mot	tor TP	Total	Motor	н	ealth	Persona	I Accident	Total	Health.	Liability:	insurance	Public/ Pro	oduct Liability	Engine	ering	Avi	ition	Crop I	nsurance	Other s	gments ⁽⁶⁾	Other Miss	cellaneous	Total Mis	cellaneous	Grand	Total
	For the Quarter Ended	Up to the quarter 31.03.2023	For the Quarter Ended	Up to the quarter 31.03.2023	For the Quarter Ended	quarter 31.03.2023	For the Quarter Ended	Up to the quarter 31.03.2023	For the Quarter Ended	Up to the quarter 31.12.2022	For the Quarter Ended	Up to the quarter 31.03.2023																										
Genes Commission	19655	58354	1759	7171	632	2112	2995	9306	16371	MITCH	4137	26556	28548	201200	23426	XXXX	673	4018	25898	8660	2200	3866			2784	10007	10.9	155	73	45			1754	26865	62316	224890	790.00	292309
Add: Commission on Re-insurance Arrented	6000	36760	10	305	235	as	284	728		18	0			18	439	3683	7	104	667	2586		32			222	726	379	3037	0					162	10%	1011	5727	20969
Less: Commission on Re-insurance	7961	33063	362	100	411	100	871	2136	539	3899	3031	2866	2983	4795	2120	13906	134	en	2641	1350		3654			2917	8690	261	793	179	329			1962	9884	10128	36075	28661	71854
Net Commission	12794	40030	1555	6075	216	1129	2811	7717	21687	82827	2106	13650	21793	96137	23366	73819	396	3687	21761	75505	2187	7954			44	2133	286	420	-006	264			1793	13011	52,599	193096	96296	261326
Break-up of the expenses (Gross)	a) incurred to	procure busine	ss to be furnish	hed as ner deta	ils indicated b	selow:																																
Indistruct Agents	9934	11147	905	3653	-90	26	101	3639	18/02	66537	1100	1872	17022	55000	14014	68990	192	1611	10030	61661	1255	1419	0		3005	3639							1296	1014	30173	123849	61792	241011
Corporate Agents - Bank	205	790			0	1		1	4	80	u u	60	14	112	107	2755	34	- 6	585	1430	- 1				- 1									356	681	2339	887	3073
Corporate Agents - Others	13	66		2	0	1		1	130	256	-22	65	87	329	298	374	4	27	162	310	1	,			1	34				0			7	28	260	702	272	833
Irules.	\$5.50	23810	345	888	642	2304	2683	1436	1902	4234	265	964	2148	\$171	2014	12810	387	1890	1011	11700	1301	855	٥		2774	4836	124	149		0			2114	11466	15870	45317	22664	90606
Other	4									198	86	265	124	461	4		-835	675	405	629									45	45					-145	1309	-336	1239
Mora Insurance Agents					0				۰				0	0				۰	۰						0					0			0	1	۰	,		-
Dealer				۰					8934	8531	424	1802	9842	34955	٥						٥		٥												9348	14933	9941	34994
FOR										166			23	366																					20	167	.01	147
M	10		- 1	2			- 1		44	117	14	- 4	18	285		27		- 1	,	28	0	2		1	- 1	- 1	g g	g g			1			,	71	224	.00	290
WER-AGETS			g g						- 1			1	2	- 6	0				a		0						g g	g g							2	- 4	2	4
Common Sendre Centres			g g											0	0				a		0			1			g g	g g			1							
TOTAL Commission and Rewards on	1965	9834	1759	7329	612	2152	2315	9305	26001	ACCE	4137	26556	200.00	301269	23425	E2000	62	6018	2000	860	2200	2700			2794	20097	137	355	45	- 45			1734	16913	60366	224692	79595	292309
Commission and Rewards on (Excluding Reinsurance) Business written :																																	ı '					
in inda	80.71	34008	180	6803	672	2305	2366	RIGT	16901	19221	4137	26556	20028	20298	0	14000	373	565.5	171	59658	1559	1712	0	0	2365	9068	157	355	65	65			3429	38827	28121	161500	3851	206010
Outside India	7684	24833	266	875	-60	-76	236	768	7900	36017		0	7900	36497	23426	26683	99	366	28525	26806	662	1214	0		638	1399					0	0	287	2017	12838	18990	40549	84299

Notes:
(a) The profit commission, if any, are to be combined with the Ru-Insurance accepted or Ru-Insurance coded figures.
(b) Separate disclosure to be made for seprent/sub-separent which contributes more than 10 percent of the total gross direct premium (c) Commission on Bissiness procured through Company whether

The New India Assurance Comp Repirrotion No. 190 and Date of Repixration win Faim Nt-7: Operating Expenses Schedule Operating Expenses Related To Insurance Busine No. the Proise ended 23-02-2229	th the IRDA-01.54.201	0 CIN: L 66000 MM	1919 GO: 000526													Obsessed in Str. Leibbs																								
For the Period Blocks 25-03-2424									_							principal in the Little							w.	scellaneous															1	
Particulars	-	-	Marin			rine Hull		Marine		or OD		hor TD		Meter		data		Acridant		Insurance		Health		's Compensation/	1		-	december .		dation		Tourses	Other senmer		Other Miscellaneo		Total Miscel			nd Total
Particular	For the	Up to the				Up to the			For the		For the					Up to the	For the	Up to the		Up to the		Up to the				Up to the				Up to the			For the Quarter U	93 ~ 0	For the	Up to the		Up to the	For the	
	Quarter Ended 31.03.2024	quarter 31.03.2024	Quarter Ended 31.03.2024	quarter 31.03.2024	Quarter Ender	d quarter 31.03.2024	Quarter Ender 31.03.2024	quarter 31.03.2024	Quarter Ended 31.03.2024	quarter 31.03.2024	Quarter Ended 31.03.2024	quarter 31.03.2024	Quarter Ended 31.03.2024	quarter 31.03.2024	Quarter Ended 31.03.2024	quarter 31.03.2024	Quarter End 31.03.202	led quarter 4 31.03.2024	Quarter Ended 31.03.2024	quarter 31.03.2024	Quarter Ende 31.03.2024	d quarter 31.03.2024	Quarter Ended 31.03.2024	quarter 31.03.2024	Quarter Ende 31.03.2024	d quarter 31.03.2024	Ended 31.03.2024 3:	quarter Qi 1.03.2024	Jarter Ended J1.03.2024	quarter Q 31.03.2024	juarter Ended 31.03.2024	quarter 31.03.2024	Quarter Ended 31.03.2024	d quarter 31.03.2024						
Employees' remuneration & welfare benefits	9659	23065	1125	293	28 69	16 211	25 283	1 5990	13357	52274	19790	62121	22148	114495	53630	122224	1294	5845			54925	192399	9 9	507 211	2 -464	6 101	1 192	14 517	251	9 197	9 60	2520			4074	12235	94881	222944	106271	1 27205
Travel, conveyance and vehicle running																																								
escornes	138	409	16		47 2	10	17 2	6 7	197	648	279	769	476	1417	770	2309	20	72			790	2381		8 2	6 - 6	5 1	3 3	15 6	4	5 3	16 1	10 44			\$7	151	1365	4120	1530	J 660
Training expenses	74	110			43	6	2 6	3 3	110	435	433	347	347	303	460	633	43	16			414	641		4	7 4	4	3 4	13 6		4	7	3 43			33	41	216	1110	600	. 134
Danis rates & texes	463	1695	CC	41	9C 3	14 11	× .	9 39	LAC.	1543	403	3015		6667	1004	GRC4	43	294			3603	6336	s .	24 10	3 .33			95			4 .	10 17			443	59.4	4593	16156	C436	4 4600
Danaire	3/4	447	74		40.	10 4	K 3	4 43	103	1000	417	1291	400	2360	1131	3677	>2	121			4454	3000	4	44 4	4 4		4 3	10		4	4 .	3			44	354	3552	6976	2244	. 773
Printing & stationery	29	276	9		22	6	9 1	5 9	107	438	161	519	268	967	433	1560	10	49			443	1609	a	4 1			8 1	5 4		2 1	7	5 30			33	992	766	2794	958	211
Communication expenses	- Ω	176			20	4	12 1	2 2	91	279	126	330	217	609	352	992	9	31			361	1034		4 1	1 - 2	2	5 5	11 2		2 1	1	5 29			26	65	626	1771	699	197
Legal & professional charges	242	910	46	- 11	06 2	12 1	20 7	3 16	579	1642	274	1710	1363	3152	2688	5627	60	161			2749	5788		23 5	8 -5	5 2	9 6	14	2 11	6 5	4	12 97			262	655	4498	9975	4964	1109
Auditors' fees, expenses etc.																							5												-		0			4
(a) as auditor	30	113	- 4		13	2	2	6 2	60	178		212	102	390	165	635	- 4	20			169	655	5	2	7	2	3	6 1		1	7	2 17			13	42	292	1124	329	126
(b) as adviser or in any other capacity, in																																						,	1	
respect of						0		0 1	0											_		0		0	0 0			0)	0	0	0 0			- 0		- 0			4
(i) Taxation matters						0		0 1	0											_		0		0	0 0			0)	0	0	0 0			- 0		- 0			4
(ii) Insurance matters					0	0	0	0 1	0								0						5	0	0 0		0	0)	0	0	0 0			- 0	0	0			4
(iii) Management services; and					0	0	0	0 1	0								0						5	0	0 0		0	0)	0	0	0 0			- 0	0	0			4
(c) in any other capacity					0	0	0	0 1	0								0						5	0	0 0		0	0)	0	0	0 0			- 0	0	0			4
Advertisement and publicity	167	363	12		62		14 2	0 6	149	576	219	683	368	1258	595	2051	14	- 64			610	2115	5	6 2	3 -5	5 1	1 2	90 S	7	2 2	2 -183	-2121			45	124	-777	1500	-649	
Interest & Bank Charges	154	469	18		54 1	11	11 2		218	763	311	992	539	1635	857	2648	22	93	_	-	929	2731	-	4 -	9 4	-	4 2	19 7	-	9 3	*	11 50	_	_	- 64	174	1518	4726	1701	- 53
Depreciation	122	503	14		SB .	9	12 2	4 9	163	797	257	945	419	1742	677	2829	15	20		1	692	2928		6 2	2 4	1 1	5 2	14 7		2 2	0	6 5			- 53	186	1196	5067	1241	. 566
Brand/Trade Mark usage fee/charges		٥			0	0	0	9 1			٥						٥			1		٥	3	0			0	0		0	0	0 0				0	0			4
Business Development and Sales Promotion			I	Ι.		l .		.1	.1			1			1	1		l	I	1			-1		.1	.1	-I -		.1	-1	.l .		1						1	-1
Provinces Information Technology Expenses	188	513	22	_	39 1	4	14 2		271	813	376	964	648	1778	1050	2896	28	91	_	-	1079	2947	4	11 2	4			1 8	-	4	1	4 50	_	_	- 22	290	1962	5169	2086	4 577
	225	5427	27	- 11	ho 2	1	4	29	257	2260	507	2691	764	4941	1226	9051	19	252	_	-	1244	9303	4	y 9	1 -22	4	4 5	5 22	4 - 3	-	-	2 153	_	_	109	528	2145	14368	2415	1605
Goods and Services Tax (GST) Miscellenous Expenditure	-692		- 60		9 4	4	u -12	4	-1154		-1252		-2406		-2925		-125		_	-	-4066		-	4/1	-44		9	ru .	4	1	9 4		_	_	-241		-7041		-7856	4
Misoellenous Expenditure	2286	2929	244	41	22 22	4 21	7 42	0 71	2494	6223	4453	7282	7294	12609	17645	26977	\$46	2492			19490	20469		128 25	1 17	2 12	0 26	10 61	110	4 23	5 6	19 756			1228	1901	28760	47901	21466	5244
	+	_				+	+	+	-	_			_	_	-	-		_	_	-			+		+	+	+	+	+	+	+	+	_	_	-	_	\rightarrow		-	+
	+	_				+	+	+	-	_			_	_	-	-		_	_	-			+		+	+	+	+	+	+	+	+	_	_	-	_	\rightarrow		-	+-
TOTAL	13464	44553	1004	541	C8 6C	361	355	9 6079	19765	76636	33534	63717	46337	154700	90791	166643	3343	60674			67546	161366	1	214	.000	136	3 363	697	361	3 364	4 4	7864			6110	17154	137386	ACCCAG	153435	CAGNE
in india		23266	۰	337	75	0 191	12	528		42495	۰	56190		99675	_	179024		5975	_	-	۰	183998	4	0 171	7	151	4	0 427	-	0 153	4	0 3560	_	_		10951		307119		23562
Outside India	13494	21292	1584	171	84 96	100	56 255	2 2799	19795																											6302	137389			

Nation: 14861 1486

																								ellaneous														1	
Particulars		TRE	Mari	ne Cargo	Mari	ne Hull	Total	Marine		pr OD	Moto	or TP	Tota	Motor	He		Persona	Accident	Overseas Tra	vel Insurance	Total	l Health			Public/ Pr	roduct Liability	Eng	neering	Avi	ation	Crop I	nsurance	Other segments *		ellaneous segment	x Total Misce	allaneous	Grand	d Total
	For the	Up to the	For the Ouarter Ender	Up to the quarter	For the	Up to the	For the Quarter Ended	Up to the	For the	Up to the quarter	For the	Up to the guarter	For the Ouarter Ended	Up to the	For the Quarter Ended	Up to the	For the	Up to the quarter	For the Quarter Ended	Up to the	For the	Up to the	For the Quarter Ended	Up to the	For the Quarter Ender	Up to the	For the Quarter Ender	Up to the	For the Quarter Ended	Up to the quarter	For the	Up to the quarter	For the Quarter Up to Ended quar	the For the ter Quarter En	Up to the	For the Quarter Ended	Up to the	For the	Up to the
	Quarter Ended	quarter	Quarter Ender	quarter	Quarter Ended	quarter	Quarter Ended	quarter	Quarter Ended	quarter	Quarter Ended	quarter	Quarter Ended	quarter	Quarter Ended	quarter	Quarter Ended	quarter	Quarter Ended	quarter	Quarter Ended	quarter	Quarter Ended	d quarter	Quarter Ender	d quarter	Quarter Ended	quarter	Quarter Ended	quarter	Quarter Ended	quarter	Ended quar	ter Quarter En	ded quarter	Quarter Ended	quarter	Quarter Ended	quarter
	31.03.2023	31.03.2023	31.03.2023	31.03.2023	31.03.2023	31.03.2023	31.03.2023	31.03.2023	31.03.2023	31.03.2023	31.03.2023	31.03.2023	31.03.2023	31.03.2023	31.03.2023	31.03.2023	31.03.2023	31.03.2023	31.03.2023	31.03.2023	31.03.2023	31.03.2023	31.03.2023	31.03.2023	31.03.2023	31.03.2023	31.03.2023	31.03.2023	31.03.2023	31.03.2023	31.03.2023	31.03.2023	31.03.2023 31.03.	1023 31.03.20	23 31.03.2023	31.03.2023	31.03.2023	31.03.2023	31.03.2023
Employees' remuneration & welfare benefits	8647	3050	18 89	1 366	570	197	19 1461	5642	12065	41735	16061	54852	28127	96586	39753	147935	1566	6309			41319	154244	41	7 197	77 49	92 188	3 126	456	318	1109	-254	18			1969 933	2 73649	269771	83756	305921
Travel, conveyance and vehicle running																																							-
encourses.	181	52	16 1		12	3	14 31	97	251	720	222	947	584	1667	842	2553	34	109			876	2662	2	9 3	32 1	11 3	2 2	2	9 7	19	-4		2		45 16	1554	4656	1766	5279
Training expenses	-60		и -		4		2 -12	- 6	-81	46	-106	61	-197	107	-200	165	-43	7			-214	177	,	4	2 -	4	2 -		4	- 1					-21 1	0 -542	200	-615	340
Rents, rates & taxes	548	171	:7 S	200	5 36	11	11 94	218	762	2369	1013	3087	1779	2436	2541	8336	201	255			2642	8681	2	8 10	06 2	22 10	6 9	25	20	63	43	1 2			131 52	5 4695	15183	5227	17217
Repairs	229	74	12 2	90	22 0	4	19 29	128	218	1004	422	1346	741	2270	1056	2629	42	222			1099	2794		1 4	46 1	13 4	6 2	111	8	27	4		4		54 22	19 1954	6619	2222	7506
Printing & stationery	94	21	1 1	2	7 6		10 16	57	121	425	175	822	206	983	436	1506	17	6			453	1970		5 1	19	5 2	9 5	- 4	2	11			2		22 9	206	2746	916	2114
Communication expenses	25	22	18	2	7 6		15 15	42	118	212	156	410	274	722	200	1106	16	47			414	1157		4 1	14	5 2	4 1	3	1 2						22 7	10 726	2017	834	2287
Legal & professional charges	198	70	11 2	9	4 13		15 22	120	276	959	367	1260	643	2219	1797	4278	26	145			1823	4423	2 2	0 0	42 1	11 4	2 2	10	7	25	4				56 22	15 2572	7194	2904	9034
Auditors' fees, expenses etc.																0		٥							0		0												-
(a) m meliter	39	43	13	6 41	3		4 2	99	CA	164	33	222	470	301	179	544		16.			166	634		>)			4						9 3	10 331	1097	377	1776
(b) as adviser or in any other capacity, in																																					,	1	1
respect of			0	9	0 0		0 0				0						0						,	0	0	0			0			,	3		0	0 0	0		
(1) Taxation matters			0	9	0 0		0 0				0						0						,	0	0	0			0			,	3		0	0 0	0		
(ii) Insurance matters			0	9	0 0		0 0				0						0						,	0	0	0			0			,	3		0	0 0	0		
(iii) Management services; and			0	9	0 0		0 0				0						0						,	0	0	0			0			,	3		0	0 0	0		
(c) in any other capacity			0	9	0 0		0 0				0						0						,	0	0	0			0			,	3		0	0 0	0		
Advertisement and publicity	97	24	18 1	1 2	5 6		15 17	- 66	124	229	177	446	311	765	454	1202	19	51			422	1256		5 1	15	6 1	5 5		7 6	- 5	935	23	5		25 7	1676	2627	1799	2721
Interest & Sank Charges	204	20	2 2	6	2 13		12 27	- 65	290	492	220	633	650	1115	974	1707	41	72			1014	1790	1	2 2	22 1	12 2	2 3		2	13	1 -1				58 50	1786	3113	2024	2530
Degreciation	213	75	12 2	9	t 14		11 36	145	299	1071	297	1407	965	2479	979	2295	28	162			1016	2957	7 19	0 4	48 1	12 4	4 2	11	7 8	25					48 23	1912	6920	2063	7947
Brand/Trade Mark usage fee/charges			0	9	0 0		0 0				0						0						,	0	0	0			0			,	3		0	0 0	0		
Business Development and Sales Promotion																																					,	1	1
Expenses	268	- 61	5 3	2	19	-	10 47	116	271	941	490	1106	961	1947	1265	2993	52	127			1317	3110	1	5 3	18 1	16 3		9	10	22	-	_		_	71 19	19 2326	5439	2641	6168
Information Technology Expenses	261	560	12 2	199	2 25	35	63	296	534	2191	714	2893	1249	5071	1726	7767	- 66	331			1792	8099	1	2 5	99 2	21 9	9 9	26	16	59	45			_	79 49	10 3212	14164	3655	16062
Goods and Services Tax (GST)	-927		0 -10		5 - 43		0 -159		-1122		-1467		-2590				-179				-6272		9 -9	S	0	9	6 -12		-20		25	_		_	-279	0 -7419			- 0
Miscellenous Expenditure	125	261	10 -	2 22	9	17	14 7	496	199	2666	285	4819	494	2485	4111	16754	496	2822			4607	19587	,	6 16	66	3 16	5 2	40		93	2 49				-41 92	0 5022	29726	\$164	32911
	1		1	1	1	1																1	1	1			1		1		1	1	1						
TOTAL	10420	4117	7 106	694	688	267	2 1732	7615	14588	\$6329	19460	74022	36069	120262	\$2100	204304	2328	22794			\$4446	215091	47	9 251	22 58	85 254	1 155	619	224	1499	471	49	0		1248 1271	2 94176	271275	106329	420168
in India		2202	14	2600	9	190	9 0	5512		24259	0	54572		22222	۰	152506	٥	6563			-	159060		0 157	70	0 143	6	434		613			4		0 1021	0	266079		293616

No late: of opportunit in excess of one proved of the total previous (less reinsuscence) or \$0.5,0,0,000 whichever is higher, shall be shown as a separate law field.

(3) Separate disclosures to be made for separately absorptive which carefuldate more than 22 prevent of the total lay one direct previous.

(3) The previous part of the separately absorptive which carefuldate more than 22 prevent of the total lay one direct previous.

(3) Opportunity and the separately absorptive which carefuldate more than 22 prevent of the total lay one direct previous and access particular previous access

Registration No.190 and Date of Registration with the IRDA-01.04.2020 CIN: L 66000 MH 1919 GOI 000526

Form NL-8-Share Capital Schedule

Share Capital

For the Period ended 31-03-2024

Amount in Lakhs

Particulars	As at 31.03.2024	As at 31.03.2023
1 1. Authorised Capital		
2,00,00,00,000 (Previous Period 2,00,00,00,000 Equity Shares of	100000	100000
5 each) Equity Shares of ₹ 5 each	100000	100000
2 2. Issued Capital		
1,64,80,00,000 (Previous Period 1,64,80,00,000 Equity Shares of ₹5	92400	92400
each) Equity Shares of ₹ 5 each	82400	82400
3 3. Subscribed Capital		
1,64,80,00,000 (Previous Period 1,64,80,00,000 Equity Shares of ₹5	82400	82400
each) Equity Shares of ₹ 5 each	02400	02400
4 4. Called up Capital		
1,64,80,00,000 (Previous Period 1,64,80,00,000 Equity Shares of ₹5	82400	82400
each) Equity Shares of ₹ 5 each	62400	02400
Less : Calls unpaid	-	-
Add: Equity Shares forfeited (Amount originally paid up)	-	-
Less : Par Value of Equity Shares bought back	-	-
Less : Preliminary Expenses	-	-
Expenses including commission or brokerage on	-	-
Underwriting or subscription of shares	-	-
5 Preference Shares	-	-
Paid-up Capital	-	
TOTAL	82400	82400

Registration No.190 and Date of Registration with the IRDA-01.04.2020 CIN: L 66000 MH 1919 GOI 000526

Form NL-9-Pattern Of Shareholding Schedule

As on 31-03-2024

('000)

Shareholder	As at 31	.03.2024	As at 31.	.03.2023
	Number of Shares	% of Holding	Number of Shares	% of Holding
Promoters				
· Indian	1408000	85%	1408000	85%
· Foreign	0	0%	0	0%
Others				
· Indian	225582	14%	226373	14%
· Foreign	14418	1%	13627	1%
TOTAL	1648000	100%	1648000	100%

Notes: - Investors as defined under IRDAI (Transfer of Equity Shares of Insurance Companies) Regulations, 2015 and as amended from time to time

The New India Assurance Company Ltd.

**Resistation No. 198 and Date of Registration with the RDA of .04 2000 CW. L 65000 MM 1918 GO1000526

FORM No. 96-3-8-MARCHOONE PATTENTS OSCIUDAE

**As at Quarter Ended on 31.03.2024

DETAILS OF EQUITY HOLDING OF INSURERS

**ANNOONE N. STATE OF EQUITY HOLDING OF INSURERS

DETAILS OF EQUITY HOLDING OF INSURERS

FART A. DETAILS OF EQUITY HOLDING OF INSURERS

PART A
Particulars of the Shareholding pattern of the The New India Assurance Company Limited

SI.No	ce Company, as at Quarter Ended on 31st March 2 Category	No of	No of Shares	% of	Paid up				
(1)	(11)		(III)	(IV)	(V)	No. of Shares	As a % of total	No. of	As a % of T
.,	,,,		. ,	. ,	(*)	held (VI)	Shares held	Shares held	Shares
A	Promoter & Promoters Group	0	0	0.00		0	0.00	0	
A.1	Indian Promoters Individuals /HUF	0	0	0.00		0	0.00	0	
	(Names of major shareholders)	0	0	0.00		0	0.00	0	
ii)	Bodies Corporate	0	0	0.00		0	0.00	0	
iii)	Financial Institutions / Banks	0	0	0.00		0	0.00	0	
	Central Government / State Government(s)								
	President of India	1	1408000000	85.44	70400.00	0	0.00	0	
	Person Acting in Concert(Please specify)	0	0	0.00		0	0.00	0	
vi)	Any Other (Please specify)	0	0	0.00		0	0.00	0	
		0	0	0.00		0	0.00	0	
	Foreign Promoters	0	0	0.00		0	0.00	0	
	Individuals (Names of major shareholders)	0	0	0.00		0	0.00	0	
	Bodies Corporate	0	0	0.00		0	0.00	0	
iii)	Any Other (Please specify)	0	0	0.00		0	0.00	0	
	Non Promoters	0	0	0.00		0	0.00	0	
	Public Shareholders	0	0	0.00		0	0.00	0	
1.1	Institutions	0	0	0.00		0	0.00	0	
i)	Mutual Funds	13	769431	0.05	38.47	0	0.00	0	
ii)	Foreign Portfolio Investor	37	13503941	0.82	675.20	0	0.00	0	
111	Financial Institutions / Banks	8	14566377	0.88	728.32	0	0.00	0	
iv)	Insurance Companies	17	178072101	10.81	8903.61	0	0.00	0	
v)	FII belonging to Foreign Promoters	0	0	0.00		0	0.00	0	
vil	Promoter of Indian Promoters	0	0	0.00		0	0.00	0	
vii)	Providend Fund /Pension Fund	0	0	0.00		0	0.00	0	
viii)	Alternate Investment Funds	1	334000	0.02		0	0.00	0	
ix)	Any Other (Specify)	0	0	0.00		0	0.00	0	
		0	0	0.00		0	0.00	0	
	Central Government / State Government(s)								
1.2	President of India	0	0	0.00		0	0.00	0	
		0	0	0.00		0	0.00	0	
1.3	Non-Institutions	0	0	0.00		0	0.00	0	
	i. Individual shareholders holding nominal share								
i)	capital up to Rs. 2 lakhs.	137183	22958451	1.39	1147.92	0	0.00	0	
	ii. Individual shareholders holding nominal share								
ii)	capital in excess of Rs. 2 lakhs.	20	2157209	0.13	107.86	0	0.00	0	
	NBFCs registered with RBI	1	1	0.00	0.00	0	0.00	0	
iv)	Unclaimed Shares	1	6	0.00	0.00	0	0.00	0	
v)	Trusts	3	5117	0.00	0.26	0	0.00	0	
	HUF	2679	688310	0.04	34.42				
	Non Resident Indians	1426	914392	0.06	45.72	0	0.00	0	
	Clearing Members	6	4787	0.00	0.24	0	0.00	0	
	Bodies Corporate	315	5988037	0.36	299.40	0	0.00	0	
	IEPF	0	0	0.00		0	0.00	0	
	Body Corporate-Ltd Liability-Partnership-DR	23	37840	0.00	1.89	0	0.00	0	
		0	0	0.00		0	0.00	0	
B.2	Non Public Shareholders	0	0	0.00		0	0.00	0	
2.1	Custodian/DR Holder	0	0	0.00		0	0.00	0	
2.1	Employee Benefit Trust	0	0	0.00		0	0.00	0	
2.1	Any Other (Specify)	0	0	0.00		0	0.00	0	
_	Total	141734	1648000000	100.00	82383.30	0	0.00	0	C

[19] All holdings, above 1% of the paid up equally, have to be separately disclosed
[3] All holdings, above 1% of the paid up equally, have to be separately disclosed
[3] Indian Promoters - As defined under Regulation 2

	PA
Name of the Indian Promoter/Indian Investor on 31st March 2024	

	f the Indian Promoter/Indian Investor on 31st Ma								
Please	repeat the tabulation in case of more than one Inc	lian Promot	er/Indian Investo	r)					
SI.No	Category	No of Investors	No of Shares held	% of Sharehol ding	Paid up equity (Rs. In		ed or otherwise mbered	Shares unde	er Lock in Peri
					Lakhs)	No. of Shares	4 6/ - 6 1-1-1	N	
(1)	(11)	(III)	(III)	(IV)	(V)	held (Vi)	As a % of total Shares	No. of Shares held	As a % of Tot Shares
Α	Promoter & Promoters Group	0	0	0.00		0	0.00	0	0.
A.1		0	0	0.00		0	0.00	0	0
i)	(Names of major shareholders)	0	0	0.00		0	0.00	0	0
ii)	Bodies Corporate	0	0	0.00		0	0.00	0	0
III)	Financial Institutions / Banks	0	0	0.00		0	0.00	0	C
	Central Government / State Government(s) President of India	1	1408000000	85.44	70400.00	0	0.00	0	
	Person Acting in Concert(Please specify)	0	1408000000	0.00	70400.00	0	0.00	0	
		0	0	0.00		0	0.00	0	
Vij	Ally Other (Flease specify)	0	0	0.00		0	0.00	0	0
A.2	Constant Recognition	0	0	0.00		0	0.00	0	- 0
i)	Foreign Promoters Individuals (Names of major shareholders)	0	0	0.00		0	0.00	0	0
	Bodies Corporate	0	0	0.00		0	0.00	0	
ii) iii)	Any Other (Please specify)	0	0	0.00		0	0.00	0	- 0
III) B	Non Promoters	0	0	0.00		0	0.00	0	
B.1		0	0	0.00		0	0.00	0	
1.1	Public Shareholders Institutions	0	0	0.00		0	0.00	0	
		13	769431	0.00	38.47	0	0.00	0	
i)	Mutual Funds	13	769431	0.05	38.47	0	0.00	0	0
ii)	Foreign Portfolio Investor			0.00	728.32	0	0.00	0	
iii)	Financial Institutions / Banks	8	14566377 178072101	10.88		0	0.00		
iv)	Insurance Companies	17			8903.61	0		0	
v)	FII belonging to Foreign Promoters	0	0	0.00		0	0.00	0	0
vi)	Promoter of Indian Promoters Provident Fund /Pension Fund	0	0	0.00		0	0.00	0	0
vii)	Provident Fund /Pension Fund Alternate Investment Funds	1	334000	0.00		0	0.00	0	
viii)		0	334000	0.02		0	0.00	0	
ix)	Any Other (Specify)	0	0	0.00		0	0.00	0	
		- 0	0	0.00		0	0.00	- 0	
1.2	Central Government / State Government(s) President of India	0	0	0.00		0	0.00	0	
	Fresident of India	0	0	0.00		0	0.00	0	
1.3	Non-Institutions	0	0	0.00		0	0.00	0	
	i. Individual shareholders holding nominal share	-		0.00					
i)	capital up to Rs. 2 lakhs. ii. Individual shareholders holding nominal share	137183	22958451	1.39	1147.92	0	0.00	0	(
ii)	capital in excess of Rs. 2 lakhs.	20	2157209	0.13	107.86	0	0.00	0	(
iii)	NBFCs registered with RBI	1	1	0.00	0.00	0	0.00	0	(
iv)	Unclaimed Shares	1	6	0.00		0	0.00	0	(
v)	Trusts	3	5117	0.00	0.26	0	0.00	0	(
	HUF	2679	688310	0.04	34.42	0	0.00	0	(
	Non Resident Indians (NRI)	0	0	0.00	0.00	0	0.00	0	0
	Clearing Members	6	4787	0.00	0.24	0	0.00	0	(
	Bodies Corporate	315	5988037	0.36	299.40	0	0.00	0	(
	IEPF	0	0	0.00		0	0.00	0	(
	Body Corporate-Ltd Liability-Partnership-DR	23	37840	0.00		0	0.00	0	(
		0	0	0.00		0	0.00	0	(
B.2		0	0	0.00		0	0.00	0	- 1
2.1		0	0	0.00		0	0.00	0	_
2.1	Employee Benefit Trust	0	0	0.00		0	0.00	0	(
2.1	Any Other (Specify)	0	0	0.00		0	0.00	0	(
	Total	140271	1633581667	99.1251	81679.08	0	0	0	0.0

- # Please specify the name of the FIIS, indicating those FIIs which belong to the Group of the joint venture Partner/foreign Investor of the Indian Insurance \$ Please specify the name of the OCBs, indicating those OCBs which belong to the Group of the joint venture Partner/foreign Investor of the Indian Insurance

Registration No.190 and Date of Registration with the IRDA-01.04.2020 CIN: L 66000 MH 1919 GOI 000526

Form NL-10-Reserve And Surplus Schedule

Reserves And Surplus

As on 31.03.2024 Amount In Lakhs

Particulars	As at 31.03.2024	As at 31.03.2023
1 Capital Reserve	6	6
2 Capital Redemption Reserve	0	0
3 Share Premium	189085	189085
4 General Reserves	1579066	1478471
Addition during the year - Balance Transferred From P & L Account	112933	105539
Less: Amount utilized for Buy-back	0	0
Add: Dividend and dividend Distribution tax	(31806)	(4944)
Add: Issue of Bonus shares	0	0
5 Catastrophe Reserve	0	0
6 Other Reserves (to be specified)	181847	182381
7 Balance of Profit in Profit & Loss Account		
TOTAL	2031132	1950538
Note : Other Reserves in point no. 6 Includes		
Foreign Currency Translation reserve	171022	171709
Equalization / Contingency Reserves for Foreign Branches	10825	10672
Total	181847	182381

Registration No.190 and Date of Registration with the IRDA-01.04.2020 CIN: L 66000 MH 1919 GOI 000526

Form NL-11-Borrowings Schedule

As on 31.03.2024

	Particulars		
		As at 31.03.2024	As at 31.03.2023
		₹ ('000)	₹ ('000)
1	Debentures/ Bonds	-	-
2	Banks	-	-
3	Financial Institutions	-	-
4	Others (to be specified)	-	-
	TOTAL	Nil	Nil

Notes:

- a) The extent to which the borrowings are secured shall be separately disclosed stating the nature of the security under each sub-head.
- b) Amounts due within 12 months from the date of Balance Sheet should be shown separately
- c) Debentures include NCD issued as per IRDAI (Other Forms of Capital) Regulations, 2015

DISCLOSURE FOR SECURED BORROWINGS (Refer Note a)

(Amount in Rs. Lakhs)

SL. NO.	SOURCE / INSTRUMENT	AMOUNT BORROWED	AMOUNT OF SECURITY	NATURE OF SECURI TY
	NIL	NIL	NIL	NIL

Registration No.190 and Date of Registration with the IRDA-01.04.2020 CIN: L 66000 MH 1919 GOI 000526

orm NI -12 & NI -12A-Investment Schedule

s on 31.03.2024

				-12		-12A	(Amount in	n Rs. Lakhs)
			Share	holders	Policy	holders	To	tal
		Particulars	As at 31.03.2024	As at 31.03.2023	As at 31.03.2024	As at 31.03.2023	As at 31.03.2024	As at 31.03.2023
		LONG TERM INVESTMENTS	2199672	1975153	5144739	4457614	7344410	6432767
	1	Government securities and Government guaranteed bonds including	930613	961440	2090188	2091051	3020800	3052490
8.A.1		Treasury Bills	950015	901440	2090100	2091051	3020800	3032490
8.A.2	2	Other Approved Securities	0	0	0	0	0	
	3	Other Investments						
		(a) Shares			0	0		
8.A.3.A.A	A	(aa) Equity	930381	699718	2272660	1652784	3203041	2352502
8.A.3.A.B	B	(bb) Preference	0	0	0	0	0	0
8.A.3.B		(b) Mutual Funds	0	1820	0	4302	0	6122
8.A.3.C		(c) Derivative Instruments	0	0	0	0	0	0
8.A.3.D		(d) Debentures/ Bonds	61407	33293	149432	76539	210838	109832
8.A.3.E		(e) Other Securities (FOREIGN)	0	0	0	0	0	0
8.A.3.F		(f) Subsidiaries	15552	8319	0	0	15552	8319
8.A.3.G		(g) Investment Properties-Real Estate	0	0	0	0	0	0
8.A.4	4	Investments in Infrastructure and Social Sector	215579	193438	526776	457174	742355	650612
8.A.5	5	Other than Approved Investments	46141	77126	105683	175765	151824	252891
		SHORT TERM INVESTMENTS	228457	273025	558243	645271	786700	918296
8.B.1	1	Government securities and Government guaranteed bonds including Treasury Bills	71309	178695	174246	422329	245555	601024
8.B.2	2	Other Approved Securities	0	0	0	0	0	0
0.0.2	3	Other Investments		Ü	ŭ	, and the second	Ü	Ü
	Ē	(a) Shares	0	0	0	0		
8.B.3.A.A	4	(aa) Equity	0	0	0	0	0	0
8.B.3.A.B	8	(bb) Preference	0	0	0	0	0	0
8.B.3.B		(b) Mutual Funds	0	0	0	0	0	0
8.B.3.C		(c) Derivative Instruments	0	0	0	0	0	0
8.B.3.D		(d) Debentures/ Bonds	73756	5633	180226	13312	253982	18944
8.B.3.E		(e) Other Securities (FOREIGN)	0	0	0	0	0	0
8.B.3.F		(f) Subsidiaries	0	0	0	0	0	0
8.B.3.G	I	(g) Investment Properties-Real Estate	0	0	0	0	0	0
8.B.4	4	Investments in Infrastructure, Housing Bonds and Social Sector	83392	87955	203771	207873	287162	295828
8.B.5	5	Other than Approved Investments	0	743	0	1757	0	2500
		TOTAL	2428129	2248179	5702981	5102885	8131110	7351064

Notes:

- (a) Investments in subsidiary/holding companies, joint ventures and associates shall be separately disclosed, at cost.
- Holding company and subsidiary shall be construed as defined in the Companies Act, 1956 as amended by Company Act 2013:
- Joint Venture is a contractual arrangement whereby two or more parties undertake an economic activity, which is subject to joint control.
- Joint control is the contractually agreed sharing of power to govern the financial and operating policies of an economic activity to obtain benefits from it.
- Associate is an enterprise in which the company has significant influence and which is neither a subsidiary nor a joint venture of the company.

-Significant influence (for the purpose of this schedule) - means participation in the financial and operating policy decisions of a company, but not control of those policies. Significant influence may be exercised in several ways, for example, by representation on the board of directors, participation in the policymaking process, material inter-company transactions, interchange of managerial personnel or dependence on technical information. Significant influence may be gained by share ownership, statute or agreement. As regards share ownership, if an investor holds, directly or indirectly through subsidiaries, 20 percent or more of the voting power of the investee, it is presumed that the investor does have significant influence, unless it can be clearly demonstrated that this is not the case. Conversely, if the investor holds, directly or indirectly through subsidiaries, less than 20 percent of the voting power of the investee, it is presumed that the investor does not have significant influence, unless such influence is clearly demonstrated.

- A substantial or majority ownership by another investor does not necessarily preclude an investor from having significant influence.
- (b) Aggregate amount of company's investments other than listed equity securities and derivative instruments and also the market value thereof shall be disclosed in the Annexure A as specified below.
- (c) Investments made out of Catastrophe reserve should be shown separately.(d) Debt securities will be considered as "held to maturity" securities and will be measured at historical cost subject to amortisation.
- (e) Investment Property means a property [land or building or part of a building or both] held to earn rental income or for capital appreciation or for both, rather than for use in services or for administrative
- (f) Investments maturing within twelve months from balance sheet date and investments made with the specific intention to dispose of within twelve months from balance sheet date shall be classified as shortterm investments
- (g) Investment Regulations, as amended from time to time, to be referred

A) Aggregate value of Investments other than Listed Equity Securities and Derivative Instruments

11, 1155, 55416 1MB		(Amount in	Rs. Lakhs)				
Particulars	Sharel	holders	Policyl	holders	Total		
<u>Fai ticulais</u>	As at 31.03.2024	As at 31.03.2023	As at 31.03.2024	As at 31.03.2023	As at 31.03.2024	As at 31.03.2023	
Long Term Investments							
Book Value	3176	3252	7760	7685	10936	10936	
market Value	3176	3247	7760	7674	10936	10921	
Short Term Investments							
Book Value	-	-	-	-	-	-	
market Value	-	-	-	-	-	-	

Registration No.190 and Date of Registration with the IRDA-01.04.2020 CIN: L 66000 MH 1919 GOI 000526

Form NL-13-Loans Schedules

Loans

Particulars	As on 31-03-2024		Amount In Lakhs
Secured (a) On mortgage of property (aa) In India 34606 30240 (bb) Outside India 1 0 0 (c) Others 2799 3326 70TAL 37407 33566 2 BORROWER-WISE CLASSIFICATION (a) Central and State Governments 1018 1341 (b) Banks and Financial Institutions 0 0 0 (c) Subsidiaries 0 0 0 0 (d) Industrial Undertakings(Term Loans, Bridge Loans, Short-Term Loans, Loans to PFPS) 0 0 0 0 (e) Others (Hsg Loan, VehicleLoan, Computer Loan to Employees, HUDCO, Term Loans and PFPS) 32230 33571 3 PERFORMANCE-WISE CLASSIFICATION (a) Loans classified as standard (aa) In India 37407 33571 (bb) Outside India 0 0 0 (b) Non-performing loans less provisions (aa) In India 0 0 0 0 (bb) Outside India 0 0 0 0 TOTAL 37407 33571 4 MATURITY-WISE CLASSIFICATION (a) Short Term 323 323	Particulars	As at 31.03.2024	As at 31.03.2023
(a) On mortgage of property (aa) In India (bb) Outside India (b) On Shares, Bonds, Govt. Securities 0 0 0 (c) Others 2799 3326 TOTAL 37407 33566 2 BORROWER-WISE CLASSIFICATION (a) Central and State Governments 1018 1341 (b) Banks and Financial Institutions 0 0 0 (c) Subsidiaries 0 0 0 0 (d) Industrial Undertakings(Term Loans, Bridge Loans, Short-Term Loans, Loans to PFPS) 0 0 0 (e) Others (Hsg Loan, VehicleLoan, Computer Loan to Employees, HUDCO, Term Loans and PFPS) 3 PERFORMANCE-WISE CLASSIFICATION (a) Loans classified as standard (aa) In India 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	1 SECURITY-WISE CLASSIFICATION		
(aa) In India 34606 30240 (bb) Outside India 1 0 (b) On Shares, Bonds, Govt. Securities 0 0 (c) Others 2799 3326 TOTAL 37407 33566 2 BORROWER-WISE CLASSIFICATION 37407 33566 (a) Central and State Governments 1018 1341 (b) Banks and Financial Institutions 0 0 (c) Subsidiaries 0 0 (d) Industrial Undertakings(Term Loans,Bridge Loans, Short-Term Loans, Loans to PFPS) 0 0 (e) Others (Hsg Loan,VehicleLoan,Computer Loan to Employees,HUDCO,Term Loans and PFPS) 36389 32230 TOTAL 37407 33571 3 PERFORMANCE-WISE CLASSIFICATION 37407 33571 (a) Loans classified as standard 0 0 (aa) In India 0 0 (b) Outside India 0 0 (b) Outside India 0 0 (b) Outside India 0 0 (aa) In India 0 0 (b) Outside India 0 0 (ab) Outside India 0	Secured		
(bb) Outside India	(a) On mortgage of property		
(b) On Shares, Bonds, Govt. Securities	(aa) In India	34606	30240
(c) Others 2799 3326 TOTAL 37407 33566 2 BORROWER-WISE CLASSIFICATION 1018 1341 (a) Central and State Governments 1018 1341 (b) Banks and Financial Institutions 0 0 (c) Subsidiaries 0 0 (d) Industrial Undertakings(Term Loans,Bridge Loans,Short-Term Loans, Loans to PFPS) 0 0 (e) Others (Hsg Loan,VehicleLoan,Computer Loan to Employees,HUDCO,Term Loans and PFPS) 36389 32230 TOTAL 37407 33571 3 PERFORMANCE-WISE CLASSIFICATION (a) Loans classified as standard (a) In India 0 0 (b) Outside India 0 0 0 0 (b) Non-performing loans less provisions 0 0 0 (a) In India 0 0 0 (b) Outside India 0 0 0 TOTAL 37407 33571 4 MATURITY-WISE CLASSIFICATION 4 MATURITY-WISE CLASSIFICATION (a) Short Term 323 323	(bb) Outside India	1	0
TOTAL 2 BORROWER-WISE CLASSIFICATION (a) Central and State Governments (b) Banks and Financial Institutions (c) Subsidiaries (d) Industrial Undertakings(Term Loans,Bridge Loans,Short-Term Loans, Loans to PFPS) (e) Others (Hsg Loan,VehicleLoan,Computer Loan toEmployees,HUDCO,Term Loans and PFPS) 36389 TOTAL 3 PERFORMANCE-WISE CLASSIFICATION (a) Loans classified as standard (aa) In India (bb) Outside India (aa) In India (bb) Outside India (bb) Outside India (bb) Outside India (bb) Outside India (ab) Outside India (bb) Outside India (ab) Outside India (bb) Outside India (bb) Outside India (cb) Outside India (cc) O	(b) On Shares, Bonds, Govt. Securities	0	0
2 BORROWER-WISE CLASSIFICATION (a) Central and State Governments (b) Banks and Financial Institutions (c) Subsidiaries (d) Industrial Undertakings(Term Loans, Bridge Loans, Short-Term Loans, Loans to PFPS) (e) Others (Hsg Loan, VehicleLoan, Computer Loan to Employees, HUDCO, Term Loans and PFPS) 36389 TOTAL 3 PERFORMANCE-WISE CLASSIFICATION (a) Loans classified as standard (aa) In India (bb) Outside India (c) O (d) Outside India (e) Outside India (f) Outside India (h) Outside India	(c) Others	2799	3326
(a) Central and State Governments (b) Banks and Financial Institutions (c) Subsidiaries (d) Industrial Undertakings(Term Loans,Bridge Loans,Short-Term Loans, Loans to PFPS) (e) Others (Hsg Loan,VehicleLoan,Computer Loan to Employees,HUDCO,Term Loans and PFPS) 36389 32230 TOTAL 37407 33571 3 PERFORMANCE-WISE CLASSIFICATION (a) Loans classified as standard (aa) In India 37407 33571 (bb) Outside India 0 0 0 10 10 10 10 10 10 10 10 10 10 10	TOTAL	37407	33566
(b) Banks and Financial Institutions (c) Subsidiaries (d) Industrial Undertakings(Term Loans, Bridge Loans, Short-Term Loans, Loans to PFPS) (e) Others (Hsg Loan, VehicleLoan, Computer Loan to Employees, HUDCO, Term Loans and PFPS) TOTAL 3 PERFORMANCE-WISE CLASSIFICATION (a) Loans classified as standard (aa) In India (aa) In India (b) Non-performing loans less provisions (aa) In India (bb) Outside India 0 0 0 TOTAL 37407 33571 4 MATURITY-WISE CLASSIFICATION (a) Short Term 323 323 323	2 BORROWER-WISE CLASSIFICATION		
(c)Subsidiaries00(d)Industrial Undertakings(Term Loans, Bridge Loans, Short-Term Loans, Loans to PFPS)00(e)Others (Hsg Loan, VehicleLoan, Computer Loan to Employees, HUDCO, Term Loans and PFPS)3638932230TOTAL37407335713 PERFORMANCE-WISE CLASSIFICATION3740733571(a) Loans classified as standard3740733571(bb) Outside India00(b) Non-performing loans less provisions00(aa) In India00(bb) Outside India00TOTAL37407335714 MATURITY-WISE CLASSIFICATION3740733571(a) Short Term323323	(a) Central and State Governments	1018	1341
(d) Industrial Undertakings(Term Loans, Bridge Loans, Short-Term Loans, Loans to PFPS) (e) Others (Hsg Loan, VehicleLoan, Computer Loan to Employees, HUDCO, Term Loans and PFPS) TOTAL 3 PERFORMANCE-WISE CLASSIFICATION (a) Loans classified as standard (aa) In India (b) Outside India (b) Non-performing loans less provisions (aa) In India (b) Outside India 0 0 0 TOTAL 37407 33571 4 MATURITY-WISE CLASSIFICATION (a) Short Term 323 323	(b) Banks and Financial Institutions	0	0
Short-Term Loans, Loans to PFPS) (e) Others (Hsg Loan, VehicleLoan, Computer Loan to Employees, HUDCO, Term Loans and PFPS) TOTAL 3 PERFORMANCE-WISE CLASSIFICATION (a) Loans classified as standard (aa) In India (aa) In India (bb) Outside India (b) Non-performing loans less provisions (aa) In India (bb) Outside India 0 0 10 TOTAL 37407 33571 0 0 0 0 0 4 MATURITY-WISE CLASSIFICATION (a) Short Term 323 323	(c) Subsidiaries	0	0
(e) Others (Hsg Loan,VehicleLoan,Computer Loan to Employees,HUDCO,Term Loans and PFPS) TOTAL 3 PERFORMANCE-WISE CLASSIFICATION (a) Loans classified as standard (aa) In India (bb) Outside India (b) Non-performing loans less provisions (aa) In India (bb) Outside India 0 0 10 TOTAL 37407 33571 0 0 0 0 0 MATURITY-WISE CLASSIFICATION (a) Short Term 323 323	(d) Industrial Undertakings(Term Loans, Bridge Loans,		
Employees, HUDCO, Term Loans and PFPS) 35389 32230 TOTAL 37407 33571 3 PERFORMANCE-WISE CLASSIFICATION (a) Loans classified as standard (aa) In India 37407 33571 (bb) Outside India 0 0 0 (b) Non-performing loans less provisions (aa) In India 0 0 0 (bb) Outside India 0 0 0 TOTAL 37407 33571 4 MATURITY-WISE CLASSIFICATION 323 323	Short-Term Loans, Loans to PFPS)	0	0
Employees, HUDCO, Term Loans and PFPS) 32230	(e) Others (Hsg Loan, Vehicle Loan, Computer Loan to	26200	
3 PERFORMANCE-WISE CLASSIFICATION (a) Loans classified as standard (aa) In India (bb) Outside India (b) Non-performing loans less provisions (aa) In India (ab) Outside India 0 0 0 10 10 10 10 10 10 10 10 10 10 10	Employees, HUDCO, Term Loans and PFPS)	36389	32230
(a) Loans classified as standard 37407 33571 (bb) Outside India 0 0 (b) Non-performing loans less provisions 0 0 (aa) In India 0 0 (bb) Outside India 0 0 TOTAL 37407 33571 4 MATURITY-WISE CLASSIFICATION 323 323	TOTAL	37407	33571
(a) Loans classified as standard 37407 33571 (bb) Outside India 0 0 (b) Non-performing loans less provisions 0 0 (aa) In India 0 0 (bb) Outside India 0 0 TOTAL 37407 33571 4 MATURITY-WISE CLASSIFICATION 323 323			
(aa) In India 37407 33571 (bb) Outside India 0 0 (b) Non-performing loans less provisions 0 0 (aa) In India 0 0 (bb) Outside India 0 0 TOTAL 37407 33571 4 MATURITY-WISE CLASSIFICATION 323 323	3 PERFORMANCE-WISE CLASSIFICATION		
(bb) Outside India 0 0 (b) Non-performing loans less provisions 0 0 (aa) In India 0 0 (bb) Outside India 0 0 TOTAL 37407 33571 4 MATURITY-WISE CLASSIFICATION 323 323	(a) Loans classified as standard		
(b) Non-performing loans less provisions 0 0 (aa) In India 0 0 (bb) Outside India 0 0 TOTAL 37407 33571 4 MATURITY-WISE CLASSIFICATION 323 323	(aa) In India	37407	33571
(aa) In India 0 0 (bb) Outside India 0 0 TOTAL 37407 33571 4 MATURITY-WISE CLASSIFICATION 323 323	(bb) Outside India	0	0
(bb) Outside India 0 0 TOTAL 37407 33571 4 MATURITY-WISE CLASSIFICATION (a) Short Term 323 323	(b) Non-performing loans less provisions		
TOTAL 37407 33571 4 MATURITY-WISE CLASSIFICATION (a) Short Term 323 323	(aa) In India	0	0
4 MATURITY-WISE CLASSIFICATION (a) Short Term 323 323	(bb) Outside India	0	0
(a) Short Term 323 323	TOTAL	37407	33571
(a) Short Term 323 323	A MATURITY-WISE CLASSIFICATION		
		272	323
1 IN LONG LERM 1 2/10X/1 1 227/1Q	(b) Long Term	37084	33248
TOTAL 37407 33571			

Notes

- (a) Short-term loans shall include those, which are repayable within 12 months from the date of balance sheet. Long term loans shall be the loans other than short-term loans.
- (b) Provisions against non-performing loans shall be shown separately.
- (c) The nature of the security in case of all long term secured loans shall be specified in each case. Secured loans for the purposes of this schedule, means loans secured wholly or partly against an asset of the company.
- (d) Loans considered doubtful and the amount of provision created against such loans shall be disclosed.

Provisions against Non-performing Loans						
Non-Performing Loans	Loan Amount (Rs. Lakhs)	Provision (Rs. Lakhs)				
Sub-standard Sub-standard	0	0				
Doubtful	0	0				
Loss	44347	44347				
Total	44347	44347				

Registration No.190 and Date of Registration with the IRDA-01.04.2020 CIN: L 66000 MH 1919 GOI 000526

Form NL-14-Fixed Assets Schedule

As on 31-03-2024

₹(′000)

Particulars Cost/ Gross Block				Depreciation				Net Block		
	Opening 01.04.2023	Additions	*Deductions	*Closing Balance 31.12.2023	Opening 01.04.2023	For The Period	On Sales/ Adjustments	*Closing Balance 31.12.2023	*Closing Balance 31.12.2023	Opening 01.04.2023
Goodwill	0	0	0	0	(0)	0	(0)	0	0	01.04.2023
Intangibles (Softwares)	2292367	22376	9091	2305652	2281010	2204	350	2282864	22788	11357
Land-Freehold	134390	0	0	134390	0	0	0	0	134390	134390
Leasehold Property	302482	0	(24912)	327394	21382	4747	(21430)	47559	279835	281100
Buildings	2720894	7098	27534	2700458	1106233	63119	23184	1146168	1554290	1614661
Furniture & Fittings	1005061	21108	25300	1000869	717093	56964	23535	750522	250347	287968
Information Technology Equipment	4903866	137554	221693	4819727	4224180	203650	157946	4269884	549843	679686
Vehicles	1594070	386498	341287	1639281	634588	192306	191879	635015	1004266	959482
Office Equipments	130951	3799	17241	117509	119175	5357	16532	108000	9509	11776
Other Assets	581001	34237	53044	562194	380963	37757	47187	371533	190661	200038
Total	13665082	612670	670278	13607474	9484624	566104	439183	9611545	3995929	4180458
Work in Progress	133644	51613	8187	177070	0	0	0	0	177070	133644
Grand Total	13798726	664283	678466	13784544	9484624	566104	439183	9611545	4172999	4314102
Previous Year as at Mar- 2023	13389438	1013639	604350	13798726	9002398	784785	302558	9484624	4314102	

Note: -'Assets included in land, property and building above exclude Investment Properties as defined in note (e) to Form NL-12-Investment Schedule.'

Registration No.190 and Date of Registration with the IRDA-01.04.2020 CIN: L 66000 MH 1919 GOI 000526

Form NL-15-Cash And Bank Balance Schedule

Cash And Bank Balances

As on 31-03-2024 Amount In Lakhs

Particulars	As at 31.03.2024	As at 31.03.2023
1 Cash (including cheques*, drafts and stamps)	8286	25968
2 Bank Balances		
(a) Deposit Accounts		
(aa) Short-term (due within 12 months)	67097	72972
(bb) Others	705160	709404
(b) Current Accounts	259985	255429
(c) Others (to be specified)		
3 Money at Call and Short Notice		0
(a) With Banks	0	0
(b) With other Institutions	381960	162664
4 Others (to be specified)	0	0
TOTAL	1422489	1226437
Balances with non-scheduled banks included in 2 and 3 above		
Balances with non-scheduled banks included in 2 and 3		
above		
Cash and Bank Balances (In India)	556617	390529
Cash and Bank Balances (Outside India)	865873	835908

* Cheques on hand amount to Rs	_ (in Lakh) Previous	Year : Rs	(in Lakh)
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Note:

(a) Bank balance may include remittances in transit. If so, the nature and amount should be separately stated.

Registration No.190 and Date of Registration with the IRDA-01.04.2020 CIN: L 66000 MH 1919 GOI 000526

Form NL-16-Advances And Other Assets Schedule

Advances and Other Assets

As on 31-03-2024

Amount in Lakhs

	Particulars	As at 31.03.2024	As at 31.03.2023
	ADVANCES		
1	Reserve deposits with ceding companies	2963	3105
2	Application money for investments	0	0
3	Prepayments	22870	5390
4	Advances to Directors/Officers	0	0
5	Advance tax paid and taxes deducted at source (Net of provision for		
	taxation)	61810	61363
6	Others (to be specified)		
	Deposit for Appeal with Tax Authorities	30839	6627
	Advance to Employees	4413	3478
	TOTAL (A)	122894	79963
	OTHER ASSETS		
1	Income accrued on investments	135172	122580
2	Outstanding Premiums	37558	37054
	Less: Provisions for doubtful, if any	0	0
3	Agents' Balances	1711	1223
4	Foreign Agencies Balances	43101	66243
5	Due from other entities carrying on insurance business (including		571546
	reinsurers)	613145	3713 1 0
6	Due from subsidiaries/ holding	0	0
7	Deposit with Reserve Bank of India		0
	[Pursuant to section 7 of Insurance Act, 1938]	0	U
8	Others -	16807	36165
9	Service tax/GST unutilized credit	59376	38643
10	Fixed Deposit-Unclaimed Amounts of Policy Holders	25316	23540
	TOTAL (B)	932186	896994
	TOTAL (A+B)	1055080	976957

Notes:

- (a) The items under the above heads shall not be shown net of provisions for doubtful amounts. The
- (b) The term 'officer' should conform to the definition of that term as given under the Companies Act.

Registration No.190 and Date of Registration with the IRDA-01.04.2020 CIN: L 66000 MH 1919 GOI 000526

Form NL-17-Current Liabilities Schedule

Current Liabilities

As on 31-03-2024

(Amount in Rs. Lakhs)

	(Amount in NS: Lakiis)				
Particulars	As at 31.03.2024	As at 31.03.2023			
1 Agents' Balances	37952	23953			
2 Balances due to other insurance companies	77239	83135			
3 Deposits held on re-insurance ceded	7343	9021			
4 Premiums received in advance	97656	90719			
5 Unallocated Premium	475144	417656			
6 Sundry creditors	176275	182832			
7 Due to subsidiaries/ holding company	0	0			
8 Claims Outstanding	3543909	3326791			
9 Due to Officers/ Directors	0	0			
10 Unclaimed Amount of Policy Holder's Fund	16925	17259			
11 Income accrued on Unclaimed amounts	6017	4737			
12 Interest payable on debentures/bonds	0	0			
13 GST Liabilities	77260	67054			
14 Others	3276	12542			
TOTAL	4518995	4235698			

(Amount in Rs. Lakhs)

	(Amount in it	oi Eukiio)						
Details of unclaimed amounts and Investment Income thereon								
Particulars	As at 31.03.2024	As at 31.03.2023						
Opening Balance	21996	23456						
Add: Amount transferred to unclaimed amount	5217	2746						
Add: Cheques issued out of the unclaimed amount but not encashed by the policyholders (To be included only when the cheques are stale)	0	0						
Add: Investment Income	1776	394						
Less: Amount paid during the year	3893	770						
Less: Transferred to SCWF	2155	3830						
Closing Balance of Unclaimed Amount	22942	21996						

3305778

Registration No.190 and Date of Registration with the IRDA-01.04.2020 CIN: L 66000 MH 1919 GOI 000526

Form NL-18-Provisions Schedule

Provisions

As on 31-03-2024 Amount In Lakhs

	Particulars	As at 31.03.2024	As at 31.03.2023
1	Reserve for Unexpired Risk	1467449	1427895
2	For taxation (less advance tax paid and taxes deducted at source)		
3	For Employee Benefits	87357	82977
4	Others (Reserve for Bad and doubtful debts, for diminution in value of thinly traded shares, for wage arrears)	174211	117984
5	Reserve for Premium Deficiency	-	-
	TOTAL	1729017	1628856
	Note : Others in point no. 5 includes		
	Reserve for bad and doubtful debts.	136324	107755
	Provision for Wage Arrears	25288	9720
	Provision for diminution in value of thinly traded/unlisted shares	12599	508
	Total	174211	117984

Registration No.190 and Date of Registration with the IRDA-01.04.2020 CIN: L 66000 MH 1919 GOI 000526

Form NL-19 Misc Expenditure Schedule

As on 31-03-2024 Amount in Lakhs

	Particulars	As at 31.03.2024	As at 31.03.2023
		₹ ('000)	₹ ('000)
1	Discount Allowed in issue of shares/ debentures	-	-
2	Others - Contribution to Pension Fund and Gratuity	0	41014
	Fund		
	TOTAL	0	41014

Notes:

- (a) No item has been included under the head "Miscellaneous Expenditure" and carried forward unless:
 - 1. some benefit from the expenditure can reasonably be expected to be received in future, and
 - 2. the amount of such benefit is reasonably determinable.
- (b) The amount carried forward in respect of any item included under the head "Miscellaneous Expenditure" does not exceed the expected future revenue/other benefits related to the expenditure.

	New India Assurance C	Co. Ltd. Ion with the IRDA-01.04.2020 CIN: L 66000 MH 1919 GOI 0	00526			
Form NL	-20 : Analytical Ratios Quarter ended 31st March 2024					
SI.No.	Particular	Calculation	For the Quarter ended on 31.03.2024	Up to the Quarter ended on 31.03.2024	For the Quarter ended on 31.03.2023	Up to the Quarter ended on 31.03.2023
1	Gross Direct Premium Growth Rate**	[GDPI(CY)-GDPI(PY)] / GDPI(PY)	1.88	7.69	17.52	5.54
2	Gross Direct Premium to Net worth Ratio	GOPI / Shareholder's funds Shareholder's funds Shareholder's funds/Me Yorth = Share capital +reserve and surplus-Miscellaneous experial-investive share in profit and loss account) Shareholders' funds / Net Worth comprise of Share Capital plus all Reserves and Surplus (except revaluation Reserve and fair value charge account) indi Committed house and Miscellaneous Shareholders find without find in as the Salaneous Sharet debet find without find as the	0.48	1.91	0.50	1.88
3	Growth rate of Net Worth	(Shareholder's funds(CY)-Shareholder's funds(PY)) / Shareholder's funds(PY)	6.11	6.11	9.26	9.26
4	Net Retention Ratio**	Net written premium / (Gross Direct Premium Income + Reinsurance Accepted)	82.95	81.93	82.77	80.24
5	Net Commission Ratio**	Net Commission / Net written premium	8.76	8.74	7.73	7.75
6	Expense of Management to Gross Direct Premium Ratio**	(Direct Commission+Operating Expenses) / Gross direct premium	23.87	20.94	18.55	19.00
7	Expense of Management to Net Written Premium Ratio**	(Net Commission+Operating Expenses) / Net Written Premium	26.25	23.51	20.14	21.25
8	Net Incurred Claims to Net Earned Premium**	Net Incurred Claims / Net Earned Premium	101.80	97.36	117.44	95.59
9	Combined Ratio**	(7) +(8)	121.61	120.87	119.39	116.83
10	Investment income ratio	Investment income / Average Assets under management Investment income = Profit/ Loss on sale/redemption of Investments+Interest, Dividend & Rent – Gross (net of investment expenses) including investment income from pool	3.10	11.09	2.83	13.89
11	Technical Reserves to net premium ratio **	[(Reserve for unexpired risks+premium deficiency+reserve for outstanding claims(including IBNR and IBNER)] / Net premium written	5.71	1.46	5.54	1.53
12	Underwriting balance ratio	Underwriting results / Net earned premium <u>Underwriting results</u> = Net earned premium-Net incurred claims-Net commission-Operating Expenses (Before adjusting transfer to Profit and loss account as per Section 40C)- Premium Deficiency	-0.21	-0.21	-0.21	-0.17
13	Operating Profit Ratio	Operating profit / Net Earned premium	0.06	-1.84	0.39	7.26
14	Liquid Assets to liabilities ratio	Liquid Assets 7 Policyholdens liabilities. Liquid Assets 7 Sellor hem Investiment's Policy the loans-clant & Bank balance. Policyholdens Sallisher-Ouchstanding Claims including Incurned that Not Resported ((BRN)) a licurate Bal Nat Edward, Reported ((BRN)) a licurate Bal Nat Edward, Reported ((BRN)) a licurate Bal Nat Edward, Reported (BRN) and Control Liabilities not for Other Assets. Grant Control Reserve, if any: catastropic Reserve, if any: and of Other Liabilities not for Other Assets (BRN) and Control Liabilities not be 100 of the Manual Control Liabilities (I) Design the Control Liabilities (II) Design of Control Liabilities (III) Design of Control Liabiliti	0.44	0.44	0.45	0.45
15	Net earning ratio	Profit after tax / Net Premium written	4.04	3.28	1.81	3.39
16	Return on net worth(Avg) ratio Available Solvency margin Ratio to Required Solvency	Profit after tax / Net Worth to be taken from solvency margin reporting	1.67	5.34 1.81	0.78 1.87	5.30
18	Margin Ratio NPA Ratio	to be taken from NPA reporting				
	Gross NPA Ratio		0.73	0.73	0.88	0.88
19	Debt Equity Ratio	(Debt/Equity) Debt=(Borrowings+Redeemable Preference shares, if any) Equity=Shareholders' Funds excluding Redeemable Preference shares, if any	-	-	-	-
20	Debt Service Coverage Ratio	(Earnings before Interest and Tax/ Interest and Principal Instalments Due)	-	-	-	-
21	Interest Service Coverage Ratio	(Earnings before Interest and Tax/ Interest due)		-	-	-
22	Earnings per share	Profit /(loss) after tax / No. of shares	2.15	6.85	0.94	6.40

Notes: -1. Net worth definition to include Head office capital for Reinsurance branch

**	Segmental	Reporting	up	to	the	quarte	r

31.12.2023	Gross Direct Premium Growth Rate**	Net Retention Ratio**	Net Commission Ratio**	Expense of Management to Gross Direct Premium Ratio**	Expense of Management to Net Written Premium Ratio**	Net Incurred Claims to Net Earned Premium**	Combined Ratio**	Claims paid to claims provisions**	Technical Reserves to net premium ratio **	Underwriting balance ratio
FIRE										
Current Period	6.27	45.35					113.01	#N/A	2.23	-0.11
Previous Period	6.80	48.21	12.89	18.47	26.15	71.34	97.50	#N/A	2.10	0.02
Marine Cargo										
Current Period	-10.47	73.47		26.91	34.52		96.06	#N/A	0.94	0.03
Previous Period Marine Hull	9.76	69.50	17.69	23.15	30.96	60.92	91.88	#N/A	0.94	0.10
Current Period	8.17	36.39	6.82	9.78	21.39	25.93	47.32	#N/A	2.13	0.53
Previous Period	8.17 15.67	36.39		9.78	21.39 18.84		97.28	#N/A	2.13	-0.0
Total Marine	15.0/	38.80	3.3/	9.57	10.04	78.44	97.28	#N/A	2.28	-0.0
Current Period	-1.35	53.71	15.21	17.72	29.78	48 14	77.91	#N/A	1.37	0.2
Previous Period	12.58	54.40			26.71	65.24	91.95	#N/A	1.37	0.0
Motor OD	12.30	31.10	13.41	10.31	20.71	03.24	91.93	PINA	1.71	0.0
Current Period	14.23	94.03	20.34	33.26	34.91	105.79	140.69	#N/A	0.94	-0.4
Previous Period	12.43	94.11	19.51	31.30	32.77	109.80	142.57	#N/A	1.03	-0.4
Motor TP	12.43	57.11	19.31	31.30	32.77	109.00	142.37	JIVA	1.03	-0.4.
Current Period	2.95	95.87	4.50	18.21	19.07	96.35	115.43	#N/A	4.46	-0.16
Previous Period	3.41	95.87		15.56	15.72		104.48	#N/A	4.36	-0.0
Total Motor										
Current Period	7.87	95.02	11.75	25.16	26.32	100.64	126.96	#N/A	2.85	-0.2
Previous Period	7.16	95.10	9.82	22.43	23.09	97.52	120.61	#N/A	2.92	-0.22
Health										
Current Period	9.41	93.48	4.70	18.79	19.74	106.67	126.41	#N/A	0.47	-0.2
Previous Period	15.59	88.90	4.77	17.14	18.50	103.67	122.16	#N/A	0.50	-0.22
Personal Accident										
Current Period	-15.39	95.37		20.91	21.32	81.87	103.19	#N/A	1.12	-0.02
Previous Period	-52.59	95.39	5.74	18.71	19.01	95.61	114.62	#N/A	0.91	-0.15
Travel Insurance										
Current Period										
Previous Period										
Total Health										
Current Period	8.46	93.54					125.65	#N/A	0.49	
Previous Period Workmen's Compensation/ Emp	9.57	89.15	4.81	17.20	18.52	103.33	121.85	#N/A	0.51	-0.22
Current Period	loyer's liability 2.80	94.47	7.87	21.33	22.44	24.94	47.38	#N/A	1.54	0.53
Previous Period	2.80 2.16	94.47					47.38 58.25	#N/A	1.54	0.53
Public/ Product Liability+Other I		94.88	7.40	20.29	20.72	37.32	38.23	#N/A	1./5	0.42
Current Period	-3.34	60.21	20.83	26.80	35.40	14.95	50.35	#N/A	1.65	0.51
Previous Period	-3.3 1 1.31	58.38		20.80		61.34	95.87	#N/A	1.03	0.03
Engineering	1.31	30.30	21.20	23.00	37.33	01.34	93.07	Jinga	1.00	0.0.
Current Period	15.38	40.54	-2.70	16.26	11.87	55.83	67,70	#N/A	2.54	0.33
Previous Period	20.11	45.13					75.17	#N/A	2.62	0.20
Aviation	20.11	13.13	5.13	10.00	10.72	30.13	73.17	2100	2.02	0.20
Current Period	33.23	31.86	8.71	8.81	23.28	74.22	97.50	#N/A	0.78	0.03
Previous Period	8.03	28.88		5.96			72.42	#N/A	1.06	0.29
Crop Insurance		20.00		-						
Current Period	-402.47	104.43		-89.99			54.39	#N/A	1.04	0.45
Previous Period	-98.77	162.11	-14.29	47.85	11.69	1303.41	1315.10	#N/A	9.52	-12.15
Other Miscellaneous										
Current Period	5.10	72.24		26.35	33.03	81.09	114.12	#N/A	1.23	-0.15
Previous Period	0.52	69.05	12.94	22.99	26.34	59.00	85.33	#N/A	1.18	0.14
Total Miscellaneous										
Current Period	8.23	89.99		21.26			122.59	#N/A	1.38	
Previous Period	5.11	87.70		19.18			119.51	#N/A	1.46	
Total-Current Period	7.69	81.93					120.87	#N/A	1.46	
Total-Previous Period	5.54	80.24	7.75	19.00	21.25	95.59	116.83	#N/A	1.53	-0.13

Registration No.190 and Date of Registration with the IRDA-01.04.2020 CIN: L 66000 MH 1919 GOI 000526 Form NL-21: Related Party Transactions
Upto the Year Ended 31.03.2024 (₹ in Lakhs) PART-A Related Party Transactions

			PART-A Related Party 1	Fransactions			
					Consideration	paid / received ¹	(Rs. in Lakhs)
SI.No.	Name of the Related Party	Nature of Relationshi p with the Company	Description of Transactions / Categories	For the Quarter Mar- 24	Up to the Quarter Mar- 24	For the Corresponding Quarter of the Previous Year	Up to the Quarter of the Previous Year
			Management Fees Earned	15.16	15.16	0.00	0.00
			Premium on R/I Accepted	97.31	358.83	92.32	261.52
1	he New India Assurance Co. (T&T) Ltd		Comm on R/I Accepted	25.65	73.88	20.83	48.23
			Claims Paid	22.33	170.62	121.08	148.29
		Subsidiaries	Equity Purchased (Rights) Prestige Assurance Nigeria	0.00	0.00	0.00	0.00
			Dividend income received (NIA T&T)	0.00	357.66	357.66	357.66
2	Prestige Assurance Plc. Nigeria		Dividend income receivable (Prestige Assurance Nigeria)	0.00	0.00	0.00	0.00
			Dividend income receivable (NIA T&T)	0.00	0.00	0.00	0.00
			Claims received	0.00	0.00	0.00	0.00
			Premium on R/I Accepted	503.73	1192.49	211.19	688.76
			Comm on R/I Accepted	107.00	168.65	54.72	61.65
			Claims Paid	61.88	1119.58	115.19	1057.70
		Associates	Premium on reinsurance ceded	130.34	257.36	-106.74	127.02
			Commission on reinsurance ceded	3.54	8.12	-2.78	4.58
3	India International Insurance Pvt Ltd.		Claims received	0.80	1.59	0.22	0.79
			Additional Equity Infusion In Health TPA of India	0.00	0.00	0.00	0.00
			Dividend income receivable from III Singapore	ore 0.00 0.00 -617.70		-617.70	0.00
			Dividend income received from III Singapore	0.00	617.70	617.70	617.70
4	Health Insurance TPA of India Limited		TPA fees paid to Health Insurance TPA of India	744.93	1759.84	578.31	1014.91
		- - - - - - - - - - - - - - - - - - -	Salary & Allowances	136.55	551.92	126	415.37

 $^{^{\}mathbf{1}}$ including the premium flow through Associates/ Group companies as agents and intermediaries

	PART-B Related Party Transaction Balances												
SI.No.	Name of the Related Party	Nature of Relationshi	Amount of Outstanding Balances including Commitments (Rs. in	Whether Payable /	Whether Secured?	Details of any Guarantees	Balance under Provision for doubtful debts relating to the						
1	The New India Assurance Co. (T&T) Ltd	Subsidiaries	1540.793975	Payable		No	NA						
2	Prestige Assurance Plc. Nigeria	Subsidiaries	3824.589454	Receivable		No	NA						
3	India International Insurance Pvt Ltd.	Associates	111.8596366	Receivable		No	NA						
4	Health Insurance TPA of India Limited	Associates	427.110353	Payable		No	NA						

The New India Assurance Company Ltd.

Registration No.190 and Date of Registration with the IRDA-01.04.2020 CIN: L 66000 MH 1919 GOI 000526

Form NL-20-Reciepts & Payments
As on 31-03-2023

Particulars	As at 31.03.2024	As at 31.03.2023
	In Lakhs	In Lakhs
Cash Flows from the operating activities:		
Premium received from policyholders, including advance receipts	4893186	4481258
Other receipts	2897	3066
Payments to the re-insurers, net of commissions and claims	(364881)	(239674)
Payments to co-insurers, net of claims recovery	(160364)	(151185)
Payments of claims	(3499901)	(3145849)
Payments of commission and brokerage	(323555)	(289373)
Payments of other operating expenses	(473561)	(753348)
Preliminary and pre-operative expenses	0	0
Deposits, advances and staff loans	(27347)	1151
Income taxes paid (Net)	(34228)	(35339)
Good & Service tax paid	(473073)	(441225)
Other payments	(6940)	(14049)
Cash flows before extraordinary items	(467769)	(584569)
Cash flow from extraordinary operations	0	0
Net cash flow from operating activities	(467769)	(584569)
Cash flows from investing activities:		
Purchase of fixed assets	-6643	-9446
Proceeds from sale of fixed assets	1795	2499
Purchases of investments	-2663766	-1421122
Loans disbursed	0	0
Sales of investments	2863516	1536451
Repayments received	323	407
Rents/Interests/ Dividends received	494341	429251
Investments in money market instruments and in liquid mutual funds (Net) ^{(a}	0	0
Expenses related to investments	-208	-1164
Net cash flow from investing activities	689358	536875
Cash flows from financing activities:		
Proceeds from issuance of share capital	0	0
Proceeds from borrowing	0	0
Repayments of borrowing	0	0
Interest/dividends paid	-31806	-4930
IPO Expenses received from Government	0	0
Net cash flow from financing activities	-31806	-4930
Effect of foreign exchange rates on cash and cash equivalents, net	6269	30277
Net increase in cash and cash equivalents:	196052	(22347)
Cash and cash equivalents at the beginning of the year	1226437	1248784
Cash and cash equivalents at the end of the year	1422489	1226437

Registration No.190 and Date of Registration with the IRDA-01.04.2020 CIN: L 66000 MH 1919 GOI 000526
FORM NL-23 - SOLVENCY MARGIN (FORM IRDAI-GI-TA)

Statemen	t as at 31st March,2024			(₹ in Lakhs)
Item	Particulars	Policyholders	Shareholders	Total
No.	raiticulais	A/c.	A/c.	IOtal
	Investments:			
	Shareholders as per NL-12 of BS	-	24,28,129	24,28,129
	Policyholders as per NL-12 A of BS	57,02,981	-	57,02,981
(A)	Total Investments as per BS	5702981.39	2428128.68	8131110.08
(B)	Inadmissible Investment assets as per Clause (1) of S	0.00	5433.65	5433.65
(C)	Fixed assets as per BS	29,612	12,118	41729.99
(D)	Inadmissible Fixed assets as per Clause (1) of Schedu	1,938	793	2731.35
	Current Assets:			
(E)	Cash & Bank Balances as per BS	10,09,400	4,13,090	1422489.13
(F)	Advances and Other assets as per BS	9,26,742	1,28,338	1055079.90
(G)	Total Current Assets as per BS(E)+(F)	1936141.83	541427.21	2477569.03
(H)	Inadmissible current assets as per Clause (1) of Scheo	1,79,336	36,302	215637.56
(I)	Loans as per BS	26,544	10,863	37406.85
	Inadmissible employee loans (I. a)	25,822	10,567	36388.78
(J)	Fair value change account subject to minimum of zero	16,72,124	6,84,771	2356895.39
	Total Access on you DC (evel assument linkilities			
(10)	Total Assets as per BS (excl. current liabilities			4 04 07 044
(K)	and provisions)(A)+(C)+(G)+(I)	76,95,279	29,92,537	1,06,87,816
(L)	Total Inadmissible assets(B)+(D)+(H)+(J)	18,79,219	7,37,867	26,17,087
(M)	Total Admissible assets for Solvency (excl. current liabilities and provisions)(K)-(L)	58,16,060	22,54,670	80,70,729

(All amounts in Rupees of Lakhs)

Item No.	Inadmissible Investment assets (Item wise Details)	Policyholders A/c.	Shareholders A/c.	Total
	Inadmissible Investment assets as per Clause (1) of Schedule	I of regulation	
	Foreign shares in subsidiaries less any provision made	-	5,434	5,434
		-	5,434	5,434
	Inadmissible Fixed assets			
	(a) Furniture	1,776	727	2,503
	(b) Intangibles	162	66	228
		1,938	793	2,731
	Inadmissible current assets			-
	(a) Co-insurer's balances outstanding for more than			
	ninety days	54,315	-	54,315
	(b) Balances of Indian Reinsurers and Foreign	·		•
	Reinsurers having Branches in India outstanding for			
	more than 365 days	70,005	-	70,005
	(c) Pre-Deposit against appeal	21,883	8,955	30,839
	(d) Inter-office	423	173	596
CH 12 &	1 (e) Unclaimed-policyholders	22,942	-	22,942
	(f) Service Tax/GST unutilized credit	2,366	968	3,335
	(g) Agents' balances and outstanding premium in	·		,
	India, to the extent they are not realized within a			
	period of thirty days	1,214	497	1,711
	(h) Premium receivables relating to State/Central			
	government sponsored sheemes, to the extent they			
	are not realized within a period of one year	12,850	5,259	18,108
	(i) Employee advances	-	-	-
	(j) Cash and Bank Balances	_	13,787	13,787
	0,	1,87,936	35,867	2,23,803
	Inadmissible employee loans	25,822	10,567	36,389
	madmissible employee loans	25,822	10,567	36,389
	Fair value change account	16,72,124	6,84,771	23,56,895

Note: The form is prepared as per prescribed IRDAI Solvency Regulations as amended from time

Registration No.190 and Date of Registration with the IRDA-01.04.2020 CIN: L 66000 MH 1919 GOI 000526

FORM NL-24 - SOLVENCY MARGIN (FORM IRDAI-GI-TR)

Statement as at 31st March,2024

(₹ in Lakhs)

Reserve	Gross Reserve	Net Reserve
Unearned Premium Reserve (UPR) (a)	1761447	1467449
Premium Deficiency Reserve (PDR)(b)	0	0
Unexpired Risk Reserve (URR)(c)=(a) +(b)	1761447	1467449
Outstanding Claim Reserve (other than IBNR reserve)(d)	2714020	2043176
IBNR Reserve (e)	1609161	1500733
Total Reserves for Technical Liabilities(f)=(c)+(d)+(e)	6084628	5011358

Note: The form is prepared as per prescribed IRDAI Solvency Regulations as amended from time to time.

Registration No.190 and Date of Registration with the IRDA-01.04.2020 CIN: L 66000 MH 1919 GOI 000526

FORM NL-25 - SOLVENCY MARGIN (TABLE IA)

Statement as at 31st March,2024

TABLE IA: REQUIRED SOLVENCY MARGIN BASED ON NET PREMIUM AND NET INCURRED CLAIMS as on 31st December, 2023

(All amounts in Rupees of Lakhs)

							55 G. Editio)						
Item No.	Line of Business	Gross Premiums	Net Premiums	Gross Incurred Claims	Net Incurred Claims	RSM 1	RSM 2	RSM					
(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)					
1	Fire	6,74,368	3,05,830	4,38,360	2,62,578	67436.84	78,773	78,773					
2	Marine Cargo	48,190	35,405	28,821	23,481	7081.10	7,044	7,081					
3	Marine - Other than Marine Cargo	55,017	20,023	46,829	9,246	5501.74	7,024	7,024					
4	Motor	11,14,523	10,58,992	10,89,233	10,51,863	211798.31	3,15,559	3,15,559					
5	Engineering	1,18,023	47,844	59,570	28,997	11802.26	8,936	11,802					
6	Aviation	57,438	18,301	28,589	13,751	5743.78	4,288	5,744					
7	Liability	68,563	48,370	18,147	15,323	10284.47	4,597	10,284					
8	Health	19,02,483	17,79,546	19,38,764	18,34,323	355909.29	5,50,297	5,50,297					
9	Miscellaneous	1,29,694	93,692	86,932	73,568	18738.50	22,070	22,070					
10	Crop	31,348	32,736	35,903	36,142	6547.11	10,843	10,843					
	Total	41,99,646	34,40,740	37,71,148	33,49,271	7,00,843	10,09,431	10,19,478					

Note: The form is prepared as per prescribed IRDAI Solvency Regulations as amended from time to time.

Registration No.190 and Date of Registration with the IRDA-01.04.2020 CIN: L 66000
FORM NL-26 - SOLVENCY MARGIN (TABLE IB)
Statement as at 31st March,2024

(All amounts in Rupees of Lakhs)

(1)	(2)	(3)
ITEM NO.	DESCRIPTION	AMOUNT
(A)	Policyholder's FUNDS	
	Available assets(as per Form IRDAI-GI-TA)	5816060
	Deduct:	
(B)	Current Liabilities as per BS	5011358
(C)	Provisions as per BS	0
(D)	Other Liabilities	657382
(E)	Excess in Policyholder's funds (A)-(B)-(C)-(D)	147320
	Shareholder's FUNDS	
(F)	Available Assets	2254669.68
	Deduct:	
(G)	Other Liabilities	556330
(H)	Excess in Shareholder's funds (F-G)	1698339
(I)	Total ASM (E+H)	1845659
(J)	Total RSM	1019478
(K)	SOLVENCY RATIO (Total ASM/ Total RSM)	1.81

Note: The form is prepared as per prescribed IRDAI Solvency Regulations as

Registration No.190 and Date of Registration with the IRDA-01.04.2020 CIN: L 66000 MH 1919 GOI 000526

FORM NL-27 Product Information Upto the Year Ended 31.03.2024

List below the products and/or add-ons introduced during the period 1st April to 31st March 2024

The N	New India Assurance Co. L	td.								
Registration	No.190 and Date of Registration with the IRDA-01.04.201	5CIN: L 66000 MH	I 1919 GOI 000526							
	28-STATEMENT OF INVESTMENT ASSETS AND STA Period Ended on 31st MARCH 2024	TEMENT OF A	CCRETION OF ASSETS							
	eriod Ended on 313t MARCH 2024									
PART A			(D - Y - Y - LT-)							
Section I			(Rs. In Lakh)							
No	PARTICULARS	SCH++	AMOUNT							
1	Investments (Shareholders)	8	2428128.68							
	Investments (Policyholders)	8A	5702981.39							
2	Loans Fixed Assets	9	37406.85 41729.99							
4	Current Assets	10	41/27.77							
	a. Cash & Bank Balance	11	1422489.13							
	b. Advances & Other Assets	12	1055079.90							
5	Current Liabilities		4540004.04							
	a. Current Liabilities b. Provisions	13 14	4518994.94 1729016.95							
	c. Misc. Exp not Written Off	15	0.00							
	d. Debit Balance of P&L A/c		0.00							
	Application of Funds as per Balance Sheet (A)		16935827.84							
	Less: Other Assets	SCH ++	Amount 31983.25							
2	Loans (if any) Fixed Assets (if any)	9	31983.25 41729.99							
3	Cash & Bank Balance (if any)	11	1034061.94							
4	Advances & Other Assets (if any)	12	1055079.90							
5	Current Liabilities	13	4518994.94							
6 7	Provisions	14	1729016.95 0.00							
7	Misc. Exp not Written Off Investments held outside India	15	0.00							
9	Debit Balance of P&L A/c		94224.16							
	Total (B)		8505091.14							
	'Investment Assets'	(A-B)	8430736.70							
Section II										
Section II			SH		PH	Book Value	%	FVC		Market
No	'Investment' represented as	Reg. %	Balance	FRSM+	РН	(SH + PH)	Actual	Amount	Total	Value
		NOU less man	(a)	(b)	(c)	d = (a+b+c)	e = (d-a) %	(f)	(g)=(d+f)	(h)
1	Central Govt. Securities Central Govt Sec, State Govt Sec or Other	Not less than	0.00	398363.31	973411.17	1371774.48	22.58%	0.00	1371774.48	1382692.78
2	Approved Securities (incl (1) above)	30%	0.00	926706.43	2264431.42	3191137.85	52.54%	0.00	3191137.85	3196483.66
3	Investment subject to Exposure Norms		0.00	0.00	0.00	0.00	0.00%	0.00	0.00	0.00
	a. Housing / Infra & Loans to SG for Housing	Not less than	0.00	0.00	0.00	0.00	0.00%	0.00	0.00	0.00
	and FFE 1. Approved Investments	15%	0.00	318438.42	778112.62	1096551.04	18.05%	179036.52	1275587.55	1277378.24
	2. Other Investments	Not	0.00	3957.84	9671.08	13628.91	0.22%	442.83	14071.74	14071.76
	b. Approved Investments	exceeding	0.00	489795.91	1196829.13	1686625.04	27.77%	2125794.75	3812419.78	3813653.94
	c. Other Investments	55%	0.00	25080.37	61284.54	86364.91	1.42%	51154.85	137519.76	136107.98
	Investment Assets	100%	0.00	1763978.97	4310328.78	6074307.75	100.00%	2356428.94	8430736.70	8437695.57
Note:	1. (+) FRSM refers 'Funds representing Solvency M	argin'								
	2. Other Investments' are as permitted under 27A(2	2)								
	3. Pattern of Investment is applicable to both Shar 4. Exposure Norms shall apply to Funds held beyon	eholders funds ud Solvanov M	representing solvency margin	and policyhold	ers funds.					
	5. SCH (++) refers to Schedules to Balance Sheet, p	repared as per	IRDAI (Preparation of Fin. S	tmt and Auditor	s' Report of Ins Com	panies) Regulations	5			
	6. Investment Regulations, as amended from time	to time, to be re	ferred							
PART B										
D						1		(Rs. In Lakh)		
No	Category of Investments	COI	Opening Balance (A)	% to Opening	Net Accretion for	% to Total	TOTAL	% to Total		
1		201		Balance	the Qtr. (B)	Accrual	(A+B)			
2	Central Govt. Securities Central Govt Sec, State Govt Sec of Other		1414365.82 3259219.94	23.34%	-42591.34 -68082.08	-318.33% -508 95%	1371774.48 3191137.85	22.58% 52.54%		
-	Investment subject to Exposure Norms		0.00	53.77% 0.00%	0.00	0.00%	0.00	0.00%		
3	a. Housing & Loans to SG for Housing and FFE		0.00	0.00%	0.00	0.00%		0.00%		
			446819.66	7.37%			369533.99	6.08%		
	1. Approved Investments 2. Other Investments		446819.66 195.06	7.37% 0.00%	-77285.67 0.00		369533.99 195.06	6.08% 0.00%		
4	b. Infrastructure Investments		0.00	0.00%	0.00	0.00%		0.00%		
	1. Approved Investments		731445.80	12.07%	-4428.74	-33.10%	727017.05	11.97%		
	2. Other Investments		16975.85		-3541.99		13433.86	0.22%		
5 6	c. Approved Investments d. Other Investments (not exceeding 15%)		1517850.02 88421.71	25.04% 1.46%	168775.02 -2056.80	1261.42% -15.37%	1686625.04 86364.91	27.77% 1.42%		
	TOTAL		6060928.03	1.46%	13379.73	-15.37% 100%	6074307.75	1.42%		
	-		**********							
Note:										
	al (A+B), fund wise should tally with figures shown in F									
2. investi	nent Regulations, as amended from time to time, to be ref	er reu								
										
				l				l .		

FORM NL-29-DETAIL REGARDING DEBT SECURITIES

Name of the Insurer: The New India Assurance Co. Ltd.

Date: 31-03-2024

(Amount in Rs. Lakhs)

		D	etail Regarding (lebt securities				
		MARKE	T VALUE			Bool	k Value	
	As at 31-03-	as % of total	As at 31-03-	as % of total	As at 31-03-	as % of total	As at 31-03-	as % of total
	2024	for this class	2023	for this class	2024	for this class	2023	for this class
Break down by credit rating								
AAA rated	1492212.90	31.46	1048457.48	22.61	1487583.45	31.41	1057796.72	22.46
AA or better	6831.94	0.14	18225.33	0.39	8241.62	0.17	18350.25	0.39
Rated below AA but above A	8621.97	0.18	11123.63	0.24	8800.00	0.19	11300.00	0.24
Rated below A but above B	10.14	0.00	0.00	0.00	10.13	0.00	0.00	0.00
Any other (Please specify)	38609.24	0.81	0.00	0.00	39842.99	0.84	45203.69	0.96
SOVEREIGN	3196483.66	67.40	3560173.92	76.76	3191137.85	67.39	3576835.28	75.95
Total (A)	4742769.85	100.00	4637980.36	100.00	4735616.05	100.00	4709485.94	100.00
BREAKDOWN BY RESIDUALMATURITY								
Up to 1 year	791958.61	16.70	920981.90	19.86	786699.74	16.61	918296.43	19.50
more than 1 year and upto 3years	1328888.08	28.02	971903.46	20.96	1325638.41	27.99	971150.51	20.62
More than 3years and up to 7years	1947414.70	41.06	1867527.26	40.27	1936084.22	40.88	1859062.45	39.47
More than 7 years and up to 10 years	533640.60	11.25	718886.31	15.50	541983.37	11.44	746413.79	15.85
above 10 years	140867.85	2.97	158681.43	3.42	145210.31	3.07	214562.77	4.56
Any other (Please specify)								•
Total (B)	4742769.85	100.00	4637980.36	100.00	4735616.05	100.00	4709485.94	100.00
Breakdown by type of the issuer								
a. Central Government	1382692.78			36.25				35.76
b. State Government	1813790.89		1878931.64	40.51	1819363.37	38.42		40.19
c. Corporate Securities	1546286.19	32.60	1077806.44	23.24	1544478.20	32.61	1132650.66	24.05
Any other (Please specify)								
Total (C)	4742769.85	100.00	4637980.36	100.00	4735616.05	100.00	4709485.94	100.00

Note

(a). In case of a debt instrument is rated by more than one agency, then the lowest rating will be taken for the purpose of classification.

The New India Assurance Co. Ltd.

Registration No.190 and Date of Registration with the IRDA-01.04.2015
CIN. L 60000 MH 1919 GOI 0000526
Form N1-30-DETAILS OF NON-PERFORMING ASSETS
Upto the Period Ended on 31st MARCH 2024

(Rs. In Lakh)

NO	PARTICULARS	Bor	ds / Debentures		Loans		Other Debt instruments		Il Other Assets	TOTAL	
NO	TARTICOLARS	YTD (As on date)	Prev. FY (As on 31 Mar 2023)	YTD (As on date)	Prev. FY (As on 31 Mar 2023)	YTD (As on date)	Prev. FY (As on 31 Mar 2023)	YTD (As on date)	Prev. FY (As on 31 Mar 2023)	YTD (As on date)	Prev. FY (As on 31 Mar 2023)
1	Investments Assets	1544478.20	1132650.66	5423.60	5747.80	3191137.85	0.00	1333268.10	4496665.74	6074307.75	5635064.20
2	Gross NPA	39842.99	45203.69	4401.44	4401.44	0.00	0.00	0.00	0.00	44244.43	49605.13
3	% of Gross NPA on Investment Assets (2/1)	2.58	3.99	81.15	76.58	0.00	0.00	0.00	0.00	0.73	0.88
4	Provision made on NPA	39842.99	45203.69	4401.44	4401.44	0.00	0.00	0.00	0.00	44244.43	49605.13
5	Provision as a % of NPA (4/2)	100.00	100.00	100.00	100.00	0.00	0.00	0.00	0.00	100.00	100.00
6	Provision on Standard Assets	6018.54	4349.79	4.09	5.39	0.00	0.00	0.00	0.00	6022.63	4355.17
7	Net Investment Assets (1-4)	1504635.21	1087446.97	1022.16	1346.36	3191137.85	0.00	1333268.10	4496665.74	6030063.32	5585459.07
8	Net NPA (2-4)	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
9	% of Net NPA to Net Investment Assets (8/7)	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
10	Write off made during the period	0.00	12127.81	0.00	136.00	0.00	0.00	0.00	0.00	0.00	12263.81

Note:

- a) The above statement, in the case of 'Life' Insurers shall be prepared 'fund-voise' Viz. Life Fund, Pension & Group Fund, ULIP Fund and at Assets Under Management level also.
- b) Total Investment Assets should reconcile with figures shown in other relevant forms
- c) Gross NPA is investments classified as NPA, before any provisions
- d) Provision made on the 'Standard Assets' shall be as per Circular issued, as amended from time to time.
- e) Net Investment assets is net of 'provisions'
- f) Net NPA is gross NPAs less provisions
- g) Write off as approved by the Board
- f) Investment Regulations, as amended from time to time, to be referred

The N	New India Assurance Co. I													
Registration FORM NL-:	n No.192 and Date of Registration with the IRDA-01.64.2 31-STATEMENT OF INVESTMENT AND INCOME O Period Ended on 31st MARCH 2024			00526										
Upto the P	renod Ended on 31st MARCH 2024												(Amount in	Rs. Lakhs)
No.	Category of Investment	Code	Current Quarter	Income on	Gross Yield	Net Yield	Year to Date (current year)	Income on	Gross Yield	Net Yield	Year to Date (nrevious year)	Income on	Gross Yield	Net Yield
- 1	CENTRAL GOVERNMENT BONDS	CGSB	Investment (Rs.) 1368174.48	Investment (Rs.) 23360.93	(%)	(%)	Investment (Rs.) 1462011.43	Income on Investment (Rs.) 103391.35	(%) 7.07	(%) 4.60	Investment (Rs.) 1598999.10	Investment (Rs.) 108456.25	(%) 6.78	(%)
2	SOVEREIGN GREEN BONDS SPECIAL DEPOSITS	CSGB CSPD	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
3	DEPOSIT UNDER SECTION 7 OF INSURANCE ACT, 1938 TREASURY BILLS	CDSS	0.00 2764.71	0.00 35.32	0.00	0.00	0.00 77597.32	0.00 9354.81	0.00 12.06	0.00 7.84	0.00 66241.13	0.00 2777.45	0.00 4.19	2.7
5	STATE GOVERNMENT BONDS STATE GOVERNMENT GUARANTEED LOANS OTHER APPROVED SECURITIES (EXCLUDING	SGGB SGGL	1844693.01 0.00	33805.53 0.00	1.83 0.00	1.19 0.00	1855058.69 0.00	137032.27 0.00	7.39 0.00	4.81 0.00	1905090.88 0.00	139587.93 0.00	7.33 0.00	4.7
7 8	INFRASTRICTURE INVESTMENTS) GUARANTEED EQUITY	SGOA SGGE	0.00	0.00	0.00		0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
9 10	CENTRAL GOVERNMENT GUARANTEED LOANS LOANS TO STATE GOVERNMENT FOR HOUSING	CGSL HLSH	0.00 1342.68	0.00 35.10	0.00 2.61	1.71	0.00 1344.48	0.00 138.01	0.00 10.27	6.69	0.00 1753.64	0.00 182.97	0.00 10.43	6.79
11	LOANS TO STATE GOVERNMENT FOR FIRE FIGHTING FOLLIPMENTS. TERM LOAN - HUDCO / NHB / INSTITUTIONS	HLSF	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
13	ACCREDITED BY NHB COMMERCIAL PAPERS - NHB / INSTITUTIONS ACCREDITED BY NHB	HTLN	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
14	BONDS / DEBENTURES ISSUED BY HUDCO RECLASSIFIED APPROVED INVESTMENTS - DEBT	нтно	23086.79	414.85	1.80	1.17	24129.21	1716.67	7.11	4.63	31444.79	1812.50	5.76	3.7
15 16	IPOINT 6 LINDER NOTE FOR REGULATION 4 TO 91 BONDS / DEBENTURES ISSUED BY NHB /	HORD	1787.85 365241.18	30.20 7124.34	1.69	1.68	1813.95 340854.31	123.01 25031.26	6.78 7.34	1.65 4.78	17185.48	129.16 14620.15	0.75	0.75
17	INSTITUTIONS ACCREDITED BY NHB BONDS / DEBENTURES ISSUED BY AUTHORITY CONSTITUTED LINDER ANY HOUSING / BUILDING	HTDA	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
18 19	BONDS / DEBENTURES ISSUED BY HUDCO (TAXFREE) BONDS / DEBENTURES ISSUED BY NHB /	HFDN	2830.43 1826.10	60.34 12.26	2.13 0.67	2.12 0.66	7289.01 1826.10	604.92 125.91	8.30 6.89	0.82	12199.39 1826.10	1246.40 150.84	10.22 8.26	10.2
19	INSTITUTIONS ACCREDITED BY NHB (TAX FREE) BONDS / DEBENTURES ISSUED BY AUTHORITY CONSTITUTED UNDER ANY HOUSING / BUILDING	HEUN	1826.10	12.26	0.67	0.66	1826.10	125.91	6.89	0.66	1826.10	150.84	8.26	8.21
20	SCHEME APPROVED BY CENTRAL / STATE / ANY AUTHORITY OR BODY CONSTITUTED BY CENTRAL /	HFDA	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
21	STATE ACT HOUSING - SECURITISED ASSETS	HMBS	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
22	DEBENTURES / BONDS / CPS / LOANS DEBENTURES / BONDS / CPS / LOANS - (PROMOTER GROUP)	HODS	195.06	0.00	0.00	0.00	195.06	0.00	0.00	0.00	195.06	0.00	0.00	0.00
24	HOUSING - SECURITISED ASSETS	номв	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
25 26	DEBENTURES / BONDS / CPS / LOANS - (PROMOTER GROUP) INFRASTRUCTURE - OTHER APPROVED SECURITIES	HOPG	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
27	INFRASTRUCTURE - PSU - EQUITY SHARES - QUOTED	ITPE	27043.19	3789.01	14.01	14.01	27333.92	7685.10	28.12	13.86	27276.86	4097.42	15.02	15.00
28	INFRASTRUCTURE - INFRASTRUCTURE DEVELOPMENT FUND (IDF)	IDDF	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
29 30	INFRASTRUCTURE - PSU - DEBENTURES / BONDS INFRASTRUCTURE - CORPORATE SECURITIES - EQUITY	IPTD	663007.98 37132.82	19373.51 12181.40	2.92 32.80	1.90	593328.01 36126.24	51591.79 44034.82	8.70 121.89	5.66 33.72	531823.19 36704.57	37790.93 103009.47	7.11 280.64	280.6
31	INFRASTRUCTURE - EQUITY AND EQUITY RELATED INSTRUMENTS (PROMOTER GROUP)	IEPG	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
32	INFRASTRUCTURE - PSU - CPS INFRASTRUCTURE - OTHER CORPORATE SECURITIES -	IPCP	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
33 34	DERENTLIRES/ RONDS INFRASTRUCTURE - SECURITISED ASSETS	ICTD	22049.93	431.96	1.96	1.27	16315.13	1863.04	11.42	7.43	37805.39	3180.57	8.41 0.00	5.4
35	INFRASTRUCTURE - DEBENTURES / BONDS / CPS / LOANS - (PROMOTER GROUP) INFRASTRUCTURE - OTHER CORPORATE SECURITIES -	IDPG	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
36	OPS .	ICCP	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
37 38	INFRASTRUCTURE - TERM LOANS (WITH CHARGE) INFRASTRUCTURE - PSU - DEBENTURES / BONDS ITAMFREFI	ILWC IPFD	8403.61	0.00 191.17	0.00 2.27	0.00 2.27	0.00 16203.26	1347.25	0.00 8.31	0.00	0.00 24535.73	0.00 1577.41	6.43	6.43
39	INFRASTRUCTURE - OTHER CORPORATE SECURITIES - DEBENTURES / BONDS	ICFD	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
40	INFRASTRUCTURE - EQUITY (INCLUDING UNLISTED) INFRASTRUCTURE - DEBENTURES / BONDS / CPS /	IOEQ	5969.30 10623.83	-7385.08	0.74 -69.51	0.74 -69.51	5990.81 13874.47	12.62 -3968.14	0.21 -28.60	-53.23	6801.99 15332.79	160.58 210.13	2.36 1.37	2.3
42	INFRASTRUCTURE - SECURITISED ASSETS INFRASTRUCTURE - EQUITY (PROMOTER GROUP)	IOSA	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
43	INFRASTRUCTURE - DEBENTURES / BONDS / CPS /	IOPE	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
45	LOANS - (PROMOTER GROUP) PSU - EQUITY SHARES - QUOTED CORPORATE SECURITIES - EQUITY SHARES	EAEQ	205227.45	13891.96	6.77	6.77	205065.83	36156.80	17.63	6.77	83918.99	18860.84	22.48	22.4
46 47	CORPORATE SECURITIES - EQUITY SHARES IORDINARY)- QUOTED CORPORATE SECURITIES (APP INV) EQUITY SHARES-	EACE ETCE	619299.12	134867.46	21.78	21.78	565349.69	393969.74	69.69	23.86	364998.91	443303.32	121.45	121.4
48 49	OUOTED CORPSECURITIES - APP INVT-EQU-UNQUOTED CORPORATE SECURITIES - BONDS - ITAXABLEI	EENO EPBT	00.0	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
50 51	CORPORATE SECURITIES - BONDS - ITAX FREE! CORPORATE SECURITIES - PREFERENCE SHARES	EPBF EPNO	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
52 53	CORPORATE SECURITIES - INVESTMENT IN SURSINIARIES CORPORATE SECURITIES - DEBENTURES	ECIS ECOS	0.00 496576.55	0.00 9112.79	0.00	0.00	0.00 273000.87	0.00 18473.99	0.00	0.00	0.00	0.00 13445.70	0.00	0.00 5.33
54	CORPORATE SECURITIES - DERIVATIVE INSTRUMENTS	ECDI FMILIN	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
55 56 57	MUNICIPAL BONDS INVESTMENT PROPERTIES - IMMOVABLE LOANS - POLICY LOANS	EINP ELPL	0.00	0.00	0.00	0.00	0.00 0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.0
58	LOANS - SECURED LOANS - MORTGAGE OF BRODERTY IN INDIA ITERAL I CAMI LOANS - SECURED LOANS - MORTGAGE OF	ELMI	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
59	LOANS - SECURED LOANS - MORTGAGE OF PROPERTY OUTSIDE INDIA (TERM LOAN) DEPOSITS - DEPOSIT WITH SCHEDULED BANKS, FIS	ELMO	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
60	(INCL. BANK BALANCE AWAITING INVESTMENT), CCIL RRI	ECDB	6466.75	127.59	1.97	1.28	6466.75	635.64	9.83	6.40	20804.04	1090.47	5.24	3.4:
61	DEPOSITS - CDS WITH SCHEDULED BANKS DEPOSITS - REPO / REVERSE REPO - GOVT	EDCD ECMR	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
63	SECURITIES DEPOSITS - REPO / REVERSE REPO - CORPORATE SECURITIES	ECCR	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
64	DEPOSIT WITH PRIMARY DEALERS DULY RECOGNISED BY RESERVE BANK OF INDIA	EDPD FCBO	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
65 66 67	COIL - CBLO COMMERCIAL PAPERS APPLICATION MONEY	ECBO ECCP ECAM	204005.18 0.00	3341.88 0.00 0.07	0.00 0.00	0.00	199035.12 0.00 0.00	14641.75 0.00 10.43	7.36 0.00 0.00	4,79 0.00 0.00	195066.40 0.00	10322.47 0.00 0.04	5.29 0.00 0.00	0.00
68	PERPETUAL DEBT INSTRUMENTS OF TIER I & II CARITAL ISSUED BY PSU RANKS PERPETUAL DEBT INSTRUMENTS OF TIER I & II	EUPD	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
69	PERPETUAL DEBT INSTRUMENTS OF TIER I & II CAPITAL ISSUED BY NON-PSU BANKS EQUITY SHARES - COMPANIES INCORPORATED	EPPD	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
70 71	OLITSIDE INDIA (INVESTED PRIOR TO IRDA EQUITY SHARES (INCL. EQUITY RELATED	EFES EEPG	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
72	INSTRUMENTSL PROMOTER GROUP PERPETUAL NON-CUM. P.SHARES & REDEEMABLE CUMUL ATIVE P. SHARES OF THE 1.8. 2 CAPITAL PERPETUAL NON-CUM. P. SHARES & REDEEMABLE	EUPS	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.0
73 74	CHMILLATIVE P SHARES OF TIER 1 & 2 CAPITAL	EPPS EDPG	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
75	COS/LOAN - (PROMOTER GROUP) FOREIGN DEBT SECURITIES (INVESTED PRIOR TO IRDA REGULATIONS)	EFDS	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
76	MUTUAL FUNDS - GILT / G SEC / LIQUID SCHEMES MUTUAL FUNDS - (UNDER INSURERS PROMOTER	EGMF	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	117916.67	342.30	0.29	0.15
77	MOTIONE FORMS - (UNDER INSURERS PROMOTER GROWIP) NET CURRENT ASSETS (ONLY IN RESPECT OF ULIP BUSINESS)	EMPG ENCA	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
79	CORPORATE SECURITIES - DEBENTURES - TAXFREE	ECOT	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
80	UNITS OF INFRASTRUCTURE INVESTMENT TRUST PASSIVELY MANAGED EQUITY ETF (NON PROMOTER	EIIT	1417.09	41.21	2.91	2.89	1400.93	113.84	8.13	2.93	523.60	62.83	12.00	12.0
81 82	GROUPI DEBT ETFS - APPROVED INVESTMENTS	EDTF	0.00	0.00	0.00	0.00	0.00	0.00 1165.54	0.00	0.00	0.00 8452.05	0.00 482.45	0.00 5.71	5.7
83 84 85	BONDS - PSU - TAXABLE BONDS - PSU - TAX FREE EQUITY SHARES (INCL CO-OP SOCIETIES)	OBPT OBPF OESH	0.00 0.00 30039.68	0.00 0.00 4523.19	0.00 0.00 15.06	0.00 0.00 15.06	0.00 0.00 30623.53	0.00 0.00 20924.90	0.00 0.00 68.33	0.00 0.00 14.77	0.00 0.00 172902.84	0.00 0.00 99978.88	0.00 0.00 57.82	0.0 0.0 57.8
86 87	DEBENTURES INDIAN RAILWAYS PREFERENCE SHARES	OLDB IPNO	41165.71 0.00	181.03 0.00	0.44	0.29	41165.71 0.00	733.08 0.00	1.78 0.00	1.16 0.00	43206.40 0.00	957.08 0.00	2.22 0.00	0.00
88 89	MUNICIPAL BONDS COMMERCIAL PAPERS PREFERENCE SHARES	OMUN OACP OPSH	00.0	0.00 0.00 0.02	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00 0.00 894.50	0.0
90	PREFERENCE SHARES SEBI APPROVED ALTERNATE INVESTMENT FUND ICATEGORY II	OVNF	0.00	0.02	1415.10	0.00	0.00	0.02	1415.10	0.00	9.10	81.39	894.50 0.00	894.50
91	EQUITY SHARES (PSUS & UNLISTED)	OEPU	7276.77 697.68	60.58	0.83	0.84	7304.68 697.68	610.18 0.00	8.35 0.00	0.84	7338.47 833.30	980.64 0.00	13.36 0.00	13.3
91 92 93	SHORT TERM LOANS (UNSECURED DEPOSITS)		0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00 106.42	0.00	0.00
92 93 94	SHORT TERM LOANS (UNSECURED DEPOSITS) EQUITY SHARES (INCL. EQUITY RELATED INSTRUMENTS). PROMOTER GROUP	OEPG	-		0.00	-	3508.71 0.00	0.00	0.00	0.00	3614.51	106.42	2.94 0.00	0.00
92 93	SHORT TERM LOANS (LINSECURED DEPOSITS) EQUITY SHARES (INCL. EQUITY RELATED INSTREMENTAL), BERMANTER EGOLUP TERM LOANS (WITHOUT CHARGE) DEBENTURES / BONDS/ CPS / LOANS ETC URPANALTER GROUP!	OEPG OTLW ODPG	3508.71 0.00	0.00	0.00	0.00	0.00							
92 93 94 95 96	SHORT TERM LOANS LUNSECURED DEPOSITS) EQUITY SHARES (INCL. EQUITY RELATED INSTRIBUTEDLY, SPRINGUTE BROILE TERM LOANS (WITHOUT CHARGE) DEBENTURES / SONDS/ OFS / LOANS ETC IPPROMOTER GROUP! MUTUAL FUNDS - DEBT / INCOME / SERIAL PLANS / LOUISIN SECREMA.	OTLW ODPG OMGS	0.00	0.00	0.00	0.00	0.00	287.30	0.00	0.00	2500.00	0.00	0.00	0.00
92 93 94 95	SHORT TERM LOANS LUNSECURED DEPOSITS) EQUITY SHARES (INCL. EQUITY RELATED INCTRIBUNENTS, SHORMATER GROUP TERM LOANS (WITHOUT CHARGE) DEBENTURES / BONDS/ O'S / LOANS ETC IPROMOTER GROUP! MUTUAL FUNDS DEBT / INCOME / SERIAL PLANS /	OTLW	0.00	0.00		0.00			0.00	0.00	2500.00 0.00 0.00	0.00	0.00	0.00
92 93 94 95 96 97	SOCIATION LOANS LINEATURED DEPONDS EQUITY SHAMES SINCE CLEDITY REALTH DEPONDS ENTER MARKETS, REPONDETTE GROUP. THAN LOANS (WINDOLT CHANGE) GEREFURES / ROWDO, COS / LOANS ETC. PROMOTITE GROUP. MUTUAR FUNDS. CREET / NECOME / SERVA PLANS / LOUDIS SECEMES. MUTUAR FUNDS LOANS ETC. MUTUAR FUNDS LOANS ETC. ENTER FUNDS LOANS ET	OTLW ODPG OMGS OMPG	0.00	0.00	0.00	0.00	0.00 0.00 0.00 0.00 0.00	287.30	0.00	0.00	0.00	0.00	0.00	0.0
92 93 94 95 96 97 98 99	SIGNATURA LONGS LINGSCHEID DEPOSITS LOUITY SAMES BINGS LINGSCHEID DEPOSITS LOUITY SAMES BINGS LINGSCHEID DEPOSITS LOUITY SAMES BINGSCHEID DEPOSITS LOUITY SAMES BINGSCHEID DEPOSITS LOUITY SAMES BINGSCHEID DEPOSITS LOUITY SAMES LINGSCHEID LOUIT	OTLW ODPG OMGS OMPG OCDI OPSA	00.0 00.0 00.0 00.0	0.00 0.00 0.00 0.00	0.00 0.00 0.00 0.00 0.00 3.19	00.0 00.0 00.0	0.00 0.00 0.00 0.00	287.30 0.00 0.00 0.00 0.00 846.63	0.00 0.00 0.00	0.00	0.00 0.00 0.00	0.00 0.00 0.00	0.00 0.00 0.00 0.00	0.00 0.00 0.00 0.00
92 93 94 95 96 97 98 99 100 101	SIGNAT THEM LOOKS LINGUISTICATED DEPOSITS LIQUITYS SHARES (SINCE EQUATY RELATED ACCES MARKETS, SERVICE STATE (SINCE CRESTRUSS / SONOT CANADA CRESTRUSS / SONOT CANADA CRESTRUSS / SONOT CANADA LIQUID SCENETY LIQUID SCENETY MUTULAR LYMOS - CONT PROCEME / SERVICE PANON / LIQUID SCENETY MUTULAR LYMOS - CONTROL MARKETS PROMOTER CHEWATOR SCENETY MUTULAR LYMOS - CONTROL SONOT CONTROL CHEWATOR SCENETY MUTULAR LYMOS - CONTROL CHEWATOR CHEWATOR CHEWATOR MUTULAR MUTULAR CHEWATOR CHEWATOR MUTULAR CHEWATOR CHE	OTLW ODPG OMGS OMPG OCDI OPSA OIPI OAFA	0.00 0.00 0.00 0.00 0.00 0.00 5312.64	0.00 0.00 0.00 0.00 0.00 0.00 169.71	0.00 0.00 0.00 0.00	0.00 0.00 0.00 0.00 0.00 2.07	0.00 0.00 0.00 0.00 0.00 5350.03	287.30 0.00 0.00 0.00 0.00	0.00 0.00 0.00 0.00 15.82	0.00 0.00 0.00 0.00	0.00 0.00 0.00 0.00 4940.31	0.00 0.00 0.00 0.00 749.11	0.00 0.00 0.00 0.00	0.00 0.00 0.00 0.00

Note: Citypey of forestment (XXI) shall be a per Guideline, as annoted from time to time

1 Band on daily simple Average of Investments

2 Total smalls per discovered investments

3 Total smalls per Johann, the figures of the corresponding Year to date of the previous financial year shall be shown

4 TODA stall be reputed in copyred reals from a

5 TOTA losson on inconsistent adult to reconsistent stalls previous financial years in RXII and Interesse accused

8 incidental Regulations, as amounted from time to time, to be referred.

7 Visit is not examined.

Registration No.190 and Date of Registration with the IRDA-01.04.2015CIN: L 66000 MH 1919 GOI 000526

FORM NL-32-STATEMENT OF DOWN GRADED INVESTMENTS

Statement of Down Graded Investments
Upto the Period Ended on 31st MARCH 2024

S.No.	Particulars of Investment	Category Of Investment	Amount	Date of Purchase	Rating Agency	Original Grade	Current Grade	Date of Downgrade/U pgrade	Remarks
During t	he quarter -								
	8.49% INDIAN RENEWABLE ENERGY DEVELOPMENT AGENCY NCB 10-05-2028	IORD	10.13	11-08-2023	BRICKWORK	AA+	BB+	31-01-2024	
As on D	ate								
	8.00% NAYARA ENERGY LIMITED EARLIER VADINAR OIL TERMINAL LTD BS 15-12-2025	OLDB	0.00	31-03-2021	CARE	AA	AA-	21-03-2022	
	8.35% NATIONAL INSURANCE COMPANY LTD NCB 26-03-2027	OLDB	6,800.00	27-03-2017	ICRA	AA-	A+	19-10-2020	
	8.49% INDIAN RENEWABLE ENERGY DEVELOPMENT AGENCY NCB 10-05-2028	IORD	10.13	11-08-2023	BRICKWORK	AA+	BB+	31-01-2024	
	9.25% CAPITAL FIRST LTD NCB 30-10-2025	ECOS	4,001.27	18-05-2016	CARE	AA+	AA	09-10-2020	

Note:

- 1 Provide details of Down Graded Investments during the Quarter.
- 2 Investments currently upgraded, listed as Down Graded during earlier Quarter shall be deleted from the Cumulative listing.
- $3\ \ FORM\ shall\ be\ prepared\ in\ respect\ of\ each\ fund.$
- 4 Category of Investment (COI) shall be as per Guidelines issued by the Authority
- $5 \ \ Investment \ Regulations, as amended from time \ to \ time, \ to \ be \ referred$

Registration No.190 and Date of Registration with the IRDA-01.04.2020 CIN: L 66000 MH 1919 GOI 000526

FORM NL-33- REINSURANCE/RETROCESSION RISK CONCENTRATION

For the Quarter ended 31st March, 2024

(₹ in Lakhs)

						Premium ceded to reinsurers /
		No. of			Total reinsurance premium ceded	
S.No.	Reinsurance/Retrocession Placements	reinsurers	Premium cede	ed to reinsurers (Upto	(%)	
			Proportional	Non-Proportional	Facultative	
	Outside India					
1	No. of Reinsurers with rating of AAA and above					
2	No. of Reinsurers with rating AA but less than AAA	8	22,686.00	-	3,553.73	3.91%
3	No. of Reinsurers with rating A but less than AA	274	11,607.00	19,263.75	70,417.01	15.08%
4	No. of Reinsurers with rating BBB but less than A	80	24,110.00	9,169.08	30,281.42	9.46%
5	No. of Reinsurers with rating less than BBB	32	6,795.44	1,145.83	309.55	1.23%
	Total (A)	394	65,198.44	29,578.66	1,04,561.71	29.68%
	With In India					
1	Indian Insurance Companies	20	-1,202.00	1,959.92	32,332.93	4.93%
2	FRBs	9	5,837.00	7,713.88	11,891.84	3.79%
3	GIC Re	1	2,43,227.13	24,026.13	1,20,584.93	57.72%
4	Other (Pool)	4	25,979.33	191.38		3.90%
	Total (B)	34	2,73,841.46	33,891.31	1,64,809.70	70.34%
	Grand Total (C)= (A)+(B)	428	3,39,040	63,470	2,69,371	100%

^{*} It also includes (a) Reinsurers which have subsequently gone into run off (b) provisional adjustments amounting to Rs 190.59 Lakh, to be reversed in the next quarter.

Seeblooks	e India Assurance Co Vs.192 and Date of Brassica	the will be 20.	HEL MI JERGO	N: 1 660002 BOY 283	F001000024																																		
	Congraphisal Distribution of wind ended Sint March 2016																																						
																				Miscell	neces														_				
		R	•	Marie	e Hull	Marin	e Cargo	Yota	Marine	Motor	00	Muss	or TP	Totali	Hotor	Health		Personal	Accident	ent Travel Insurance		Total Health		Workmen's Compensation/ Employer' Sublity		Public/ Product Liability on's		Engineering		Aviation		Crop Insurance		Other segments (*)		Total Miscelaneous		Tu	etal area
SINo.	State / Union Torritory																																						
		For the	Upto the	For the	Upto the	Forthe	Upto the	Forthe	Upto the	Forthe	Upto the	Forthe	Upto the	Forthe	Upto the	Forthe	Upto the	Forthe	Upto the	Forthe	Upto the	Forthe	Upto the	Forthe	Upto the	For the	Upto the	For the	Upto the	For the	Upto the	For the	Upto the	For the	Upto the	For the	Upto the	For the	Upto the
_	STATES'	3492.46	10000	258.29	4720.99	496.97	1995.49	845.67	6/26/26	2576.70	0000.44	5869.84	sales and	9445.63	36363.60	1360.26	9856.81	154.70	661.10		27.74	1902.22	9724.92	97.06	456.92	40.40	112.00	691.99	2001.00	94.90	366.00	9.44	9.44	622.90	2422.64	1101222	421M 36	4/3// 30	62212.86
-	to and all hardest	122.42	1036.2		A110199	222	1232	3.23	12.22	02.20	230.42	31631	4870.30	20122	141636	634	245	0.10	22110	633	612	101177	540	4750	24.22	20.23	111700	2027.40	2622.60	62.00	£2.00	0.00	0.00	10.00	107102	2000 12	27102.00	2111.74	5717.52
- 1	Maran .	232.53			263.20	120.19	424.01	191.30		927.84	4093.22	2224.20	11649.62	4252.04	15842.84	497.27	1193.19	2321	99.57	0.29	1.11	\$21.07	1272.87	4127		1.57	9.30	1172.35	7009.06	0.00	0.20	0.00		214.29	901.20	6202.60	25073.80	6726.43	21727.62
4	litar .	672.41			\$26	2621	92.47	26.21	97.72	1224.46	4549.64	994.42	2200.34		9249.99	224.92	1492.54	95.59	472.A3	98.0	2.69	311.19	1967.66	29.80		1.39	9.06	1711.74	2529.17	0.00	7.50	0.00	0.00	309.81	253.06	2972.81	13596.30	4681.44	24994.62
- 5	This articounts	130.57	4046			22.34 43.34	92.82	22.34 111.04		1736.66	2450.10	297.70	1100.34		22002.40 1000.44	633.49	1616.97	22.65	214.05 92.25	6.99	4.69	664.30	1600-00	1597		3.76		100 10	647 W	47.10	47.10	0.00	0.00	127.60	20.00	7393 67	36396 64 2239 84	7054 61	20202 22 CC20 C2
-	Oran Colores	20420.52			2041.95				12222.50					10412-02									97905.91		136191		52.45 179.75		7466.36					1645.43		77996-44			
- 1	90.303	2252.76	26715.80	2 13.66	45.17	407.06	1559.59	417.72	1604.74	5415.99	22953.52	9628.02	21852.69	14044.02	\$4706.20	19916-02	89793.01	404.22	1746.59	5.34	27.83	19225.70	91567.44	60.12	222.00	20.38	120.11	929.00	2125.34	1372.97	6974.27	0.62	0.62	2293.15	11769.30	29426.26	169494.67	41106.64	196815.34
- 1	almort of Broducts	3366.66				6774	204.45	677			4846.00					964	66313	2241	436.43		754			1044				1644.66	1605.67	6.00		6.66			363.46				
10	haritant	\$20.05	1299.71			20199	101 60 2004 64	10.61		776 75 4345 60	2000.47	1900-00	2117 CC	1976.77	2306.01 47517.16	396-77 69314-77	1427.00	6754	49119	615	136	397.46	1946.97	27-97		11.65	15 Ah	197 16	4005.00	41.67		.775.67	6.60	25.50	403.70	2447.65	10091 70	7666, 37	13333 60
12		1449.79				214.20	2904.64 696.77	435.20		4345.60	1987152	21347.32			4/01/19	99/14/27	25420.21	1725.29	2610.52	12.92	64.50	9676.95		96.54				12/1.99	1729.39	1363.66	195.54	-275.82	-205.60	950 77	4567.72		171534 51	54993.34	170010 AC
	Bodous Bradado	1290.76				224.29		229.30		6454.95	24224.20			19695.43	65346.96	1290.22	9599.77	22.09	111692		12.26	1359.61		92.09				466.00	2626.71	7.64		0.00	-156 SO	257.79	1754.60		29522.42	72481 79	99169 47
14	Make an address.	22929.17	94576.90				1/M75 85	16497-97		24.097.0	2682411	15745 69	#1756-91		67097.81	291300.95	61990091	2221.41	31753.83	24.91	174 36	204626.22		1196.35		450 30		77a7 a6	16000.97	\$177.30		.2902 52	.1997 61	10004.00	23001.69	257366.34	905795.17	76aCC7 a0	GAMINIS ON
15	Molecu	9.63			630	624	6157	624	6167	23.64	220.47	94.79	296.31		399.42 994.12	462	10.46	6.19	1,39	630	630	į	11.85	531		0.54	0.54	227.40	\$73.69 167.62	6.00	9.00	6.00	0.00	565	57.60	363.86	1039.43	354.35	
12		297.14	247.00		6.00	693	294 254	687		96.37 22.36	270.87	191.19	713.26 515.02		994.13 606.22	234	17.63	632	1.99	6.00	624	136	1937	9.44 9.30			0.65	19.30	967.82 910.34	0.00		0.00		12.11	57.09 21.75	292.36 A41.75	1232.51	590.23 444.99	1593.50
18	econ.	56.49	111.6			122	2.54 6.90	122			9121	422.95				624	584	632	0.21		637	226	616	691					910.34	0.00		0.00		19.75	90.50		2494.90	646.39 646.75	
19	Micha	1457.90	7575.50	9 218.72		169.54	342.97	499.24	1929.57	1520.56	5565.99	4225.14	12677.92	5245.69	19043:92	966.52	6390.21	175.28	419.17	131	5.60	1643.81	6613:87	47.69	294.52	4.22	9.67	999.00	2613.61	1.36	21.54	1.39	3.39	360.81	1092.06	9347.00	29902.50	20093.06	29427.12
20	lundah.	1653.23			0.00	625.99	2272.03	625.95		2597.62	15706.71	53634	20136.25		25843.46	1069.31	\$829.46	119.10	409:32	3.29	41.01	1192.20		19.27			24.52	229.89	10699:34	0.00	0.64	0.00		299.14	1455.42		\$4395.22	12995.60	67999.54
21		4153.99 42.16				659.15	1518.25	715.70		\$172.51 \$5.49	21099.72	11112.86	25801.82 594.30		\$6901.55 \$96.90	70739.29	285438.24	96.17	270,59	101	12.54	70639.49 20.60	295921.36	36.05			69.00	5321.80 429.11	1349.42	5.21 0.00	16.39	-421.12 0.00	-421.12 0.00	299.46	1424.30		2152.20	972+9.69	262922.69 2297.46
22	Danillianti	42.14 5170.94	22369.9			955.44		1540.22			27257-99	22001.66	2992216		1177990.15	26407.29	14759179	579.75	1957.20		90.22	22001.00	14457597	401.20				2105 15	7535 (0	79.66		0.00	0.00	2902.36	1150010	66316.22	262696.60	790 13	212436-30
		2359.07			20.15	516.87	121195	519.9		2229.34	97777.70	4464.97	19797112				10042154	122.12	2564.88		57.55			1227.64				570.40	2291.60	22.19		-54	-25.64		7792.52			22190 14	150001 72
25	Friends	12.99	208.71			1.97	14.00	6.00	76.44	117.57	444.72	452.95	1554.28		1999.99	26.44	97.07	13.82	23.26	0.13	0.34	40.49	110.69	2.49		0.00	1.96	26.68	291.36	0.00		0.00	0.00	12.59	\$6.96		2372.62	672.80	2757.85
	Provident.	499.20				130.35					MC45 31						CALN	190.35			434	366.69		4714					1600 00	66.63		6.00		94.00	774 10		VE736 70	A494 67	
27	and destach	6529.58	22764.4			4975 15 407 19	4917 GA	1103.43		12997-65	C4075 14	19619-41	22212.20	33616.01	177097-95	7096 57	20546 VC	314 70 99 70	2456.95 221.46	447	97 KG	741737	31793 35	176-95		CA 60		636.65 1639.46	00 POST	136.67	704.00	-151 30	-151 30	1004	25.95	#3691 95 15996 35	241536.63	19937 70	246533 £2
- 20	TOTAL (A)	97755.91				10000 00	40917.69	27253.57		95396.63	4001 NZ 225000 27	2627.76	991717	257262.40		45093172	177617417	991779	271.49 51721.20		1037	468953 70		1005.05			2221.50	22299.10	101505 21	9204 GO		-231.89 -3274.92	-251.86	22295 AD	157399 14		7/14/JO 2/05/8/05/87	\$14364.93	
	INDOM TERRITORIES																				681.00					803.00	-300.00			2000.00									
	independent by the little	70 AT			1/16/97		1715	969		45.68	104 00	14631	#93.33		69735	141	11.65	1019	40.61	6.91	6.99	16.61	5710	6.63		6.67	3.36	6.74	4 70	6.66	6.66	6.66	6.60	11.43	33.62	796 17	764 Te	160 GN	621 30
- 2	Transferate.	36.91	156.90		6.90	16.63	4133	16.61		470.41	225442	51497 19734	2222.42			606.39	1636.31	16.95	122-04	6.47	C43	12 000	1623 27 521 64	564	1719		166	n 39	50.0	6.00	0.00	6.00	6.00	5 5	0.50		2000 00	3666.11	7166 FX
	hadra and Manar Should	1099.14			631	41.46	251.76	41.4		95.53	226.41	193.94	591.66 637			191.15	494.27	19.99	27.09	634	629	150.16	521,64	29.64			13.92	15.69	249.30	0.00	0.00	0.00		99.50	265,30		2089.39	1,795,59	1469.05
- 5	Sout of SCT of Dubi	1044.27			622.21	1700 50	2697.32	1197.70		2227.62	2629.51	2226.88	1200027		20229.06	14167.22	\$2000 BA	365.34	2539.61	2.59	22.36	14535.64	55757.81	36.71			110.00	1000 36	2009.11	2654 56		26.25	497.57	1705.50	5417.66		95799 50	77657.66	119936.15
- 6	lenni 6 Kehnir	245.63		4 6.00	619	14.40		14.40			4516.77				11000 30	20.10	430.44	22.62		6.54	157	5304		17.49			7 60		A720 39	6.00		-4.60		195 17	307.41		17117 61	260134	10C 00 CK
-	state	0.39	25.40	6.00	6:33	631	2.10	631	3.50	410	2921	2167	93.35	2621	111.56	622	0.44	630	6.85	630	630	634	129	630	625	6.60	6.60	25.66	62.96	6.60	0.00	6.60	0.00	0.90	5.09	52-31	181.15	52.60	390.66
-	nistatues Naturbans	0.49 242.99	0.71		9.39	600	27.66	239	122.69	105	4.27 1104.24	\$.46 475.06	23.65	6.51 242.09	29.82	6.33	2.26	6.37	152	6.00	150	620	237	6.00			0.00	0.00	0.00 66.44	0.00	0.00	0.00	0.00	0.05	127.51	7.36	21.47	10.09	41.69
_	Puducherry TOTAL (B)	242.99	27990.8			1165.25	72.66	17799			110424	425.06 6292.34			2576-02 40636-00	15245.29	322.79 55168.90	155,34	15.41 3673.49		1.59 21.89			433 9433					7527.10	1654.94		25.21		27.11	127.51		2144.62 129299.21	1117.89 Scana 21	2956.99
=			27802	180.11	742.00		2001.11		200.2	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,		240.01		Anta	Jane			411.01	3014	- 1.00	22.24			2011	244.17	21.01	348.00	.771.00	. 207.10	ARA		21.21	-		,,,,,,,,,				
	Outside Tridia	30679.50	123042.79	466.24	-252.11	947.47	2979:09	503.23	2726.97	29072.59	162222.27	6.00	6.00	29072.59	162222.27	2154.28	12654.30	290.41	1299.35	0.00	0.00	2424.29	12942.69	1117.69	7696.09	1149.19	7993.00	1313.13	4626.46	0.00	0.00	0.00	0.00	1206.26	4309.55	36349.64	200954.50	67431.37	236725.36
-	TOTAL (C)	30679 60	133543.20	.444.74	35711	947.47	1976.69	643.33	2226.92	39937 69	162222222	6.50	6.00	39133 69	162222222	2154.30	1700430	300.41	1700.75	6.60	6.60	2424.29	17647.65	1117.60	7666.09	1140 10	7693 M	1313 13	460C 45	6.00	6.00	6.00	6.66	1396.36	A300 CC	36369.66	THINGS OF	67431 72	23679636
=				-																																			
	Srand Total (NO+RD+FC)	120622.43	\$72400.81	16179.65	\$4067.03	1300169	46859:37	29172.33	101125.10	116993.72	\$14695.46	172058.11	\$99279.10	290151.83	1114074.56	477231.45	1943997.32	10649.24	56695.22	117.59	719.89	487999.27	1901402.44	4403.57	20690.41	1974.40	11359.62	25997.82	117959.95	12363.54	41220-01	-2749.61	-2441.07	40289.45	163721.22	969215.26	2362956.64	1029010.02	4036392.95

Note:(c) The grant state of GROSS DRICET MISHEMMENDS REWRITTON is consistent with the all relevant N. forms.
(d) The grant state of GROSS DRICET MISHEMMENDS REWRITTON is consistent with the all relevant N. forms.
(d) Annual Advisors to Normack for consume following more allowed and consumers for the construction of the ST forms of the Advisors of Theorems of The

Registration No.190 and Date of Registration with the IRDA-01.04.2020 CIN: L 66000 MH 1919 GOI 000526

FORM NL-35 Quarterly Business Returns Across Line of Business

Upto the Period ended 31st March 2024

(₹ in Lakhs)

SI.No.	Line of Business	For the Q	uarter	For the corre quarter of the year	e previous	upto the	quarter	Up to the corr quarter of the yea	e previous
		Premium	No. of Policies	Premium	No. of Policies	Premium	No. of Policies	Premium	No. of Policies
1	Fire	89942.93	144939	89933.15	149671	439358.02	524707	423804.81	559690
2	Marine Cargo	12054.20	57372	11433.65	57705	43878.99	220841	48709.38	229347
3	Marine Other than Cargo	16614.90	3957	14482.49	3209	54519.14	12275	49073.52	10710
4	Motor OD	88961.12	2685199	92561.10	2904011	352467.69	10754496	315294.19	11202095
5	Motor TP	173158.11	3614886	171278.20	3765599	599339.10	14189021	582165.44	14494196
6	Health	474077.07	447378	449141.88	467870	1831343.03	1560326	1667954.07	1621983
7	Personal Accident	10368.83	138967	16463.15	135356	55396.87	547295	65591.55	611746
8	Travel	117.58	3757	21.33	368	719.89	21605	311.91	6493
9	Workmen's Compensation/ Employer's liability	3289.89	23084	3181.98	22662	13004.32	89956	12736.69	91098
10	Public/ Product Liability	826.21	7638	1250.17	6773	3476.61	24024	4680.02	19553
11	Engineering	34570.69	20452	23560.02	25289	109032.40	71721	92326.79	79979
12	Aviation	12363.54	219	7863.49	210	41230.01	819	30946.05	835
13	Crop Insurance	-3749.61	0	-174.03	0	-3441.07	1	1137.64	3
14	Other segments **	10178.34	20530	9583.07	19423	34201.29	80153	34793.03	78453
15	Miscellaneous	28804.85	236644	26341.30	238106	125131.38	912997	118880.04	958506

Notes:

- (a) Premium stands for amount of gross direct premium written in India
- (b) The line of business which are not applicable for any company should be filled up with NA.
- (c) Figure '0' in those fields will imply no business in the segment.
- (d) Separate disclosure to be made for segment/sub-segment which contributes more than 10 percent of the total gross direct premium
- (e) The aforementioned Business figures are matching with all relevant NL forms. In case of difference, pl give reasons

The New India Assurance Co. Ltd.
Registration No.190 and Date of Registration with the IRDA-01.04.2020 CIN: L 66000 MH 1919 GOI 000526

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Jpto the Pe	eriod ended 31st March 2024								(₹ in Lakhs)
SI.No.	Channels	For the Q	uarter	Upto the	Quarter	For the corresponding of the previous		Up to the con quarter of the p	
		No. of Policies	Premium (Rs.Lakhs)	No. of Policies	Premium (Rs.Lakhs)	No. of Policies	Premium (Rs.Lakhs)	No. of Policies	Premium (Rs.Lakhs)
1	Individual agents	4630600	301474.19	17456118	1016809.66	4664026	280400.69	17588083	952020.78
2	Corporate Agents-Banks	79962	6375.54	267413	23432.19	88176	7009.08	319924	24819.44
3	Corporate Agents -Others	20551	2280.56	78148	8866.79	19962	4812.21	78294	14469.96
4	Brokers	846451	315738.34	3517808	1329824.45	982416	315700.80	3495524	1184856.92
	Micro Agents	1	0.06	7	0.30	2	0.12	22	5.74
6	Direct Business -Officers/Employees -Online (Through Company Website)								
	-Others	243331	268375.38	860380	1080120.19	226989	252849.98	961429	1029301.74
	Common Service Centres(CSC)	142	0.47	881	3.05	414	1.36	1476	5.32
8	Insurance Marketing Firm	5366	524.90	25758	3423.65	8542	1040.31	17352	2774.24
9	Point of sales person (Direct)	23954	1543.09	77483	4373.58	16920	1054.83	55701	3018.17
10	MISP (Direct)	0	0.00	0	0.00		0.00	0	0.00
11	Web Aggregators	4424	17.22	30060	118.51	14909	72.37	49792	301.67
12	Referral Arrangements	0	0.00	0	0.00			0	0.00
	Other (to be sepcified) (i) (ii)	1550240	55248.90	6696181	232685.31	1773896	53979.20	7397090	236831.13
	Total (A)	7405022	951578.6456	29010237	3699657.69	7796252	916920.935	29964687	3448405.127
14	Business outside India (B)		67431.37		336725.26		83299.10		299799.14
	Grand Total (A+B)	7405022	1019010.02	29010237	4036382.948	7796252	1000220.03	29964687	3748204.266

Note:

(a). Premium means amount of premium received from business acquired by the source
(b). No of Policies stand for no. of policies sold
(c). Grand Total (A+B) should be consistent with all relevant NL forms e.g. NL-4 etc., as applicable

The New India Assurance Co. Ltd.
equitation No. 190 and Date of Registration with the IRDA-01.04.2020 CIN: L66000 MH 1919 GOI 000526

																		No. of cla	ms only
SI. No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health	Workmen's Compensation/ Employer's liability	Public/ Product Liability	Engineering	Aviation	Crop Insurance	Miscellaneous	Total
1	Claims O/S at the beginning of the period	3544	2267	256		85117	164948		441910	3455	40		1446	72	2652	122	116	8197	714142
2	Claims reported during the period																		
	(a) Booked During the period	7839		169		1148257	63839		10715959	21857	18		2065	97	8437	235	209	53194	11878419
	(b) Reopened during the Period	1271	2297	30		40961	224		216232	3644	3		496	10	1568	47	4	4587	271374
	(c) Other Adjustment (to be specified) (i) (ii)																		Ì
3	Claims Settled during the period	7973	25184	207		1174205	66622		10628691	24708	23		2735	55	10162	253	114	56676	11997608
	(a) paid during the period (b) Other Adjustment (to be spedfied) (I)																		1
4	Claims Repudiated during the period	606	511	12		6565	543		168100	560	1		94	5	367	1		1578	11553
	Other Adjustment (to be specified) (i) (ii) Unclaimed (Pending claims which are transferred to																		
5	Unclaimed A/c. after the mandatory period as prescribed by the Authority)																		1
6	Claims O/S at End of the period	4075		236		93557	161854		577310		37		1178			150	215		854774
	Less than 3months	599	957	17		73782	7306		467114	1116	- 0		150		788	16		2112	554004
	3 months to 6 months	748				10003	7702		28673	464	1		100		384	18		1447	49890
	6months to 1 year	881		34		5305	16950		57123	558	2		111		447	46	2	931	82771
	1year and above	1847	844	165		4467	129896		24400	1550	34		817	63	509	70	213	3234	168109

Notes:(a) The Claims O/S figures are consistent with all relevant NL forms
(b) Repudiated means rejected, partial rejection on account of policy terms and conditions
(c) Claim of should be exclusive of IBNR AND IBNER reserves

																		(Amount in Rs.	. Lakhs)
SI. No.	Claims Experience	Fire	Marine	Marine	Total	Motor OD	Motor TP	Total	Health	Personal	Travel	Total	Workmen's	Public/	Engineering	Aviation	Crop	Miscellaneous	Total
	·		Cargo	Hull	Marine			Motor		Accident		Health	Compensation/	Product			Insurance		
			-										Employer's liability	Liability					ı l
- 1	Claims O/S at the beginning of the period	525868.89	21456.75	54317.79		50539.34	1050836.49		105637.63	12629.26	277.93		4431.33	3805.61	94192.75	9579.4	29.17	93369.1	2026971.44
2	Claims reported during the period	323000.03	21130.73	31317.73		30333.31	1030030.13		103037.03	ILULUILU	277.55		1132.33	3003.01	31132.73	23/3.1	25.27	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	2020371.11
	(a) Booked During the period	216286.6	31982.8	-3576.03		347929.3	321344.9		1548948.87	35888.39	113.23		2033.53	343.62	89436.96	16158.47	269.65	99529.9	2706690.19
	(b) Reonened during the Period	119072.52	7059.45	8803.35		80681.17	4630.75		123295.03	11113.89	0.82		1795.82	149.41	7140.25	2378.55	20.81	36716.71	
	(c) Other Adjustment (to be specified)																		
	(1)																		
	(ii)																		
3	Claims Settled during the period	201738.98	27336.68	13561.9		388793.77	452998.47		1809261.91	43383.5	72.99		4518.22	1023.96	30314.06	5232.17	290.46	83013.72	3061540.8
	(a) paid during the period																		
	(b) Other Adjustment (to be specified)																		
	(0																		
	(II)																		
- 4	Claims Repudiated during the period Other Adjustment (to be specified)	21676.79	1747.45	443.53		4319.8	2900.05		69359.81	1596.15	0.72		254.65	129.39	3712.38	20.01	0	4822.08	42056.52
	Other Adjustment (to be specified)																		
	(0)																		ı l
	Unclaimed (Pending daims which are transferred to																		
5	Unclaimed A/c. after the mandatory period as prescribed																		
	by the Authority)																		
6	Claims O/S at End of the period	616085.02	21168.94	86518.91		52096.97	1092188.66		114397.44	13064.62	306.29		3873.47	4069.93	123345.51	21343.87	43.7	99301.82	2247805.15
	Less than 3months	39968.43	2743.16	668.55		34416.65	43672.81		94868.51	4371.8	0		401.71	27.04	6649.77	360.26	0	22773.81	250922.51
	3 months to 6 months	115019.24	2912.6	1546.99		6449.48	42797.4		6910.43	2368.36	0.07		324.91	10.6			0	13290.16	
	6months to 1 year	119004.21	2316.42	21756.51		4812.6	103737.46		6581.57	2229.63	3.42		477.19	383.78	38423.1	4549.78	0.01	14356.24	318631.93
	1year and above	301344.86	12734.91	44179.32		5134.78	855565.19		5845.52	3611.85	302.8		2472.08	3198.71	46494.26	7832.45	42.3	40085.88	1328844.92

Notes:(a) The Claims O/S figures are consistent with all relevant NL forms
(b) Repudated means rejected, partial rejection on account of policy terms and conditions
(c) Claim o/s should be exclusive of IBNR AND IBNER reserves

The New India Assurance Co. Ltd. Registration No. 190 and Date of Registration with the IRDA-01.04.2020 CIN: L66000 MH 1919 GOI 000526 Form Nt. 38-Development of Losses (Annual Submission) Upto The Quarter ended 31st March 2023 Enterprise level WITHIN INDIA Accident Year Cohort PYE 31-Mar 2014 PYE 31-Mar 2015 PYE 31-Mar 2016 PYE 31-Mar 2017 PYE 31-Mar 2018 PYE 31-Mar 2019 PYE 31-Mar 2020 PYE 31-Mar 2021 PYE 31-Mar 2022 PYE 31-Mar 2023 PYE 31-Mar 2039 PYE 31-Mar 2030 PYE 31-Ma Particulars A] Ultimate Net loss Cost - Original Estimat B] Net Claims Provisions² C] Cumulative Payment as of 45,917 40,956 61,877 91,857 1,48,132 2,04,932 2,69,998 3,46,714 4,26,475 6,63,945 13,93,741 10,81,203 9,28,498 10,99,367 11,68,824 13,85,043 13,86,577 14,64,963 21,51,309 wo year later - 2nd Diagonal nree year later - 3rd Diagonal 11,86,865 10,34,902 12,86,448 15,14,343 four year later - 4th Diagonal five year later - 5th Diagonal 13,57,907 10,41,783 11,74,234 13,78,071 14,66,559 17,48,788 14,17,962 12,58,50 eight year later - 8th Diagonal 10,89,442 nine year later - 9th Diagonal 14,37,556 11,04,97 ten year later - 10th Diagonal 14,52,752 D] Ultimate Net Loss Cost re-estimated one year later - 1st Diagonal two year later - 2nd Diagonal three year later - 3rd Diagonal four year later - 4th Diagonal 11,60,098 11,27,355 11,09,983 15,26,741 15,03,184 15,10,183 17,02,872 16,78,647 16,71,474 15,06,803 14,74,481 13,06,580 12,59,868 20,16,378 14,24,359 11,02,756 12,78,391 14,97,485 14,96,187 16,65,123 19,65,080

15,40,40

95,684

5.85%

1,37,626

6.589

74,357

4.26%

11,472

2.659

35,360

7.19%

53,034

11.05%

28,250

6.40%

14,543

3.11%

-0.13%

1,33,497

6.28%

81,878

3.80%

1,19,69

4.249

44,468

1.48%

Line of Business:	Motor TP/Long Tail	excluding Motor TR	P Old Pool)							Amoun	t in Rs. Lakhs
Particulars	FYE 31-Mar 2014	FYE 31-Mar 2015	FYE 31-Mar 2016	FYE 31-Mar 2017	FYE 31-Mar 2018	FYE 31-Mar 2019	FYE 31-Mar 2020	FYE 31-Mar 2021	FYE 31-Mar 2022	FYE 31-Mar 2023	FYE 31-Mar 2
A] Ultimate Net loss Cost - Original Estimate	3,46,385	2,66,517	3,15,726	3,62,584	4,32,757	4,91,900	4,80,000	4,41,600	4,67,000	4,87,287	5,55,000
B] Net Claims Provisions ²	39,802	37,822	57,872	85,733	1,25,901	1,83,476	2,16,572	2,55,465	3,28,868	4,20,807	5,44,568
C] Cumulative Payment as of											
one year later - 1st Diagonal	62,402	35,567	43,813	49,118	53,682	56,733	35,329	41,271	57,786	67,102	
two year later - 2nd Diagonal	1,17,601	82,918	98,976	1,08,301	1,18,309	94,002	85,891	1,00,009	1,23,589		
three year later - 3rd Diagonal	1,68,831	1,24,016	1,51,181	1,59,658	1,54,171	1,49,476	1,50,360	1,57,885			
four year later - 4th Diagonal	2,09,574	1,58,362	1,90,221	1,87,727	1,99,946	2,16,540	2,10,394				
five year later - 5th Diagonal	2,43,236	1,83,706	2,12,305	2,18,036	2,52,800	2,73,064					
six year later - 6th Diagonal	2,69,939	1,97,939	2,35,494	2,52,441	2,95,384						
seven year later - 7th Diagonal	2,82,547	2,10,159	2,60,889	2,80,040							
eight year later - 8th Diagonal	2,94,356	2,25,597	2,79,957								
nine year later - 9th Diagonal	3,08,925	2,37,606									
ten year later - 10th Diagonal	3,20,551										
eleven year later - 11th Diagonal											
D] Ultimate Net Loss Cost re-estimated											
one year later - 1st Diagonal	3,46,137	2,67,617	3,05,042	3,41,451	4,26,239	4,73,312		4,41,100	4,60,801	4,87,909	
two year later - 2nd Diagonal	3,29,191	2,46,195	2,89,951	3,26,049	4,10,205	4,71,500	4,71,000	4,16,492	4,52,457		
three year later - 3rd Diagonal	2,92,836	2,43,022	2,90,105	3,32,740	4,10,000	4,66,598	4,51,241	4,13,350			
four year later - 4th Diagonal	3,03,557	2,38,544	3,10,301	3,24,391	4,06,181	4,65,799	4,26,966				
five year later - 5th Diagonal	3,21,809	2,57,019	3,09,350	3,26,599	4,13,409	4,56,540					
six year later - 6th Diagonal	3,33,892	2,58,520	3,11,887	3,53,482	4,21,285						
seven year later - 7th Diagonal	3,39,009	2,60,575	3,29,020	3,65,773							
eight year later - 8th Diagonal	3,46,932	2,66,454	3,37,829								
nine year later - 9th Diagonal	3,50,905	2,75,428									
ten year later - 10th Diagonal	3,60,353										
eleven year later - 11th Diagonal											
-											
Favourable / (unfavorable) development ³ Amount	(13,968)	(8,912)	(22,103)	(3,190)	11,472	35,360	53,034	28,250	14,543	(622)	

-0.889

Line of Business:	Enterprise level (Exc	luding Motor TP bu	isiness)							Amoun	t in Rs. Lakhs
Particulars	FYE 31-Mar 2014	FYE 31-Mar 2015	FYE 31-Mar 2016	FYE 31-Mar 2017	FYE 31-Mar 2018	FYE 31-Mar 2019	FYE 31-Mar 2020	FYE 31-Mar 2021	FYE 31-Mar 2022	FYE 31-Mar 2023	FYE 31-Mar 2
A] Ultimate Net loss Cost - Original Estimate	12,58,951	9,45,169	10,40,688	12,73,503	13,14,754	15,99,447	16,46,094	17,13,764	23,59,069	25,23,626	28,67,620
B] Net Claims Provisions ²	6,115	3,134	4,005	6,124	22,232	21,456	53,426	91,250	97,607	2,43,138	8,49,173
C] Cumulative Payment as of											
one year later - 1st Diagonal	10,18,801	7,80,997	8,84,685	10,50,248	11,15,142	13,28,310	13,51,248	14,23,692	20,93,518	22,35,398	
two year later - 2nd Diagonal	10,69,264	8,24,944	9,35,925	11,24,365	11,68,139	14,04,699	14,28,452	15,14,250	21,56,310		
three year later - 3rd Diagonal	10,97,039	8,49,996	9,48,476	11,43,937	11,86,946	14,47,657	14,91,773	15,68,886			
four year later - 4th Diagonal	11,05,697	8,54,876	9,54,060	11,52,111	11,94,869	14,61,097	15,12,205				
five year later - 5th Diagonal	11,14,671	8,58,077	9,61,929	11,60,035	12,13,758	14,75,724					
six year later - 6th Diagonal	11,17,719	8,61,206	9,65,823	11,62,683	12,29,637						
seven year later - 7th Diagonal	11,20,932	8,62,828	9,75,504	11,68,505							
eight year later - 8th Diagonal	11,23,606	8,63,845	9,78,545								
nine year later - 9th Diagonal	11,28,631	8,67,364									
ten year later - 10th Diagonal	11,32,202										
eleven year later - 11th Diagonal											
D] Ultimate Net Loss Cost re-estimated											
one year later - 1st Diagonal	11,60,665	8,92,481	10,01,538	11,85,290	12,76,633	15,33,578	16,01,760	16,89,131	22,76,313	24,78,535	
two year later - 2nd Diagonal	11,45,289	8,81,160	9,69,917	11,77,135	12,68,443	15,09,502	15,74,267	16,75,242	22,53,917		
three year later - 3rd Diagonal	11,43,593	8,66,961	9,66,926	11,77,443	12,61,474	14,99,308	15,65,137	16,60,135			
four year later - 4th Diagonal	11,20,802	8,64,212	9,68,090	11,73,094	12,58,941	14,99,281	15,65,631				
five year later - 5th Diagonal	11,22,058	8,63,897	9,73,123	11,69,588	12,44,829	14,97,180					
six year later - 6th Diagonal	11,24,681	8,65,815	9,73,786	11,71,256	12,51,869						
seven year later - 7th Diagonal	11,27,254	8,65,786	9,80,624	11,74,629							
eight year later - 8th Diagonal	11,29,321	8,66,461	9,82,550								
nine year later - 9th Diagonal	11,34,180	8,70,498									
ten year later - 10th Diagonal	11,38,317										
eleven year later - 11th Diagonal											
Favourable / (unfavorable) development ³ Amount	1,20,634	74,671	58,138	98,874	62,885	1,02,267	80,463	53,628	1,05,152	45,090	
(A-D)			<u> </u>								
In % [(A-D)/A]	9.58%	7.90%	5.59%	7.76%	4.78%	6.39%	4.89%	3.13%	4.46%	1.79%	

(A-D) In % [(A-D)/A]

seven year later - 7th Diagonal

avourable / (unfavorable) development³ Amount

eight year later - 8th Diagonal

nine year later - 9th Diagonal ten year later - 10th Diagonal 14,66,26

14,76,253

14,98,670

1,06,666

6.64%

(13,968)

-4.03%

(8,912)

-3.349

(22,103)

-7.00%

11,26,360

11,32,91

65,760

5.43%

13,09,644

13,20,379

36,035

2.66%

Note:1. All figures provided above are on Gross basis.
2. Enterprise level data doesn't contain Crops, Old Pool.
3. Motor TP tables exclude Old TP Pool.
4. Short tall table is Enterprise business less Long tailed business
5. Claims Provision is including Outstanding claims, IBMR / IBMER & ALAE.
6. Prior year figures of FY2012-13 are included in FY2013-14.

The New India Assurance Co. Ltd.
Registration No.190 and Date of Registration with the IRDA-01.04.2020 CIN: L 66000 MH 1919 GOI 000526
FORM NI. 39- AGEING OF CLAIMS

	Upto the Period ended 31st March 2024															(Amount	in Rs. Lakhs)
						Age	ing of Cla	ims (Clai	ms paid)								
SI.No.	Line of Business			No. o	f claims p	aid					Amount	of claims	paid			Total No. of claims paid	Total amount of claims paid
		upto 1 month	and <=3			> 1 year and <= 3 years		> 5 years	upto 1 month	> 1 month and <=3 months	> 3 months and <= 6 months		> 1 year and <= 3 years	> 3 years and <= 5 years	> 5 years		
1	Fire	158	515	658		564	95		903.95	2331.79	3684.12	13296.6	40137.74		8369	3107	82920.35
2	Marine Cargo	1455	3218	1667	1207	625	64	86	1014.79	1730.84	1573.54	2127.76	2655.02	353.9	167.97	8322	9623.82
3	Marine Other than Cargo	2	5	16	23	26	13	15	0	38.96	66.12	519.27	2631.21	3493.81	463.33	100	7212.7
4	Motor OD	143468	152285	44190	20942	5921	207	501	31727.63	51567.82	23713.93	12186.14	3796.93	375.44	559.27	367514	123927.16
5	Motor TP	432	478	1244	2765	7282	3873	7104	2160.06	2500.49	6317.59	16329.29	53450.21	31210.87	40427.8	23178	152396.31
6	Health	1989197	603586	118093	29885	7043	196	133	286522.11	160863.19	27147.88	11956.42	-4335.73	129.66	446.02	2748133	482729.55
7	Personal Accident	1705	2502	2036	1646	798	50	84	1658.64	3007.07	3177.83	3051.37	2989.11	184.79	156.34	8821	14225.15
8	Travel	0	0	0	0	8	2	1	0	0	0	0	1.43	35.07	0	11	36.5
9	Workmen's Compensation/ Employer's liability															0	0
10	Public/ Product Liability	3	2	0	10	3	3	2	0.71	0.23	0	56.85	34.55	66.45	0.36	23	159.15
11	Engineering	338	1150	949		506	32	30	109.69	449.44	819.91	2320.42		652.02	588.35	3797	8542.08
12	Aviation	15	19	30	26	12	5	4	109.77	171.29	288.99	325.74	581.58	5.66	1.25	111	1484.28
13	Crop Insurance	0	0	0	0	4	23	10	0	0	0	0.05	-1403.06	60.93	2.37	37	-1339.71
14	Other seaments (a)															0	0
15	Miscellaneous	4117	4500	5218	3515	1681	236	454	3526.59	4612.51	4847.25	5262.96	8509.06	1575.68	1758.45	19721	30092.5

Note: (a) Separate disclosure to be made for segment/sub-segment which contributes more than 10 percent of the total gross direct premium

	Upto the Quarter ending on	30.06.2023														(Rs	in Lakhs)
						Age	eing of Cla	ims (Clai	ms paid)								
Sl.No.	Line of Business			No. o	f claims p	aid					Amoun	t of claims	paid			Total No. of claims paid	Total amount of claims paid
		upto 1 month	> 1 month and <=3 months	> 3 months and <= 6 months	> 6 months and <= 1 year	and <=	> 3 years and <= 5 years	> 5 years	upto 1 month	> 1 month and <=3 months	> 3 months and <= 6 months	> 6 months and <= 1 year	> 1 year and <= 3 years	> 3 years and <= 5 years	> 5 years		
1	Fire	679	1348	1954	1850	1504	278	360	2201.89	5736.24	12724.1	28306.73	84212.56	42135.49	26422	7973	201738.98
2	Marine Cargo	4048	11590	4957	2801	1461	156	171	2395	5473.9	5286.83	4844.23	4772.91	684.01	3879.8	25184	27336.68
3	Marine Other than Cargo	5	14	27	39	60	36	26	0.1	125.05	133.91	1423.63	5928.42	4654.43	1296.36	207	13561.9
4	Motor OD	454862	531273	127669		12299		1167	96922.13	166182.05	77276.72	33738.15	11150.63	1461.58	2062.51	1174205	388793.77
5	Motor TP	1287	1552	3409	7333	19816	12424	20801	5535.89	7577.35	18668.08	43146.22	153970.82	103001.2	121099	66622	452998.47
6	Health	7974891	2096227	331256	149518	75236		549			78556.83	23849.13	-1004.65		687.57	10628691	1809261.93
7	Personal Accident	4542	7562	5782	4222	2182	252	166	5784.09	8496.27	9251.48	9086.33	9572.03	787.02	406.26	24708	43383.5
8	Travel	0	0	0	3	15	3	2	0	0	0.08	11.18	21.86	39.62	0.25	23	72.99
9	Workmen's Compensation/ Employer's liability																
10	Public/ Product Liability	8	4	9	13	9	5	7	75.38	0.46	129.58	64.38	75.65	652.2	26.32	55	1023.96
11	Engineering	792	2862	2885	2236	1205		91	208.38	1449.46	3047.86		15553.58	3143.62	1745.49	10162	30314.06
12	Aviation	32	31	54	57	51	17	11	234.86	-1385.51					1469.5	253	5232.17
13	Crop Insurance	1	0	1	0	6	42	64	0.12	0	0.08	0.05	-1355.08	1629.27	16.02	114	290.46
14	Other segments (a)																
15	Miscellaneous	12824	15621	15330	8817	5064	680	1075	9626.5	13198.65	17230.54	14597.63	22564.72	5179.14	5134.75	59411	87531.94

Note: (a) Separate disclosure to be made for segment/sub-segment which contributes more than 10 percent of the total gross direct premium

Registration No.190 and Date of Registration with the IRDA-01.04.2020 CIN: L 66000 MH 1919 GOI 000526

FORM NL-41 OFFICES INFORMATION

As at 31st Mar 2024

As at 31st Mar 2	024		
SI. No.		formation	Number
1	No. of offices at the beginning of t	the year	1915
2	No. of branches approved during t	he year	0
3	No. of branches opened during the year	Out of approvals of previous year Out of approvals of this year	10 1
5	No. of branches closed during the		171
6	No of branches at the end of Otr	year	1755
7	No. of branches approved but not	opened	0
8	No. of rural branches	оренеа	76
9	No. of urban branches		1679
10	No. of Directors:-		10/3
10	(a) Independent Director		
	(b) Executive Director		4
	(c) Non-executive Director		3
	(d) Women Director		1
	(e) Whole time director		
11	No. of Employees		
	(a) On-roll:		11872
	(b) Off-roll:		0
	(c) Total		11872
	No. of Insurance Agents and Inter	mediaries	
	(a) Individual Agents,		115604
	(b) Corporate Agents-Banks		40
	(c)Corporate Agents-Others		41
12	(d) Insurance Brokers		634
14	(e) Web Aggregators		
	(f) Insurance Marketing Firm		87
	(g) Motor Insurance Service Provide	ders (DIRECT)	
	(h) Point of Sales persons (DIRECT	Γ)	2594
	i) Micro insurance Agents		240
		T)	

Employees and Insurance Agents and Intermediaries - Movement

Particulars	Employees	Insurance Agents and Intermediaries
Number at the beginning of the	11560	116883
quarter		
Recruitments during the quarter	406	1646
Attrition during the quarter	40	10
Number at the end of the quarter	11872	118519

Registration No.190 and Date of Registration with the IRDA-01.04.2020 CIN: L 66000 MH 1919 GOI 000526 FORM NL-42 BOARD OF DIRECTORS & KEY MANAGEMENT PERSONS

As at 31st Mar 2024

SI. No.	Name of person	Designation	Role /Category	Details of change in the period, if any
	-	BOARD	OF DIRECTOR	
1	Ms. Neerja Kapur	Chairman cum Managing Director		
2				
	Ms. Mandakini Balodhi	Government Nominee Director		
3	Mr. A.S. Rajeev	Non-Executive Independent Director		Resignation on 23rd February 2024
4	Mr. Surender Kumar Agarwal	Independent Director		
5	Mr. Ratan Kumar Das	Independent Director		
6	Ms. Akani Devi	Independent Woman Director		Appointed w.e.f 20th April 2023
7	Mr. Francis Titus	General Manager & Director		Appointed w.e.f 20th April 2023
8	Ms. Smita Srivastava	General Manager & Director		Appointed w.e.f 24th April 2023
		Key Man	agement Persons	
		-		
1	Mrs. Neerja Kapur	Whole-time Director	Chairman cum Managing Dir	ector
2	Mr. Francis Titus	General Manager & Director	Chief Financial Officer	
3	Ms. Smita Srivastava	General Manager & Director		Appointed w.e.f 24th April 2023
4	Ms. Rekha Gopalkrishnan	General Manager	Financial Advisor	Superannuated on 31st August 2023
5	Mr. Ramakant Agarwal	General Manager		Superannuated on 30th September 2023
6	Mr. Jitender Mehndirdatta	General Manager	Chief Marketing Officer	Superannuated on 31st August 2023
7	Mr Rajiv Kohli	General Manager		Superannuated on 30th April 2023
8	Mr. Amit Misra	General Manager	Chief Risk Officer & Financia	Appointed as Financial Advisor wef 1st September 2023
9	Mr. C S Ayyappan	General Manager		
10	Ms. Sushma Anupam	General Manager	Chief Marketing Officer	Appointed as Chief Marketing Officer wef 1st September, 2023
11	Ms. Sreedevi Nair	General Manager		
12	Mrs Lavanya Mundayur	General Manager	Chief Underwriting Officer	Appointed as Chief Underwriting Officer wef 20 November 202
13	Mrs Mukta Sharma	General Manager	Head of Reinsurance	Appointed as Head of Reinsurance w.e.f 11th January 2024
14	Mr. Sharad S. Ramnarayanan	General Manager	Appointed Actuary	
15	Ms. Jayashree Nair	Deputy General Manager	Chief Compliance Officer & O	Ceased as Chief Compliance Officer & Company Secretary we
16	Ms. Jyoti Rawat	Chief Manager	Chief Compliance Officer & O	Appointed as Chief Compliance Officer & Company Secretary w
17	Mr. Thomas Moffatt	Deputy General Manager	Chief Underwriting Officer	Ceased as Chief Underwriting Officer wef 28th June 2023
18	Mr. S. Dinakaran	Deputy General Manager	Chief Underwriting Officer	Appointed as Chief Underwriting Officer wef 28th June 2023 ar
19	Mr. Pankaj Agarwal	Deputy General Manager	Chief Investment Officer	Ceased as Chief Investment Officer wef 28th July 2023
20	Ms. Anjana Saxena	Deputy General Manager	Chief Investment Officer	Appointed as Chief Investment Officer wef 28th July 2023
21	Ms. Prabha Vijakumar	Chief Manager	Chief Of Internal Audit	

Registration No.190 and Date of Registration with the IRDA-01.04.2020 CIN: L 66000 MH 1919 GOI 000526 FORM NL-43 Rural & Social Obligations (QUARTERLY RETURNS) Upto the Period ended 31st March 2024 (₹ in Lakhs)

(Rs in Lakhs)

					(Rs in Lakhs)
	Rural & Social Obligat	ions (Quarterl	y Returns)		
Sl.No.	Line of Business	Particular	No. of Policies Issued	Premium Collected	Sum Assured
1	Fire	Rural	33255	11657.76	
I	File	Social		2566.16	
2	Corgo & Hull	Rural	10356	2463.59	
	Cargo & Hull	Social		472.65	
3	Motor TP	Rural	124377	4543.57	
3	WOOT I P	Social		676.57	
4	Motor OD	Rural	312333	39020.87	
4	Wotor OD	Social		6877.71	
5	Engineering	Rural	5010	4462.30	
3	Liigiileeiiiig	Social		983.83	
6	Workmen's Compensation	Rural	0	0.00	
U	Workmen's Compensation	Social		0.00	
7	Liability	Rural	12283	1697.06	
,	Liability	Social		427.63	
8	Aviation	Rural	22	5560.97	
O	Aviation	Social		83.65	
9	Personal Accident	Rural	16602	1101.06	
3	r el soliai Accident	Social		801.64	
10	Health	Rural	23360	19126.63	
10	Пеаш	Social		28001.25	
11	Others*	Rural	44336	4583.62	
''	Outers	Social		607.39	

Registration No.190 and Date of Registration with the IRDA-01.04.2020 CIN: L 66000 MH 1919 GOI 000526 FORM NL-44-MOTOR TP OBLIGATIONS (QUARTERLY RETURNS)
Upto the Period ended 31st March 2024

In Lakhs

Gross Direct Premium Income during the immediate		
preceding FY (Rs, In Crs,)	34,484.1	
Gross Direct Motor Third Party Insurance Business Premium		
during immediate preceding FY (Rs, In Crs,)	5821.65	
Obligation of the Insurer to be met in a financial year		
Statement Period : Quarter ending	Mar-24	

Items	(Amount in	n Rs. Lakhs)
Items	For the Quarter	Up to the Quarter
Gross Direct Motor Third Party Insurance Business	1,731.58	5,993.39
Premium in respect of liability only policies (L)	259.72	916.69
Gross Direct Motor Third Party Insurance Business	1,731.58	5,993.39
Premium in respect of package policies (P)	1,471.86	5,076.70
Total Gross Direct Motor Third Party Insurance	1,731.58	5,993.39
Business Premium (L+P)	1,731.58	5,993.39
Total Gross Direct Motor Own damage Insurance Business	889.61	2 524 69
Premium	009.01	3,524.68
Total Gross Direct Premium Income	9,515.79	36,996.58

Registration No.190 and Date of Registration with the IRDA-01.04.2020 CIN: L 66000 MH 1919 GOI 000526

Form NL-45 Grievance Disposal

Upto the Period ended 31st March 2024

	DISDO	

			GRIEVANCE DISPOSAL					
SI No.	Particulars	Opening Balance * as on 31.12.2023	Additions during the quarter (net of duplicate complaints)(01.01.2024 To 31.03.2024		omplaints Resolved		Complaints Pending at the end of the	Total Complaints registered up to the quarter during the
				Fully	Partial Accepted	Rejecte	quarter	financial year
_				Accepted		d		
1	Complaints made by customers	1	2	2	0		0	16
a)	Proposal Related	1 180	3 1711	3 690	0 409	1 789	<u> </u>	16 5678
b)	Claims Related Policy Related	180	225	182	29	32	0	821
c) d)	Premium Related	5	41	21	5	20	0	123
e)	Refund Related	5	35	25	4	11	0	111
e) f)	Coverage Related	1	18	7	1	11	0	63
g)	Cover Note Related	0	0	0	0	0	0	0
<u>g)</u> h)	Product Related	0	1	0	0	1	0	14
i)	Others	12	172	106	29	49	0	501
-1)	Total	222	2206	1034	477	914	3	7327
	lotai	222	2206	1054	4//	914	3	1521
2	Total No. of policies during previous vear:	77,96,252						
3	Total No. of claims during previous year:	25,69,447						
4	Total No. of policies during current year:	74,05,022						
5	Total No. of claims during current year:	30,67,226						
6	Total No. of Policy Complaints (current year) per 10,000 policies (current year):	0.30						
7	Total No. of Claim Complaints (current vear) per 10.000 claims registered	5.58						
8	Duration wise Pending Status	Complair	nts made by customers		aints made by ermediaries		Total	
	Duration wise renaing status	Number	Percentage to Pending complaints	Number	Percentage to Pending complaints	Numbe r	Percentage to Pending complaints	
	Up to 15 days	0	0	0	0	0	0	
	15 - 30 days	0	0	0	0	0	0	
c)	30 - 90 days	2	67	0	0	2	67	
d)	90 days & Beyond	1	33	0	0	1	33	
				_		_	100	

100

100

Note :- (a) Opening balance should tally with the closing balance of the previous quarter.

(b) Complaints reported should be net of duplicate complaints

Total Number of Complaints

- (c) No. of policies should be new policies (both individual and group) net of cancellations
- (d) Claims should be no. of claims reported during the period
- (e) For 1 to 7 Similar break-up to be given for the complaints made by intermediaries.

The New India Assurance Co. Ltd.
Resultation No. 100 or flow of frequenting with the REAL STATE ON 1. 6000 Met 1915 OUT 000006
FOOM No. 31.3-STATEMENT OF INVESTMENT AND INCOME ON INVESTMENT
Upto the Period Ended on 31st NARCH 2024

Sr No	Meeting date	Investee Company Name	Type of Meeting (AGM/EGM)	Proposal of Management/Shareho Iders	Description of the proposal	Management Recommendation	Vote (For/Against/A bstain)	Reason supporting the vote decision
1	11-01-2024	HINDUSTAN UNILEVER LTD	Postal Ballot	Management	APPOINTMENT OF MR. TARUN BAJAJ (DIN: 02026219) AS AN INDEPENDENT DIRECTOR OF THE COMPANY.	Support	For	We may consider as said.
2	22-01-2024	LARSEN AND TOUBRO LIMITED	Postal Ballot	Management	APPOINTMENT OF MR. AJAY TYAGI (DIN: 00187429) AS AN INDEPENDENT DIRECTOR.	Support	For	We may consider as said.
3	22-01-2024	LARSEN AND TOUBRO LIMITED	Postal Ballot	Management	APPOINTMENT OF MR. P. R. RAMESH (DIN: 01915274) AS AN INDEPENDENT DIRECTOR. APPROVAL FOR ENTERING INTO	Support	For	We may consider as said.
4	22-01-2024	LARSEN AND TOUBRO LIMITED	Postal Ballot	Management	MATERIAL RELATED PARTY TRANSACTIONS WITH LARSEN TOUBRO ARABIA LLC.	Support	For	We may consider as said.
5	22-01-2024	LARSEN AND TOUBRO LIMITED	Postal Ballot	Management	APPROVAL FOR ENTERING INTO MATERIAL RELATED PARTY TRANSACTION(S) WITH L AND T METRO RAIL (HYDERABAD) LIMITED.	Support	For	We may consider as said.
6	25-01-2024	TATA STEEL LIMITED	Court Convened Meeting	Management	SCHEME OF AMALGAMATION AMONGST TATA STEEL LIMITED (TRANSFEREE COMPANY/THE COMPANY) AND THE INDIAN STEEL AND WIRE PRODUCTS LIMITED (TRANSFEROR COMPANY) AND THEIR RESPECTIVE SHAREHOLDERS UNDER SECTIONS 230 TO 232 OF THE ACT (SCHEME)	Support	For	We may consider as said.
7	05-03-2024	TATA STEEL LIMITED	Postal Ballot	Management	MATERIAL MODIFICATION IN THE APPROVED RELATED PARTY TRANSACTION(S) WITH THE INDIAN STEEL AND WIRE PRODUCTS LTD.	Support	For	We may consider as said.
8	05-03-2024	TATA STEEL LIMITED	Postal Ballot	Management	MATERIAL MODIFICATION IN THE APPROVED RELATED PARTY TRANSACTION(S) BETWEEN TATA STEEL DOWNSTREAM PRODUCTS LIMITED, A WHOLLY OWNED SUSSIDIARY OF TATA STEEL LIMITED AND TATA MOTORS LIMITED, A RELATED PARTY OF TATA STEEL LIMITED, AND ANCILLARY ENTITIES OF TATA MOTORS LIMITED.	Support	For	We may consider as said.
9	05-03-2024	TATA STEEL LIMITED	Postal Ballot	Management	MATERIAL MODIFICATION IN THE APPROVED RELATED PARTY TRANSACTION(S) WITH TATA MOTORS LIMITED AND POSHS METAL INDUSTRIES PRIVATE LIMITED / ANCILLARY ENTITIES OF TATA MOTORS LIMITED, THIRD PARTY FAITLIFES	Support	For	We may consider as said.
10	05-03-2024	TATA STEEL LIMITED	Postal Ballot	Management	FNTITIES MATERIAL RELATED PARTY TRANSACTIONS WITH TATA CAPITAL LTD, A RELATED PARTY OF TATA STEEL LIMITED.	Support	For	We may consider as said.
11	07-03-2024	HINDUSTAN UNILEVER LTD	Postal Ballot	Management	INTRODUCTION AND IMPLEMENTATION OF 'HINDUSTAN UNILEVER LIMITED PERFORMANCE SHARE PLAN SCHEME 2024'.	Support	For	We may consider as said.
12	07-03-2024	HINDUSTAN UNILEVER LTD	Postal Ballot	Management	EXTENSION OF 'HINDUSTAN UNILEVER LIMITED PERFORMANCE SHARE PLAN SCHEME 2024' TO EMPLOYEES OF SUBSIDIARY COMPANY(IES) OF THE COMPANY.	Support	For	We may consider as said.
13	21-03-2024	ITC LIMITED	Postal Ballot	Management	TO APPOINTMENT OF MR. ATUL SINGH (DIN: 00060943) AS A DIRECTOR OF THE COMPANY.	Support	For	We may consider as said.
14	21-03-2024	ITC LIMITED	Postal Ballot	Management	TO APPOINTMENT OF MS. PUSHPA SUBRAHMANYAM (DIN: 01894076) AS A DIRECTOR AND ALSO AS AN INDEPENDENT DIRECTOR OF THE COMPANY.	Support	For	We may consider as said.
15	23-03-2024	UNIVERSAL CABLES LTD.	Postal Ballot	Management	APPOINTMENT OF SHRI BACHH RAJ NAHAR (DIN: 00049895) AS A NON EXECUTIVE INDEPENDENT DIRECTOR OF THE COMPANY.	Support	For	We may consider as said.
16	23-03-2024	UNIVERSAL CABLES LTD.	Postal Ballot	Management	CONTINUATION OF DIRECTORSHIP OF SHRI BACHH RAJ NAHAR (DIN: 00049895) AS A NON EXECUTIVE INDEPENDENT DIRECTOR OF THE COMPANY, ON ATTAINING THE AGE OF SEVENTY FIVE (75) YEARS DURING THE TENURE OF HIS APPOINTMENT.	Support	For	We may consider as said.
17	23-03-2024	UNIVERSAL CABLES LTD.	Postal Ballot	Management	APPOINTMENT OF DR. ANANYA GHOSH DASTIDAR (DIN: 10442476) AS A NON EXECUTIVE INDEPENDENT WOMAN DIRECTOR OF THE COMPANY.	Support	For	We may consider as said.
18	23-03-2024	UNIVERSAL CABLES LTD.	Postal Ballot	Management	APPOINTMENT OF SHRI SIDDHARTH SWARUP (DIN: 07204764) AS A NON EXECUTIVE INDEPENDENT DIRECTOR OF THE COMPANY.	Support	For	We may consider as said.
19	31-03-2024	HDFC BANK LIMITED	Postal Ballot	Management	TO MODIFY THE RESOLUTION PASSED BY THE MEMBERS OF THE BANK AT THE 27 ANNUAL GENERAL MEETING (AGM) HELD ON JULY 17, 2021 WITH RESPECT TO APPROVAL OF THE REVISED REMUNERATION OF NON EXECUTIVE DIRECTORS EXCEPT FOR PART TIME INDEPENDENT CHARRMAN.	Support	For	We may consider as said.
20	31-03-2024	HDFC BANK LIMITED	Postal Ballot	Management	TO APPROVE THE APPOINTMENT OF DR. (MR.) HARSH KUMAR BHANWALA (DIN: 06417704) AS AN INDEPENDENT DIRECTOR OF THE BANK.	Support	For	We may consider as said.
21	31-03-2024	HDFC BANK LIMITED	Postal Ballot	Management	APPROVAL OF MATERIAL RELATED PARTY TRANSACTIONS WITH HDB FINANCIAL SERVICES LIMITED.	Support	For	We may consider as said.
22	31-03-2024	HDFC BANK LIMITED	Postal Ballot	Management	APPROVAL OF MATERIAL RELATED PARTY TRANSACTIONS WITH HDFC SECURITIES LIMITED.	Support	For	We may consider as said.
23	31-03-2024	HDFC BANK LIMITED	Postal Ballot	Management	APPROVAL OF MATERIAL RELATED PARTY TRANSACTIONS WITH HDFC LIFE INSURANCE COMPANY LIMITED.	Support	For	We may consider as said.
24	31-03-2024	HDFC BANK LIMITED	Postal Ballot	Management	APPROVAL OF MATERIAL RELATED PARTY TRANSACTIONS WITH HDFC ERGO GENERAL INSURANCE COMPANY LIMITED.	Support	For	We may consider as said.
25	31-03-2024	HDFC BANK LIMITED	Postal Ballot	Management	APPROVAL OF MATERIAL RELATED PARTY TRANSACTIONS WITH HDFC CREDILA FINANCIAL SERVICES LIMITED APPROVAL OF MATERIAL RELATED	Support	For	We may consider as said.
26	31-03-2024	HDFC BANK LIMITED	Postal Ballot	Management	APPROVAL OF MATERIAL RELATED PARTY TRANSACTIONS WITH HCL TECHNOLOGIES LIMITED.	Support	For	We may consider as said.
27	27-03-2024	ICICI BANK LIMITED	Court Convened Meeting	Management	SCHEME OF ARRANGEMENT AMONGST ICICI BANK LIMITED AND ICICI SECURITIES LIMITED AND THEIR RESPECTIVE SHAREHOLDERS.	Support	For	We may consider as said.

The New India	Assurance Co. Ltd.									
	ate of Registration with the IRDA-01.04	1.2020 CIN: L 66000 I	MH 1919 GOI 000526							
	QUANTITATIVE AND QUALITATIVE PARAME									
Information as at 31.03	2024	TERS OF HEALTH SERV	ICES RENDERED					Date: -		
a. Specify whether	In-house Claim Settlement o	r Services rend	ered by TPA -							
	Name of the TPA (If services re	ndered by TPA) -	MDIndia Health Insurance 1	PA Pvt. Ltd.						
	Validity of agreement with the 1	TPA: from 28/09	/2022 to 30 /09/2025							
(Data shall be consolid	lated at insurer level in case of in	-house claim set	tlements and							
at the level of concern	ed TPA in case of services render	red by TPA)								
h Number of policie	es and lives services in respec	ct of which nub	lic disclosures are made:							
	Description		Individual	Gro	oup	Gove	ernment			
Number of policies ser Number of lives service			2,64,889 6,54,020		25,288 11,20,942		1,78,33,230			
Trainber of lives service			0,5 1,625		11/20/5 12		1,70,55,250			
c. Information with	regard to the geographical a	rea in which se	ervices are rendered by the	ne TPAs/Insurer						
Name of the State	Name of the Districts									
Andhra Pradesh	East Godavari									
Andhra Pradesh	Eluru									
Andhra Pradesh Andhra Pradesh	Guntur Hyderabad	-								
Andhra Pradesh	Kakinada									
Andhra Pradesh	Krishna									
Andhra Pradesh Andhra Pradesh	Machilipatnam Palnadu									
Andhra Pradesh	Secunderabad									
Andhra Pradesh	Vijayawada									
Andhra Pradesh Bihar	Visakhapatnam Patna									
Chandigarh	Chandigarh									
Chandigarh	Mohali									
Chhattisgarh Chhattisgarh	Bhatapara Bilaspur									
Chhattisgarh	Durg									
Chhattisgarh	Janjgir-Champa									
Chhattisgarh Chhattisgarh	Jashpur Korba									
Chhattisgarh	Mahasamund									
Chhattisgarh	Manandragarh									
Chhattisgarh Chhattisgarh	Raigarh Raipur									
Chhattisgarh	Rajnandgaon									
Chhattisgarh	Surguja									
Dehradun	Dadra And Nagar Haveli Dehradun									
Delhi	Delhi									
Delhi	New Delhi North Goa									
Goa Goa	North Goa South Goa									
Gujarat	Ahmedabad									
Gujarat	Amreli Anand									
Gujarat Gujarat	Anand Banaskantha									
Gujarat	Bharuch									
Gujarat	Bhavnagar									
Gujarat Gujarat	Dahod Gandhi Nagar									
Gujarat	Gandhinagar									
Gujarat	Kheda									
Gujarat Gujarat	Mahesana Mahisagar									
Gujarat	Mansa									
Gujarat	Mehsana									
Gujarat Gujarat	Morbi Navsari	-								
Gujarat	Panchmahal									
Gujarat	Patan									
Gujarat Gujarat	Rajkot Sabarkantha									
Gujarat	Jupai Kariu ia									

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Gujarat Gujarat	Surat						
Gujarat	Surendranagar						
Gujarat	Vadodara						
Gujarat	Valsad						
Haryana	Ambala						
Haryana	Bhiwani						
Haryana	Chandigarh						
Haryana	Faridabad						
Haryana	Gurgaon						
Haryana	Kurukshetra						
Haryana	Palwal						
Himachal Pardesh	Kangra						
Himachal Pardesh	Mandi						
Jharkhand	Bokaro						
Jharkhand	East Singhbhum						
Karnataka	Bangalore						
Karnataka	Belgaum						
Karnataka	Bengaluru						
Karnataka	Dharwad						
Kerala	Ernakulam						
Kerala	Kochi						
Kerala	Kollam						
Kerala		1					
	Kottayam	-					
Kerala	Thiruvananthapuram						
Kerala	Thrissur	1					
Kolkatta	Cuttack						
Madhya Pradesh	Alirajpur						
Madhya Pradesh	Anuppur						
Madhya Pradesh	Betul						
Madhya Pradesh	Bhind						
Madhya Pradesh	Bhopal						
Madhya Pradesh	Chhatarpur						
Madhya Pradesh	Chhindwara						
Madhya Pradesh	Dewas						
Madhya Pradesh	Guna						
Madhya Pradesh	Gwalior						
Madhya Pradesh	Hoshangabad						
Madhya Pradesh	Indore						
Madhya Pradesh	Jabalpur						
Madhya Pradesh	Jhabua						
Madhua Duadash							
Madhya Pradesh	Katni						
Madhya Pradesh	Malwa						
Madhya Pradesh	Mandsaur						
Madhya Pradesh	Mansa						
Madhya Pradesh	Morena						
Madhya Pradesh	Narmadapuram						
Madhya Pradesh	Neemuch						
Madhya Pradesh	Panna						
Madhya Pradesh							
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Madhya Pradesh	Raisen Ratlam Rewa Sagar Satna Seoni Shahdol Shahdol Shiypur Shiypur						
Madhya Pradesh	Raisen Ratlam Rewa Sagar Satna Seoni Shahdol Shajapur Sikar Tikamgarh Ujijain						
Madhya Pradesh Madhya Pradesh	Raisen Ratlam Rewa Sagar Satna Seoni Shahdol Shajapur Shivpuri Sikar Tikamgarh Ujjain Umaria						
Madhya Pradesh Madhya Pradesh	Raisen Ratlam Rewa Sagar Satna Seoni Shahdol Shahdol Shajapur Shiypuri Sikar Tikamgarh Ujjain Umaria						
Madhya Pradesh Madhya Pradesh	Raisen Ratlam Rewa Sagar Satna Seoni Shahdol Shajapur Shivpuri Sikar Tikamgarh Umaria Vidisha Ahmednaqar						
Madhya Pradesh Madhya Pradesh Maharashtra	Raisen Ratlam Rewa Sagar Satna Seoni Shahdol Shajapur Shivpuri Sikar Tikamgarh Ujjain Umaria Vidisha Ahmednagar Aurangabad						
Madhya Pradesh Madhya Pradesh Maharashtra	Raisen Ratlam Rewa Sagar Satna Seoni ShaiAdol Shajapur Shiypuri Sikar Tikamgarh Uijain Umaria Vidisha Ahmednagar Aurangabad Beed						
Madhya Pradesh Madhya Pradesh Maharashtra Maharashtra	Raisen Ratlam Rewa Sagar Satna Seoni Shahdol Shajapur Shivpuri Sikar Tikamgarh Ujijain Umaria Vidisha Ahmednagar Aurangabad Beed Bead Bhandara						
Madhya Pradesh Madhya Pradesh Maharashtra Maharashtra Maharashtra Maharashtra	Raisen Ratlam Rewa Sagar Satna Seoni Shahdol Shajapur Shiypuri Sikar Tikamgarh Ujjain Umaria Vidisha Ahmednagar Aurangabad Beed Bhandara Bludhana						
Madhya Pradesh Madhya Pradesh Maharashtra Maharashtra Maharashtra Maharashtra Maharashtra Maharashtra Maharashtra	Raisen Ratlam Rewa Sagar Satna Seoni ShaiAdol Shajapur Shiypuri Sikar Tikamgarh Uijain Umaria Vidisha Ahmednagar Aurangabad Beed Bhandara Bulidhana Chandrapur						
Madhya Pradesh Madhya Pradesh Maharashtra Maharashtra Maharashtra Maharashtra Maharashtra Maharashtra Maharashtra	Raisen Ratlam Rewa Sagar Satna Seoni Shahdol Shajapur Shivpuri Sikar Tikamgarh Ujjain Umaria Vidisha Ahmednagar Aurangabad Bead Bhandara Buldhana Chandrapur Gondia						
Madhya Pradesh Madhya Pradesh Maharashtra Maharashtra Maharashtra Maharashtra Maharashtra Maharashtra Maharashtra	Raisen Ratlam Rewa Sagar Satna Seoni ShaiAdol Shajapur Shiypuri Sikar Tikamgarh Uijain Umaria Vidisha Ahmednagar Aurangabad Beed Bhandara Bulidhana Chandrapur						
Madhya Pradesh Maharashtra	Raisen Ratlam Rewa Sagar Satna Seoni Shahdol Shahdol Shajapur Shiypuri Sikar Tikamgarh Ujjain Umaria Vidisha Ahmednagar Aurangabad Beed Bhandara Buldhana Chandrapur Gondia Hingoli						
Madhya Pradesh Maharashtra	Raisen Ratlam Rewa Sagar Satna Seoni Shahdol Shajapur Shiypuri Sikar Trikamgarh Ujjain Umaria Vidisha Ahmednagar Aurangabad Beed Bhandara Buldhana Chandrapur Gondia Hingoli Jalgaon Jalana						
Madhya Pradesh Maharashtra	Raisen Ratlam Rewa Sagar Satna Seoni Shahdol Shajapur Shiypuri Sikar Trikamgarh Ujjain Umaria Vidisha Ahmednagar Aurangabad Beed Bhandara Buldhana Chandrapur Gondia Hingoli Jalgaon Jalana						
Madhya Pradesh Maharashtra	Raisen Ratlam Rewa Sagar Satna Seoni Shahdol Shajapur Shiypuri Shiypuri Shiypuri Sikar Tikamgarh Ujjain Umaria Vidisha Ahmednagar Aurangabad Beed Bhandara Buldhana Chandrapur Gondia Hingoli Jalgaon Jalna						
Madhya Pradesh Maharashtra	Raisen Ratlam Rewa Sagar Satna Seoni Shahdol Shajapur Shiajapur Shiypurl Sikar Tikamgarh Uijiain Umaria Vidisha Ahmednagar Aurangabad Beed Bhandara Buldhana Chandrapur Gondia Hingoli Jalqaon Jalna Kolhapur Latur						
Madhya Pradesh Maharashtra	Raisen Ratlam Rewa Sagar Satna Seoni Shahdol Shajapur Shiypuri Shiypuri Shiypuri Sikar Tikamgarh Ujjain Umaria Vidisha Ahmednagar Aurangabad Beed Bhandara Buldhana Chandrapur Gondia Hingoli Jalgaon Jalna						

Maharashtra	Nanded					
Maharashtra	Nashik					
Maharashtra	Nuapada					
Maharashtra	Osmanabad					
Manarashtra						
Maharashtra	Parbhani					
Maharashtra	Pune					
Maharashtra	Raigad					
Maharashtra	Ratnagiri					
Maharashtra	Sangli					
Maharashtra	Satara					
Maharashtra	Sindhudurg					
Maharashtra	Solapur					
Maharashtra	Thane					
Maharashtra	Wardha					
Maharashtra	Yavatmal					
Punjab	Jalandhar					
Punjab	Kapurthala					
Punjab	Ludhiana					
Rajasthan	Ajmer					
Rajasthan	Alwar					
Rajasthan	Banswara					
Rajasthan	Baran					
Rajasthan	Barmer					
Rajasthan	Bharatpur					
	Bhilwara					
Rajasthan	Bikaner					
Rajasthan	Bundi					
Rajasthan	Chittaurgarh					
Rajasthan	Churu					
Rajasthan	Dausa					
Rajasthan	Dhaulpur					
Rajasthan	Dungarpur					
Rajasthan	Ganganagar					
Rajasthan	Hanumangarh					
Rajasthan	Jaipur					
Rajasthan	Jaisalmer					
Rajasthan	Jalor					
Rajasthan	Jhalawar					
Rajasthan	Jhunjhunun					
Rajasthan	Jodhpur					
Rajasthan	Karauli					
Rajasthan	Kota					
Rajasthan	Mandi					
Rajasthan	Nagaur					
Rajasthan	Pali					
Rajasthan	Pratapgarh					
Rajasthan	Rajasamand					
Rajasthan	Sawai Madhopur					
Rajasthan	Siker					
Rajasthan	Sirohi					
Rajasthan	Tonk					
Rajasthan	Udaipur					
Sikkim	Gangtok					
	Chennai					
Tamil Nadu	Madurai					
Tamil Nadu	Tiruchirappalli					
Tamil Nadu	Vellore					
Telangana	Hyderabad					
Uttar Pradesh	Amroha					
Uttar Pradesh	Auraiya					
Uttar Pradesh						
	Baghpat Cautam Ruddha Nagar					
Uttar Pradesh	Gautam Buddha Nagar					
Uttar Pradesh	Ghaziabad					
Uttar Pradesh	Kanpur					
Uttar Pradesh	Kanpur Nagar					
Uttar Pradesh	Lucknow					
Uttar Pradesh	Mainpuri					
Uttar Pradesh	Moradabad					
Uttar Pradesh	Pilibhit					
Uttar Pradesh	Unnao					
Uttar Pradesh	Varanasi					
Uttarakhand	Dehradun					
Uttarakhand						
West Bengal	Haridwar Bardhaman					
West Bengal	Hooghly					
West Bengal	Howrah					

West Bengal	Kolkata										
West Bengal	Parganas										
d Data of number	of claims processed:										
i buta or namber v	Outstanding number of claims a	t the beginning o	f the year			-	26,587				
i.	Number of claims received durin		i die year				10,60,386	ł			
iii.	Number of claims paid during th						8,70,221				
iv.	Number of claims repudiated du	ring the year (spe	ecify % also in brackets)				1,27,241				
٧.	Number of claims outstanding a	t the end of the y	/ear				89,511				
	,						,-				
- T A d Tim	ne (TAT) for cashless claims (in		h.a a.f. ala.ia.\.								
e. Turn Around Tim	ne (TAT) for cashless claims (II	n respect or nu	mber of claims):	-P-1 (1 0/)	0	(0/)					
S. No.	Description			olicies (in %)	Group Polic						
			TAT for pre-auth**	TAT for discharge***	TAT for pre-auth**	TAT for discharge***					
1	Within <1 hour		83.80%	83.19%	87.84%	89.35%					
2	Within 1-2 hours	S	14.28%	15.17%	10.83%	10.18%					
3	Within 2-6 hours	5	1.92%	1.64%	1.33%	0.46%					
4	Within 6-12 hour		0.00%	0.00%	0.00%	0.00%					
5	Within 12-24 hou	irs	0.00%	0.00%	0.00%	0.00%					
6	>24 hours		0.00%	0.00%	0.00%	0.00%					
	Total		100.00%	100.00%	100.00%	100.00%					
	1			. ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,							
Dorcontage to be all	rulated on total of the recess!	olumn									
rercentage to be calcu	culated on total of the respective co	Jiuffifi.									
	e time last necessary document is r				ed to the hospitals						
*** reckoned as final	I discharge summary sent to hospit	tal from the time	discharge bill is received by	TPA							
f Turn Around Time	ne in case of payment / repudia	ation of claims							 	i	
			Individual	Gro	NIIA	· · · · ·	rnment	-	Total		
be reckoned from t	the date of receipt of last nece										
		No. of Claims	Percentage	No. of Claims	Percentage	No. of Claims	Percentage	No. of Claims			
Within 1 month		69,812	97.23%	2,89,444	98.80%	6,32,696	100.00%	9,91,952	99.45%		
Between 1-3 months		1,937	2.70%	3,051	1.04%	-	0.00%	4,988			
Between 3 to 6 month		46	0.06%	436	0.15%		0.00%	482			
More than 6 months		70					0.00%	40			
More triall 6 months		4	0.01%	36	0.01%	-			010070		
	Total	71,799	100.00%	2,92,967	100.00%	6,32,696	100.00%	9,97,462	100.00%		
Percentage shall be ca	calculated on total of the respective	column									
r creentage shall be a	diculated on total of the respective	Column									
g. Data of grievano	ces received against the TPA:										
S. No.		De	escription		Number of Grievances						
1	Grievances outstanding at the b		cacription		Number of difevances						
					U						
2	Grievances received during the y				71						
3	Grievances resolved during the y				71						
4	Grievances outstanding at the er	nd of the year			0						
The New India	a Assurance Co. Ltd.										
Pagistration No. 190 and F	Date of Registration with the IRDA-01.04	2020 CIN: 1 66000 N	AH 1919 GOL 000526								
	N QUANTITATIVE AND QUALITATIVE PARAME	TERS OF HEALTH SERVI	CES RENDERED								
Information as at 31.03	3.2024							Date: -			
a. Specify whether	In-house Claim Settlement or	Services renda	ered by TPA -								
	Jest of the state of the								i	i	1
	Name of the TDA (75	adamed by TDAY	Douls Madialains								
	Name of the TPA (If services rer	nuerea by TPA) -I	Park Medicialm								
	Validity of agreement with the T	PA: from 21-12-	22 to 20 /12/25	00-01-1900							
(Data shall be consolid	idated at insurer level in case of in-	-house claim sett	lements and								
	ned TPA in case of services render										
at the level of concern	ileu i ria ili case di services render	cu by IPA)							-		
b. Number of polici	ies and lives services in respec	t of which pub	lic disclosures are made:								
						Gove	rnment	ì			
-	Description		Individual	Gro				•			
	Description		Individual NTI	Gro							
Number of policies ser	erviced		NIL	1	6		NIL				
	erviced				6						
Number of policies ser	erviced		NIL	1	6		NIL				
Number of policies services Number of lives services	erviced		NIL NIL	199 199	6		NIL				
Number of policies services Number of lives services	erviced iced h regard to the geographical a		NIL NIL	199 199	6		NIL				
Number of policies ser Number of lives service	erviced iced h regard to the geographical a Name of the State		NIL NIL	199 199	6 D25 Name of the Districts		NIL				
Number of policies services Number of lives services	erviced iced h regard to the geographical a Name of the State Uttar Pradesh		NIL NIL	199 199	6 125 Name of the Districts Hapur		NIL				
Number of policies ser Number of lives service	erviced cced h regard to the geographical a Name of the State Uttar Pradesh Uttar Pradesh		NIL NIL	199 199	Name of the Districts Hapur Meerut		NIL				
Number of policies ser Number of lives service	erviced iced h regard to the geographical a Name of the State Uttar Pradesh		NIL NIL	199 199	6 125 Name of the Districts Hapur		NIL				
Number of policies ser Number of lives service	erviced cced h regard to the geographical a Name of the State Uttar Pradesh Uttar Pradesh		NIL NIL	199 199	Name of the Districts Hapur Meerut		NIL				
Number of policies ser Number of lives servic c. Information with	erviced (ced h regard to the geographical a Name of the State Uttar Pradesh Uttar Pradesh Delhi		NIL NIL	199 199	Name of the Districts Hapur Meerut		NIL				
Number of policies ser Number of lives servic c. Information with	erviced ced h regard to the geographical a Name of the State Uttar Pradesh Uttar Pradesh Delhi of claims processed:	rea in which se	NIL NIL rvices are rendered by th	199 199	Name of the Districts Hapur Meerut		NIL				
Number of policies ser Number of lives servic c. Information with	erviced ced h regard to the geographical a Name of the State Uttar Pradesh Uttar Pradesh Delhi of Claims processed: Outstanding number of claims a	rea in which se	NIL NIL rvices are rendered by th	199 199	Name of the Districts Hapur Meerut		NIL NIL				
Number of policies sei Number of lives servic c. Information with d. Data of number of ii.	erviced ced h regard to the geographical a Name of the State Uttar Pradesh Delhi of Claims processed: Outstanding number of claims a Number of claims received durin	rea in which se	NIL NIL rvices are rendered by the	199 199	Name of the Districts Hapur Meerut		NIL NIL 8 8				
Number of policies ser Number of lives servic c. Information with	erviced ced h regard to the geographical a Name of the State Uttar Pradesh Uttar Pradesh Delhi of Claims processed: Outstanding number of claims a	rea in which se	NIL NIL rvices are rendered by the	199 199	Name of the Districts Hapur Meerut		NIL NIL				
Number of policies ser Number of lives servic c. Information with d. Data of number of ii.	erviced ced h regard to the geographical a Name of the State Uttar Pradesh Delhi of Claims processed: Outstanding number of claims a Number of claims received durin	rea in which se	NIL NIL rvices are rendered by the fithe year solution is also in brackets)	199 199	Name of the Districts Hapur Meerut		NIL NIL 8 8				

	Number of claims outstanding a	t the and of the	103F				15	:41	
V.	Number of claims outstanding a	t the end of the	/ear	1		1	15	94	
e. Turn Around Time	ne (TAT) for cashless claims (in	n respect of nu	mber of claims):						
			Individual F	Policies (in %)	Group Polic	ies (in %)			
S. No.	Description		TAT for pre-auth**	TAT for discharge***		TAT for discharge***			
1	Within <1 hour		NIL	NIL	54				
2	Within 1-2 hours		NIL	NIL	32				
3	Within 2-6 hours		NIL	NIL	14	0			
4	Within 6-12 hour		NIL	NIL	0	0			
5	Within 12-24 hou	irs	NIL	NIL	0	0			
6	>24 hours Total		NIL	NIL	100	U			
	Total				100	100			
Percentage to be calcu	ulated on total of the respective co	olumn							
** reckoned from the	time last necessary document is a	received by insur	er / TPA (whichever is earlie	r) and till final pre-auth is issu	ed to the hospitals				
	discharge summary sent to hospit								
f. Turn Around Time	e in case of payment / repudia								
			Individual	Gro	oup	Gove	rnment		Total
be reckoned from th	he date of receipt of last nece	No. of Claims	Percentage	No. of Claims	Percentage	No. of Claims	Percentage	No. of Claims	Percentage
Within 1 month		0	0		81.65	0	0		_
Between 1-3 months		0	0	654 147	18.35	0	0	654 147	81.65 18.35
Between 3 to 6 month		0	0	0	0	0	0	0	0
More than 6 months	115	0	0	0	0	0	0	0	0
	Total	0	0	801	100	0	0	801	100
Percentage shall be ca	alculated on total of the respective	column							
g. Data of grievance	es received against the TPA:								
S. No.			escription		Number of Grievances				
2	Grievances outstanding at the b				0				
3	Grievances received during the y Grievances resolved during the y				0				
4	Grievances outstanding at the en				0				
	Grievances outstanding at the Ci	ila or are year							
Refer Health TPA Requ	julations , as amended from time t	to time							
The New India	Assurance Co. Ltd.								
	Date of Registration with the IRDA-01.04	2020 CINI- I 66000 I	AN 1010 COL 000526						
	N QUANTITATIVE AND QUALITATIVE PARAME								
Information as at 31.03.								Date: -	
a. Specify whether	In-house Claim Settlement or	Services rend	ered by TPA -						
	Name of the TPA (RAKSHA HEA	LTH INSURANCE	TPA PVT. LTD)						
	Validity of agreement with the T	PA: from 28-Sep	p-2022 to 30-Sep-2025						
(Data chall be concolid	dated at insurer level in case of in	house slaim sett	loments and						
	ned TPA in case of services render		dements and						
at the level of concern		Ca by II'A)							
b. Number of policie	ies and lives services in respec	t of which pub	lic disclosures are made						
	T .								
	Description		Individual	Gro		Gove	rnment		
Number of policies ser			2,04,398	93					
Number of lives servio	ced		4,90,907	5,64	,469				
c. Information with	n regard to the geographical a	rea in which se	ervices are rendered by t	he TPAs/Insurer					
	Name of the State				Name of the Districts Mumbai			_	
	Maharashtra Maharashtra				Pune			4	
	Harvana				Faridabad			-	
	Gujarat				Ahmedabad			-	
	Gujarat				Vadodara				
			i		Surat				
	Gujarat								
	Gujarat Chandigarh				Chandigarh				
	Chandigarh Uttar Pradesh Tamilnadu				Chandigarh Lucknow Chennai				
	Chandigarh Uttar Pradesh Tamilnadu Tamilnadu				Chandigarh Lucknow Chennai Coimbatore				
	Chandigarh Uttar Pradesh Tamilnadu Tamilnadu Rajasthan				Chandigarh Lucknow Chennai Coimbatore Jaipur				
	Chandigarh Uttar Pradesh Tamilnadu Tamilnadu Rajasthan Rajasthan				Chandigarh Lucknow Chennai Coimbatore Jaipur Jodhpur				
	Chandigarh Uttar Pradesh Tamilnadu Tamilnadu Rajasthan				Chandigarh Lucknow Chennai Coimbatore Jaipur				

	Karnataka				Bangaluru						
	Karnataka	\longrightarrow			Mangalore						
	Karnataka				Hubli					-	
	Madhya Pradesh				Indore					-	
	Madhya Pradesh				Bhopal						
	West Bengal				Kolkata					-	
	Chattisgarh				Raipur						
	Bihar				Patna						
	Delhi				New Delhi					-	
	Punjab				Ludhiana						
	Jammu Kashmir				Jammu						
	Assam				Guwahati						
	Uttarakhand				Dehradun						
	Orissa				Bhubaneswar						
. Data of number	r of claims processed:									1	
i.	Outstanding number of claims at t	the beginning of	the year		-		5,260			1	
ii.	Number of claims received during						1,41,978			1	
iii.	Number of claims paid during the		also in brackets)				126887 (89.37%)			1	
iv.	Number of claims repudiated during					+	8463 (5.96%)			1	
V.	Number of claims repudiated during Number of claims outstanding at the					-	11,888			-	
٧.	Number of claims outstanding at the	The end of the ye	adi .				11,000			-	
	(747) 6									4	
Turn Around Tim	me (TAT) for cashless claims (in r	respect of num	nber of claims):	- F-1 (1 0/-)	0 0 0					-	
S. No.	Description	Į.		Policies (in %)	Group Polic					4	
	·		TAT for pre-auth**	TAT for discharge***	TAT for pre-auth**	TAT for discharge***					
1	Within <1 hour		96.05%	77.71%	95.94%	85.35%					
2	Within 1-2 hours		2.14%	15.40%	2.09%	9.77%					
3	Within 2-6 hours		1.38%	6.51%	1.42%	4.63%					
4	Within 6-12 hours		0.32%	0.31%	0.34%	0.19%				1	
5	Within 12-24 hours	ŝ	0.11%	0.07%	0.21%	0.06%				1	
6	>24 hours		0.00%	0.00%	0.00%	0.00%				1	
	Total		100.00%	100.00%	100.00%	100.00%				1	
										1	
										1	
rcentage to be calc	'culated on total of the respective colu-	umn.								4	
* reckoned from the ** reckoned as final	Iculated on total of the respective colu ne time last necessary document is rec al discharge summary sent to hospital me in case of payment / repudiati	eceived by insurer al from the time o	discharge bill is received by		led to the hospitals						
* reckoned from the ** reckoned as final Turn Around Tim	ne time last necessary document is rec al discharge summary sent to hospital me in case of payment / repudiation	eceived by insurer of from the time of tion of claims:	discharge bill is received by			Gover	nment		Total	1	
* reckoned from the ** reckoned as final Turn Around Tim	ne time last necessary document is rec al discharge summary sent to hospital me in case of payment / repudiati	eceived by insurer of from the time of tion of claims:	discharge bill is received by	TPA		Gover No. of Claims	nment Percentage	No. of Claims	Total Percentage		
* reckoned from the ** reckoned as final .Turn Around Tim e reckoned from t //ithin 1 month	ne time last necessary document is rec al discharge summary sent to hospital me in case of payment / repudiati the date of receipt of last nece	eceived by insurer al from the time of tion of claims:	discharge bill is received by Individual Percentage 92.64%	TPA Gro	Percentage 92.49%	i i	Percentage 0.00%	1,25,280			
* reckoned from the ** reckoned as final .Turn Around Tim e reckoned from t //ithin 1 month	ne time last necessary document is rec al discharge summary sent to hospital me in case of payment / repudiati the date of receipt of last nece	tion of Claims No. of Claims	discharge bill is received by Individual Percentage	TPA Gro No. of Claims	oup Percentage	i i	Percentage	1,25,280 8,424	Percentage	-	
* reckoned from the ** reckoned as final Turn Around Tim e reckoned from t //ithin 1 month etween 1-3 months	ne time last necessary document is rec al discharge summary sent to hospital me in case of payment / repudiati the date of receipt of last nece	tion of claims No. of Claims 60,727	discharge bill is received by Individual Percentage 92.64%	Gro No. of Claims 64,553	Percentage 92.49%	i i	Percentage 0.00%	1,25,280 8,424 1,457	Percentage 92.56%		
* reckoned from the ** reckoned as final Turn Around Tim	ne time last necessary document is rec al discharge summary sent to hospital me in case of payment / repudiati the date of receipt of last nece	tion of Claims 60,727 4,278	Individual Percentage 92.64% 6.53%	TPA Gro No. of Claims 64,553 4,146	Percentage 92.49% 5.94%	i i	0.00% 0.00%	1,25,280 8,424 1,457 189	Percentage 92.56% 6.22% 1.08% 0.14%		
* reckoned from the ** reckoned as final Turn Around Tim e reckoned from t //ithin 1 month etween 1-3 months etween 3 to 6 month	ne time last necessary document is rec al discharge summary sent to hospital me in case of payment / repudiati the date of receipt of last nece	tion of Claims 60,727 4,278 498	Individual Percentage 92.64% 6.53% 0.76%	TPA Gro No. of Claims 64,553 4,146 959	Percentage 92.49% 5.94% 1.37%	i i	0.00% 0.00% 0.00% 0.00%	1,25,280 8,424 1,457	Percentage 92.56% 6.22%		
reckoned from the ** reckoned as final Turn Around Tim e reckoned from t fithin 1 month stween 1-3 months tween 3 to 6 month ore than 6 months	ne time last necessary document is recall discharge summary sent to hospital me in case of payment / repudiation the date of receipt of last neces the date of receipt of last necessary date of last necessary da	tion of claims: No. of Claims 60,727 4,278 498 50 65,553	discharge bill is received by Individual Percentage 92.64% 6.53% 0.76% 0.08%	TPA Gro No. of Claims 64,553 4,146 959 139	Percentage 92.49% 5.94% 1.37% 0.20%	i i	0.00% 0.00% 0.00% 0.00% 0.00%	1,25,280 8,424 1,457 189	Percentage 92.56% 6.22% 1.08% 0.14%		
* reckoned from the ** reckoned as final Turn Around Tim e reckoned from t //ithin 1 month etween 1-3 months etween 3 to 6 month fore than 6 months	ne time last necessary document is rec al discharge summary sent to hospital me in case of payment / repudiati the date of receipt of last nece	tion of claims: No. of Claims 60,727 4,278 498 50 65,553	discharge bill is received by Individual Percentage 92.64% 6.53% 0.76% 0.08%	TPA Gro No. of Claims 64,553 4,146 959 139	Percentage 92.49% 5.94% 1.37% 0.20%	i i	0.00% 0.00% 0.00% 0.00% 0.00%	1,25,280 8,424 1,457 189	Percentage 92.56% 6.22% 1.08% 0.14%		
reckoned from the ** reckoned as final Turn Around Tim e reckoned from t fithin 1 month etween 1-3 months etween 3 to 6 month ore than 6 months ercentage shall be co	ne time last necessary document is rec al discharge summary sent to hospital me in case of payment / repudiati the date of receipt of last nece s s tiths Total	tion of claims: No. of Claims 60,727 4,278 498 50 65,553	discharge bill is received by Individual Percentage 92.64% 6.53% 0.76% 0.08%	TPA Gro No. of Claims 64,553 4,146 959 139	Percentage 92.49% 5.94% 1.37% 0.20%	i i	0.00% 0.00% 0.00% 0.00% 0.00%	1,25,280 8,424 1,457 189	Percentage 92.56% 6.22% 1.08% 0.14%		
* reckoned from the ** reckoned as final Turn Around Tim e reckoned from t //tthin 1 month etween 1-3 months etween 3 to 6 month fore than 6 months ercentage shall be co	ne time last necessary document is recall discharge summary sent to hospital me in case of payment / repudiation the date of receipt of last neces the date of receipt of last necessary date of last necessary da	tion of claims: No. of Claims 60,727 4,278 498 50 65,553	discharge bill is received by Individual Percentage 92.64% 6.53% 0.76% 0.08%	TPA Gro No. of Claims 64,553 4,146 959 139	Percentage 92.49% 5.94% 1.37% 0.20%	i i	0.00% 0.00% 0.00% 0.00% 0.00%	1,25,280 8,424 1,457 189	Percentage 92.56% 6.22% 1.08% 0.14%		
* reckoned from the ** reckoned as final Turn Around Tim e reckoned from t //ithin 1 month etween 1-3 months etween 3 to 6 month fore than 6 months ercentage shall be c . Data of grievanc	ne time last necessary document is rec al discharge summary sent to hospital me in case of payment / repudiati the date of receipt of last nece s s tiths Total	seeived by insurer all from the time of tion of claims: No. of Claims 60,727 4,278 498 50 65,553 column	Individual Percentage 92.64% 6.53% 0.76% 0.08% 100.00%	TPA Gro No. of Claims 64,553 4,146 959 139	Percentage 92.49% 5.94% 1.37% 0.20% 100.00%	No. of Claims	0.00% 0.00% 0.00% 0.00% 0.00%	1,25,280 8,424 1,457 189	Percentage 92.56% 6.22% 1.08% 0.14%		
reckoned from the * reckoned as final Turn Around Tim e reckoned from t tithin 1 month thereon 1-3 months tween 1-3 months tween 3 to 6 mont ore than 6 months recentage shall be or Data of grievanc S. No.	ne time last necessary document is rec al discharge summary sent to hospital me in case of payment / repudiati the date of receipt of last nece s s tiths Total calculated on total of the respective of cases received against the TPA:	ceeived by insurer all from the time of tion of claims: No. of Claims 60,727 4,278 498 50 65,553 column	discharge bill is received by Individual Percentage 92.64% 6.53% 0.76% 0.08%	TPA Gro No. of Claims 64,553 4,146 959 139	Percentage 92.49% 5.94% 1.37% 0.20% 100.00%	No. of Claims	0.00% 0.00% 0.00% 0.00% 0.00%	1,25,280 8,424 1,457 189	Percentage 92.56% 6.22% 1.08% 0.14%		
reckoned from the * reckoned as final Turn Around Tim reckoned from to thin 1 month tween 1-3 months tween 3 to 6 months ore than 6 months recentage shall be or Data of grievance S. No. 1	ne time last necessary document is rec al discharge summary sent to hospital me in case of payment / repudiation the date of receipt of last neces to be a sent of the date of receipt of last neces to be a sent of the date of receipt of last neces to be a sent of the date of receipt of last neces to be a sent of the date of the respective of the date of the respective of the date of the date of the respective of the date of the respective of the date of the d	ceived by insurer all from the time of tion of claims: No. of Claims 60,727 4,278 498 50 65,553 column	Individual Percentage 92.64% 6.53% 0.76% 0.08% 100.00%	TPA Gro No. of Claims 64,553 4,146 959 139	Percentage 92.49% 5.94% 1.37% 0.20% 100.00%	No. of Claims	0.00% 0.00% 0.00% 0.00% 0.00%	1,25,280 8,424 1,457 189	Percentage 92.56% 6.22% 1.08% 0.14%		
reckoned from the * reckoned as final * reckoned as final * reckoned from t tithin 1 month tithin 1 month tithen 1-3 months teveen 3-3 to 6 month ore than 6 months recentage shall be co Data of grievanc S. No. 1 2	ne time last necessary document is recall discharge summary sent to hospital me in case of payment / repudiation the date of receipt of last neces and the date of receipt of last neces and the date of receipt of last neces are collected on total of the respective of the date of received against the TPA: Grievances outstanding at the beginning of the period of the respective of the date of the respective of the date of the respective of the date of the respective of the respe	ceeived by insurer all from the time of tion of claims: No. of Claims 60,727 4,278 498 50 65,553 column Designing of year aar	Individual Percentage 92.64% 6.53% 0.76% 0.08% 100.00%	TPA Gro No. of Claims 64,553 4,146 959 139	Percentage 92.49% 5.94% 1.37% 0.20% 100.00% Number of Grievances NII. 63	No. of Claims	0.00% 0.00% 0.00% 0.00% 0.00%	1,25,280 8,424 1,457 189	Percentage 92.56% 6.22% 1.08% 0.14%		
reckoned from the ** reckoned as final ** Turn Around Tim e reckoned from t ithin 1 month etween 1-3 months etween 3 to 6 monto ore than 6 months ercentage shall be or . Data of grievanc S. No. 1 2 3	ne time last necessary document is rec al discharge summary sent to hospital me in case of payment / repudiati the date of receipt of last nece s s Total calculated on total of the respective o nces received against the TPA: Grievances outstanding at the beg Grievances received during the yes Grievances received during the yes Grievances resolved during the yes	ceeived by insurer all from the time of tion of claims: No. of Claims 60,727 4,278 498 50 65,553 column	Individual Percentage 92.64% 6.53% 0.76% 0.08% 100.00%	TPA Gro No. of Claims 64,553 4,146 959 139	Percentage 92.49% 5.94% 1.37% 0.20% 100.00% Number of Grievances NIL 63 NIL	No. of Claims	0.00% 0.00% 0.00% 0.00% 0.00%	1,25,280 8,424 1,457 189	Percentage 92.56% 6.22% 1.08% 0.14%		
* reckoned from the ** reckoned as final ** Turn Around Tim e reckoned from the //ithin 1 month etween 1-3 months tone 1-3 months tone than 6 month fore than 6 month cercentage shall be co . Data of grievance S. No. 1 2	ne time last necessary document is recall discharge summary sent to hospital me in case of payment / repudiation the date of receipt of last neces and the date of receipt of last neces and the date of receipt of last neces are collected on total of the respective of the date of received against the TPA: Grievances outstanding at the beginning of the period of the respective of the date of the respective of the date of the respective of the date of the respective of the respe	ceeived by insurer all from the time of tion of claims: No. of Claims 60,727 4,278 498 50 65,553 column	Individual Percentage 92.64% 6.53% 0.76% 0.08% 100.00%	TPA Gro No. of Claims 64,553 4,146 959 139	Percentage 92.49% 5.94% 1.37% 0.20% 100.00% Number of Grievances NII. 63	No. of Claims	0.00% 0.00% 0.00% 0.00% 0.00%	1,25,280 8,424 1,457 189	Percentage 92.56% 6.22% 1.08% 0.14%		
* reckoned from the ** reckoned as final Turn Around Tim e reckoned from t //tthin 1 month etween 1-3 months etween 3 to 6 month fore than 6 months ercentage shall be co . Data of grievance S. No. 1 2 3 4	ne time last necessary document is recall discharge summary sent to hospital me in case of payment / repudiation the date of receipt of last neces and the date of receipt of last neces are calculated on total of the respective of the calculated on total of the respective of the date of the received against the TPA: Grievances outstanding at the begoner of the period of the respective of the period of t	cevied by insurer all from the time of tion of claims: No. of Claims 60,727 4,278 498 50 65,553 column Designing of year ear	Individual Percentage 92.64% 6.53% 0.76% 0.08% 100.00%	TPA Gro No. of Claims 64,553 4,146 959 139	Percentage 92.49% 5.94% 1.37% 0.20% 100.00% Number of Grievances NIL 63 NIL	No. of Claims	0.00% 0.00% 0.00% 0.00% 0.00%	1,25,280 8,424 1,457 189	Percentage 92.56% 6.22% 1.08% 0.14%		
reckoned from the ** reckoned as final Turn Around Tim e reckoned from t fithin 1 month etween 1-3 months etween 3 to 6 montl ore than 6 months	ne time last necessary document is rec al discharge summary sent to hospital me in case of payment / repudiati the date of receipt of last nece s s Total calculated on total of the respective o nces received against the TPA: Grievances outstanding at the beg Grievances received during the yes Grievances received during the yes Grievances resolved during the yes	cevied by insurer all from the time of tion of claims: No. of Claims 60,727 4,278 498 50 65,553 column Designing of year ear	Individual Percentage 92.64% 6.53% 0.76% 0.08% 100.00%	TPA Gro No. of Claims 64,553 4,146 959 139	Percentage 92.49% 5.94% 1.37% 0.20% 100.00% Number of Grievances NIL 63 NIL	No. of Claims	0.00% 0.00% 0.00% 0.00% 0.00%	1,25,280 8,424 1,457 189	Percentage 92.56% 6.22% 1.08% 0.14%		
reckoned from the *reckoned as final Turn Around Tim e reckoned from the thin 1 month etween 1-3 months stewen 3 to 6 month ore than 6 months or chan 6 grievance S. No. 1 2 3 4	ne time last necessary document is recall discharge summary sent to hospital me in case of payment / repudiation the date of receipt of last neces and the date of receipt of last neces are calculated on total of the respective of the calculated on total of the respective of the date of the received against the TPA: Grievances outstanding at the begoner of the period of the respective of the period of t	cevied by insurer all from the time of tion of claims: No. of Claims 60,727 4,278 498 50 65,553 column Designing of year ear	Individual Percentage 92.64% 6.53% 0.76% 0.08% 100.00%	TPA Gro No. of Claims 64,553 4,146 959 139	Percentage 92.49% 5.94% 1.37% 0.20% 100.00% Number of Grievances NIL 63 NIL	No. of Claims	0.00% 0.00% 0.00% 0.00% 0.00%	1,25,280 8,424 1,457 189	Percentage 92.56% 6.22% 1.08% 0.14%		
* reckoned from the ** reckoned as final Turn Around Tim e reckoned from t //tthin 1 month etween 1-3 months etween 3 to 6 month fore than 6 months ercentage shall be co . Data of grievance S. No. 1 2 3 4	ne time last necessary document is recall discharge summary sent to hospital me in case of payment / repudiation the date of receipt of last necests. Total Calculated on total of the respective of the case received against the TPA: Grievances outstanding at the beginning of the perferences received during the year of the case	ceived by insurer all from the time of tion of claims: No. of Claims 60,727 4,278 498 50 65,553 column Designing of year all are all	Individual Percentage 92.64% 6.53% 0.76% 0.08% 100.00%	TPA Gro No. of Claims	Percentage 92.49% 5.94% 1.37% 0.20% 100.00% Number of Grievances NIL 63 NIL	No. of Claims	0.00% 0.00% 0.00% 0.00% 0.00%	1,25,280 8,424 1,457 189	Percentage 92.56% 6.22% 1.08% 0.14%		
* reckoned from the ** reckoned as final Turn Around Tim e reckoned from t //tthin 1 month etween 1-3 months etween 3 to 6 month fore than 6 months ercentage shall be co . Data of grievance S. No. 1 2 3 4	ne time last necessary document is real al discharge summary sent to hospital me in case of payment / repudiation the date of receipt of last neces as the date of the respective of of the resp	ceived by insurer all from the time of tion of claims: No. of Claims: 60,727 4,278 498 50 65,553 column Degrinning of year agar agar agar agar at time d qualitative Parar	Individual Percentage 92.64% 6.53% 0.76% 0.08% 100.00%	TPA Gro No. of Claims	Percentage 92.49% 5.94% 1.37% 0.20% 100.00% Number of Grievances NIL 63 NIL	No. of Claims	0.00% 0.00% 0.00% 0.00% 0.00%	1,25,280 8,424 1,457 189	Percentage 92.56% 6.22% 1.08% 0.14%		
reckoned from the * reckoned as final Turn Around Tim reckoned from t thin 1 month tween 1-3 months tween 3 to 6 month ore than 6 months rechange shall be or Data of grievanc S. No. 1 2 3 4	ne time last necessary document is recall discharge summary sent to hospital me in case of payment / repudiation the date of receipt of last necests. Total Calculated on total of the respective of the case received against the TPA: Grievances outstanding at the beginning of the perferences received during the year of the case	ceived by insurer all from the time of tion of claims: No. of Claims: 60,727 4,278 498 50 65,553 column Degrinning of year agar agar agar agar at time d qualitative Parar	Individual Percentage 92.64% 6.53% 0.76% 0.08% 100.00%	TPA Gro No. of Claims	Percentage 92.49% 5.94% 1.37% 0.20% 100.00% Number of Grievances NIL 63 NIL	No. of Claims	0.00% 0.00% 0.00% 0.00% 0.00%	1,25,280 8,424 1,457 189	Percentage 92.56% 6.22% 1.08% 0.14%		
reckoned from the reckoned as final reckoned as final reckoned from thin 1 month ween 1-3 months ween 3 to 6 months re than 6 months centage shall be contage s	ne time last necessary document is recall discharge summary sent to hospital me in case of payment / repudiation the date of receipt of last necessary to the date of	ceived by insurer all from the time of tion of claims: No. of Claims 60,727 4,278 498 50 65,553 column Derginning of year all array array array array array at time d qualitative Parar 2023-24 for NIAL	Individual Percentage 92.64% 6.53% 0.76% 0.08% 100.00%	TPA	Percentage 92.49% 5.94% 1.37% 0.20% 100.00% Number of Grievances NIL 63 NIL	No. of Claims	0.00% 0.00% 0.00% 0.00% 0.00%	1,25,280 8,424 1,457 189	Percentage 92.56% 6.22% 1.08% 0.14%		
reckoned from the * reckoned as final * reckoned as final * reckoned from t thin 1 month tween 1-3 months tween 3 to 6 month ore than 6 months Control of the final Data of grievanc S. No. 1 2 3 4	ne time last necessary document is recall discharge summary sent to hospital me in case of payment / repudiation the date of receipt of last necessary to the date of	ceived by insurer all from the time of tion of claims: No. of Claims 60,727 4,278 498 50 65,553 column Derginning of year all array array array array array at time d qualitative Parar 2023-24 for NIAL	Individual Percentage 92.64% 6.53% 0.76% 0.08% 100.00%	TPA Gro No. of Claims	Percentage 92.49% 5.94% 1.37% 0.20% 100.00% Number of Grievances NIL 63 NIL	No. of Claims	0.00% 0.00% 0.00% 0.00% 0.00%	1,25,280 8,424 1,457 189	Percentage 92.56% 6.22% 1.08% 0.14%		
reckoned from the * reckoned as final * reckoned as final * reckoned from t thin 1 month tween 1-3 months tween 3 to 6 month ore than 6 months Control of the final Data of grievanc S. No. 1 2 3 4	ne time last necessary document is real al discharge summary sent to hospital me in case of payment / repudiation the date of receipt of last neces as the date of the respective of the date of the respective of the date of the respective of the date of the date of the respective of the date of the dat	ceived by insurer all from the time of tion of claims: No. of Claims 60,727 4,278 498 50 65,553 column Derginning of year all array array array array array at time d qualitative Parar 2023-24 for NIAL	Individual Percentage 92.64% 6.53% 0.76% 0.08% 100.00%	TPA Gro No. of Claims 64,553 4,146 959 139 69,797	Percentage 92.49% 5.94% 1.37% 0.20% 100.00% Number of Grievances NIL 63 NIL	No. of Claims	0.00% 0.00% 0.00% 0.00% 0.00%	1,25,280 8,424 1,457 189	Percentage 92.56% 6.22% 1.08% 0.14%		
reckoned from the *reckoned as final Turn Around Tim e reckoned from the thin 1 month etween 1-3 months stewen 3 to 6 month ore than 6 months or chan 6 grievance S. No. 1 2 3 4	ne time last necessary document is recall discharge summary sent to hospital me in case of payment / repudiation the date of receipt of last necessary to the date of	ceived by insurer all from the time of tion of claims: No. of Claims: 60,727 4,278 498 50 65,553 column Degrinning of year agar ad of the year time d qualitative Para 2023-24 for NIAL License number	Individual Percentage 92.64% 6.53% 0.76% 0.08% 100.00%	TPA	Percentage 92.49% 5.94% 1.37% 0.20% 100.00% Number of Grievances NIL 63 NIL	No. of Claims	0.00% 0.00% 0.00% 0.00% 0.00%	1,25,280 8,424 1,457 189	Percentage 92.56% 6.22% 1.08% 0.14%		
reckoned from the ** reckoned as final Turn Around Tim e reckoned from t fithin 1 month etween 1-3 months etween 3 to 6 montl ore than 6 months	ne time last necessary document is recall discharge summary sent to hospital me in case of payment / repudiation the date of receipt of last necessary for the date of the dat	cevied by insurer all from the time of tion of claims: No. of Claims 60,727 4,278 498 50 65,553 column Designing of year all are all	Individual Percentage 92.64% 6.53% 0.76% 0.08% 100.00%	TPA Gro No. of Claims 64,553	Percentage 92.49% 5.94% 1.37% 0.20% 100.00% Number of Grievances NIL 63 NIL	No. of Claims	0.00% 0.00% 0.00% 0.00% 0.00%	1,25,280 8,424 1,457 189	Percentage 92.56% 6.22% 1.08% 0.14%		
reckoned from the *reckoned as final Turn Around Tim e reckoned from the thin 1 month etween 1-3 months stewen 3 to 6 month ore than 6 months or chan 6 grievance S. No. 1 2 3 4	ne time last necessary document is real al discharge summary sent to hospital me in case of payment / repudiation the date of receipt of last neces as the date of the respective of the date of the respective of the date of the date of the respective of the date of t	ceived by insurer of the time of time	Individual Percentage 92.64% 6.53% 0.76% 0.08% 100.00% secription Walid FromDD/MM/YYYY 28-09-2022 hich publc disclosure is made:	TPA Gro No. of Claims 64,553 4,146 959 139 69,797 dered ToDD/MM/YYYY 9/30/2025	Percentage 92.49% 5.94% 1.37% 0.20% 100.00% Number of Grievances NIL 63 NIL NIL NIL	No. of Claims	0.00% 0.00% 0.00% 0.00% 0.00%	1,25,280 8,424 1,457 189	Percentage 92.56% 6.22% 1.08% 0.14%		
* reckoned from the ** reckoned as final ** Turn Around Tim ** reckoned from the */ithin 1 month ** etween 1-3 months ** teween 3 to 6 month ** to 6 months ** to 7 months ** to 8 months ** to 9 mo	ne time last necessary document is recall discharge summary sent to hospital me in case of payment / repudiation the date of receipt of last necessary the date of receipt of last necessary the date of receipt of last necessary that is a summary to the date of receipt of last necessary that is a summary to the date of receipt of last necessary that is a summary to the date of	ceived by insurer all from the time of time of claims: No. of Claims 60,727 4,278 498 50 65,553 column Designing of year all all all all all all all all all a	Individual Percentage 92.64% 6.53% 0.76% 100.00% 100.00% sscription Valid FromDD/MM/YYYY 28-09-2022 hich publc disclosure is made: Group	TPA Gro No. of Claims 64,553	Percentage 92.49% 5.94% 1.37% 0.20% 100.00% Number of Grievances NIL 63 NIL NIL NIL	No. of Claims	0.00% 0.00% 0.00% 0.00% 0.00%	1,25,280 8,424 1,457 189	Percentage 92.56% 6.22% 1.08% 0.14%		
reckoned from the ** reckoned as final Turn Around Tim e reckoned from t fithin 1 month etween 1-3 months etween 3 to 6 montl ore than 6 months	ne time last necessary document is read discharge summary sent to hospital me in case of payment / repudiation the date of receipt of last neces the date of receipt of last neces summary sent to hospital the date of receipt of last neces summary sent to hospital date of the date of receipt of last neces and last neces received against the TPA: Grievances outstanding at the beg of Grievances resolved during the year of created against the TPA: Grievances resolved during the year of Grievances outstanding at the end last of the date of t	ceived by insurer all from the time of tion of claims: No. of Claims: 60,727 4,278 498 50 65,553 column Determining of year all all all all all all all all all a	Individual Percentage 92.64% 6.53% 0.76% 0.08% 100.00% secription Walid FromDD/MM/YYYY 28-09-2022 hich public disclosure is made: Group 145	TPA Gro No. of Claims 64,553	Percentage 92.49% 5.94% 1.37% 0.20% 100.00% Number of Grievances NIL 63 NIL NIL NIL Total	No. of Claims	0.00% 0.00% 0.00% 0.00% 0.00%	1,25,280 8,424 1,457 189	Percentage 92.56% 6.22% 1.08% 0.14%		
reckoned from the *reckoned as final Turn Around Tim e reckoned from the thin 1 month etween 1-3 months stewen 3 to 6 month ore than 6 months or chan 6 grievance S. No. 1 2 3 4	ne time last necessary document is recall discharge summary sent to hospital me in case of payment / repudiation the date of receipt of last necessary the date of receipt of last necessary the date of receipt of last necessary that is a summary to the date of receipt of last necessary that is a summary to the date of receipt of last necessary that is a summary to the date of	ceived by insurer all from the time of time of claims: No. of Claims 60,727 4,278 498 50 65,553 column Designing of year all all all all all all all all all a	Individual Percentage 92.64% 6.53% 0.76% 100.00% 100.00% sscription Valid FromDD/MM/YYYY 28-09-2022 hich publc disclosure is made: Group	TPA Gro No. of Claims 64,553	Percentage 92.49% 5.94% 1.37% 0.20% 100.00% Number of Grievances NIL 63 NIL NIL NIL	No. of Claims	0.00% 0.00% 0.00% 0.00% 0.00%	1,25,280 8,424 1,457 189	Percentage 92.56% 6.22% 1.08% 0.14%		
* reckoned from the ** reckoned as final ** Turn Around Tim ** reckoned from the */ithin 1 month ** etween 1-3 months ** teween 3 to 6 month ** to 6 months ** to 7 months ** to 8 months ** to 9 mo	ne time last necessary document is read discharge summary sent to hospital me in case of payment / repudiation the date of receipt of last neces the date of receipt of last neces summary sent to hospital the date of receipt of last neces summary sent to hospital date of the date of receipt of last neces and last neces received against the TPA: Grievances outstanding at the beg of Grievances resolved during the year of created against the TPA: Grievances resolved during the year of grievances outstanding at the end last necessary sent of the date of the	ceived by insurer all from the time of tion of claims: No. of Claims: 60,727 4,278 498 50 65,553 column Determining of year all all all all all all all all all a	Individual Percentage 92.64% 6.53% 0.76% 0.08% 100.00% secription Walid FromDD/MM/YYYY 28-09-2022 hich public disclosure is made: Group 145	TPA Gro No. of Claims 64,553	Percentage 92.49% 5.94% 1.37% 0.20% 100.00% Number of Grievances NIL 63 NIL NIL NIL Total	No. of Claims	0.00% 0.00% 0.00% 0.00% 0.00%	1,25,280 8,424 1,457 189	Percentage 92.56% 6.22% 1.08% 0.14%		
* reckoned from the ** reckoned as final ** Turn Around Tim ** reckoned from the */ithin 1 month ** etween 1-3 months ** teween 3 to 6 month ** to 6 months ** to 7 months ** to 8 months ** to 9 mo	ne time last necessary document is real discharge summary sent to hospital al discharge summary sent to hospital me in case of payment / repudiation the date of receipt of last neces as the sent of last neces are sent of last neces received against the TPA: Grievances outstanding at the beg Grievances received during the year Grievances resolved during the year Grievances outstanding at the end gulations , as amended from time to Public Disclosures on quantative and Information as at 31/03/2024 for FY 2 Name of TPA Health Insurance TPA of India Ltd. Number of policies and lives serviced Description No of policies serviced	ceived by insurer all from the time of tion of claims: No. of Claims: 60,727 4,278 498 50 65,553 column Degriff of the year all of the year.	Individual Percentage 92.64% 6.53% 0.76% 0.08% 100.00% secription Walid FromDD/MM/YYYY 28-09-2022 hich publc disclosure is made: Group 145 130567	TODD/MM/YYYY 9/30/2025 Government 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Percentage 92.49% 5.94% 1.37% 0.20% 100.00% Number of Grievances NIL 63 NIL NIL NIL Total	No. of Claims	0.00% 0.00% 0.00% 0.00% 0.00%	1,25,280 8,424 1,457 189	Percentage 92.56% 6.22% 1.08% 0.14%		
* reckoned from the ** reckoned as final ** Turn Around Tim ** reckoned from the */ithin 1 month ** etween 1-3 months ** teween 3 to 6 month ** to 6 months ** to 7 months ** to 8 months ** to 9 mo	ne time last necessary document is recal al discharge summary sent to hospital me in case of payment / repudiation the date of receipt of last neces as the date of receipt of last neces as a summary sent to hospital the date of receipt of last neces as a summary sent to hospital the date of receipt of last neces as a summary sent to the date of the dat	ceived by insurer of the time of t	Individual Percentage 92.64% 6.53% 0.76% 0.08% 100.00% secription Walid FromDD/MM/YYYY 28-09-2022 hich public disclosure is made: Group 145 130567	TPA Gro No. of Claims 64,553	Percentage 92.49% 5.94% 1.37% 0.20% 100.00% Number of Grievances NIL 63 NIL NIL NIL 7 Total 2,16,023 6,44,651	No. of Claims	0.00% 0.00% 0.00% 0.00% 0.00%	1,25,280 8,424 1,457 189	Percentage 92.56% 6.22% 1.08% 0.14%		
* reckoned from the ** reckoned as final ** Turn Around Tim ** reckoned from the */ithin 1 month ** etween 1-3 months ** teween 3 to 6 month ** to 6 months ** to 7 months ** to 8 months ** to 9 mo	ne time last necessary document is recal al discharge summary sent to hospital me in case of payment / repudiation the date of receipt of last neces as the date of receipt of last neces as a summary sent to hospital the date of receipt of last neces as a summary sent to hospital the date of receipt of last neces as a summary sent to the date of the dat	ceived by insurer all from the time of tion of claims: No. of Claims: 60,727 4,278 498 50 65,553 column Degriff of the year all of the year.	Individual Percentage 92.64% 6.53% 0.76% 0.08% 100.00% secription Walid FromDD/MM/YYYY 28-09-2022 hich public disclosure is made: Group 145 130567	TPA Gro No. of Claims 64,553	Percentage 92.49% 5.94% 1.37% 0.20% 100.00% Number of Grievances NIL 63 NIL NIL NIL Total	No. of Claims	0.00% 0.00% 0.00% 0.00% 0.00%	1,25,280 8,424 1,457 189	Percentage 92.56% 6.22% 1.08% 0.14%		

d.	Data of number of claims proce	ssed:									
		1									
								No. of claims	i		
								outstanding at			
	TPA	No. of claims out	No. of claims received during	No. of claims paid during the y	Settlement ratio(%)	No. of claims repudiated d	Claims repudiation %	the end of the			
								year			
	Health Insurance TPA of India Ltd.	4119	87772	84563	95%	3128	3%				
	Treater insurance in A or india etc.	4113	87772	64503	3370	3120	3/0	4200			
e.	Turn Around Time (TAT) for cashle	ess claims (in respe									
	Sr. No.	Description		Policies (in %)	Group Poli						
			TAT for pre-auth**	TAT for discharge***	TAT for pre-auth**	TAT for discharge***					
	1	Within <1 Hour	89.55	91.45	90.4	95.52					
	2	Within 1-2 Hours	10	8	9	4					
	3	Within 2-6 Hours	0.45	0.55	0.6	0.48					
	4	Within 6-12 Hour	0	0	0	0					
	5	Within 12-24 Hou	0	0	0	0					
	6	>24 Hours	0	0	0	0					
	Total		Ť	Ť	i i	Ť	1				
	*percentage to be calculated on to	ntal of respective co	lumn								
	**Reckoned from the time last nec			chever is earlier) and till final or	auth is issued in the hospitall						
	***Reckoned as final discharge sur				. auan is issueu iii tiie iiuspitdi)						
	neckoneu as final discharge sui	illinary sent to nos	pital if Offi trie time discherge b	III is received by TPA						-	
			Part of the								
T.	Turn Around Time (TAT) in respect	or payment/ repu		_		_	<u> </u>			4	
	ed from the date of receipt of la		Individual	Gro	•		ernment		Total	4	
		No. of claims	percentage (%)	No. of claims	percentage (%)p	No. of claims	percentage (%)		percentage(%)		
	Within 1 Month	44715	84%	30417	88%	0	0%	75132	86%		
	Between 1-3 Months	8024	15%	3736	11%	0	0%	11760	13%		
	Between 3-6 Months	280	1%	519	1%	0	0%	799	1%		
	More than 6 Months	0	0%	0	0%	0	0%	0	0%	1	
	Total	53019	100%	34672	100%	0	0%	87691	100%	1	
	*Percentage shall be calculated on									1	
g.	Data of grievances received agains										
	Sr. No.	Description	No. of Grievances								
	1	Grievances outsta	0								
	2	Grievances receiv	74								
	3	Grievances resolv	74								
	4	Grievances outsta	0								
The New India	Assurance Co. Ltd.										
	te of Registration with the IRDA-01.04										
	QUANTITATIVE AND QUALITATIVE PARAME	TERS OF HEALTH SERV	ICES RENDERED								
Information as at 31.03.2	2024							Date: -			
a. Specify whether I	n-house Claim Settlement o	r Services rende	ered by TPA -								
	Name of the TPA (If services re	ndered by TPA) -			Volo Health Insurance TPA	Private Limited (Formerly	Known as East West Assist I	nsurance TPA Pv	t. Ltd.)		
	Validity of agreement with the T	PA: from dd/mn	n/yyyy to dd/mm/vvvv	5/21/2021	5/20/	2024					
	.,				7,-4,						
(Data shall be consolid:	ated at insurer level in case of in	-house claim sott	lements and								
	ed TPA in case of services render										
at the level of concerne		CG by IFM)									
h Number of noticie	s and lives services in respe	ct of which not	lic dieclosures are mada:								
b. Number of policie	s and lives services in respec	C. OI WINCH PUB	iic uisciosures are made:	I .							
	escription		Individual	~	oup	· · · ·	ernment			+	
Number of policies serv		-	IIIUIVIUUdi			Gove	a minerit				
			-		4		-	l		-	
Number of lives service	a a		-	220	327						
			L								
c. Information with	regard to the geographical a	rea in which se	rvices are rendered by the	ne TPAs/Insurer							
	Name of the State				Name of the Districts						
	Delhi				Delhi						
	Gujarat			Ahmedabad							
	Gujarat				Baroda						
	Karnataka				Bangalore						
	Kerala				Ernakulum			i			
	Maharashtra				Mumbai			ſ			
					riumbai						

		,	1					-			
	Maharashtra				Pune			4			
	Odissa				Bhubaneshwar						
	Tamil Nadu				Madurai						
	Uttar Pradesh				Kanpur						
d. Data of number	of claims processed:										
i.	Outstanding number of claims a	t the beginning of	f the year		•		213	3			
ii.	Number of claims received during	ng the year	,				5497	5			
- iii	Number of claims paid during th	ne year (specify %	also in brackets)				46780 (89%)	1			
iv.	Number of claims repudiated du						3981 (7%)	4			
	Number of claims repudiated du	ining the year (spe	ecity % also in brackets)				634	,			
V.	Number of claims outstanding a	t the end of the y	rear				634	3			
e. Turn Around Tin	me (TAT) for cashless claims (i	n respect of nu	mber of claims):								
S. No.	Description			olicies (in %)	Group Polic						
5. NO.	Description		TAT for pre-auth**	TAT for discharge***	TAT for pre-auth**	TAT for discharge***					
1	Within <1 hour	r	-		86%	68%					
2	Within 1-2 hour		-		9%	19%					
3	Within 2-6 hour		_		3%	6%					
4	Within 6-12 hou				1%	1%					
			-								
5	Within 12-24 hou	ırs	-		1%	5%					
6	>24 hours		-	-	0%	0%					
	Total		-		100%	100%					
Percentage to be calc	culated on total of the respective c	olumn.									
	e time last necessary document is		ar / TDA (whichover ic carlie	r) and till final pro-auth is iss	ued to the hospitals				i	1	
					ueu to trie riospitais				-		
*** reckoned as final	l discharge summary sent to hospi	tai from the time	discharge bill is received by	IPA							
f. Turn Around Tim	ne in case of payment / repudi	ation of claims:									
			Individual	Gr	oup	Gove	ernment	1	Total		
be reckoned from t	the date of receipt of last nece							1			
De rechoneu nom e	and date of receipt of last need	No. of Claims	Percentage	No. of Claims	Percentage	No. of Claims	Percentage	No. of Claims	Percentage		
Within 1 month		0	0	45160	89%	^	0	45160	89%		
Between 1-3 months				4894	10%	0	J				
		0	0				0	4894	10%		
Between 3 to 6 mont		0	0	532	1%	0	0	532	1%		
More than 6 months		0	0	175	0%	0	0	175	0%		
	Total	0	0	50761	100%	0	0	50761	100%		
	1 4 4 4 4	·	, ,	50,01	10070	, and the second	, ,	30701	10070		
D	and a finite of a second of the second of th										
Percentage shall be c	calculated on total of the respective	e column									
g. Data of grievano	ces received against the TPA:										
S. No.		De	escription		Number of Grievances						
1	Grievances outstanding at the b				0						
	Grievances outstanding at the b	egiriring or year			0						
2	Grievances received during the				5						
3	Grievances resolved during the				5						
4	Grievances outstanding at the e	nd of the year			0						
Refer Health TPA Rec	gulations , as amended from time	to time									
Refer fiediat fra Reg	guiddons , as amenaea from ame	to time									
The New India	a Assurance Co. Ltd.								1		
	Date of Registration with the IRDA-01.04	1 2020 CINI-L 66000 A	4H 1010 GOL 000526								
megistration No.190 and I	ON QUANTITATIVE AND QUALITATIVE PARAME	MADE CIN. L BOUUU IV	## 1919 GUI 000526							-	-
		TERS OF HEALTH SERVI	CES KENDERED								
Information as at 31.03	3.2024							Date: -			
a. Specify whether	r In-house Claim Settlement o	r Services rende	ered by TPA -								
	Name of the TPA (If services re	ndered by TDA) -			MEDI ASSIST INSURANCE T	ΓΡΔ PVT LTD			i	1	
	Marie of the TPA (II services le	nacica by IFA) -			FILL AGGIST INSURANCE I	INTELD.		_			
	Validity of agreement with the 1	TPA: from 28/09/	2022 to 30/09/2025								
(Data shall be consoli	lidated at insurer level in case of in	-house claim sett	lements and								
	rned TPA in case of services render										
at the level of collect		CG Dy II'A)									
				1							-
p. Number of polici	cies and lives services in respe	ct of which pub	iic aisclosures are made:								
	Description		Individual	Gr	oup	Gove	ernment				
Number of policies se		1	267661		549			1			
Number of lives servi		 	634156		21403			1		1	1
realition of lives servi	iccu		071170	1324	11103				-		
c. Information with	th regard to the geographical a	rea in which se	rvices are rendered by the	ne TPAs/Insurer							
	Name of the State				Name of the Districts					I	
GUJARAT				N	A Ahmedabad RO - Domestic	7		7			
KARNATAKA					A Bangalore RO - Claims Hub			1		1	1
				INI	NIA Baroda RO - Claims Hub	,		4		-	-
CUIADAT											T. Control of the Con
GUJARAT											
GUJARAT MADHYA PRADESH					NIA Bhopal RO - Claims Hub NIA Bhopal RO - Domestic						

				NITA E	Bhubaneshwar RO - Claims F	lub					
ODISHA CHANDIGARH					Chandigarh RO - Claims Hu						
						D					
CHANDIGARH					IA CHANDIGARH_LCBO RO						
TAMIL NADU					IA Chennai RO - Claims Hub						
TAMIL NADU			1		O Large Corporate & Broker						
TAMIL NADU				NIA	Coimbatore RO - Claims Hu	b					
UTTARAKHAND			Í	N)	IA Dehradun RO - Domestic						
DELHI					NIA DELHI CBO-II						
DELHI				N	IIA Delhi RO I - Claims Hub						
DELHI					IA Delhi RO II - Claims Hub						
DELHI						Damastia					
KERALA				NIA Dellii KC	D Large Corporate & Brokers NIA Ernakulam C B O	-Domestic					
KERALA					A Ernakulam RO - Claims Hu						
ASSAM					A Guwahati RO - Claims Hub)					
KARNATAKA					NIA Hubli RO - Domestic						
TELANGANA			i	NIA	N Hyderabad RO - Claims Hu	b					
TELANGANA			í	NIA Hyderabad	d RO Large Corporate&Broke	ers-Domestic					
RAJASTHAN					NIA Jaipur RO - Claims Hub						
UTTAR PRADESH					IA Kanpur RO - Claims Hub						
WEST BENGAL					IA Kolkata RO - Claims Hub						
WEST BENGAL					kata RO Large Corporate Doi						
MAHARASHTRA					CORPORATE_AND_BROKE R	S_UFFICE					
KARNATAKA					NIA LCBO_BANGALORE RO						
UTTAR PRADESH					NIA LUCKNOW_CBO						
PUNJAB				NI	A Ludhiana RO - Claims Hub						
TAMIL NADU	<u> </u>				NIA Madurai RO - Domestic						
MAHARASHTRA					NIA Mumbai RO DigitalHub						
MAHARASHTRA					A Mumbai RO I - Claims Hub)					
MAHARASHTRA					A Mumbai RO II - Claims Hu						
MAHARASHTRA					A Mumbai RO III - Claims Hu						
MAHARASHTRA					Mumbai RO IV - Claims Hu						
MAHARASHTRA					O Large Corp&Brokers Office						
MAHARASHTRA					O Large Corporate & Brokers	s-1-Domestic					
MAHARASHTRA					IA Mumbai RO V - Domestic						
MAHARASHTRA					NIA Nagpur - Claims Hub						
BIHAR					NIA Patna RO - Claims Hub						
MAHARASHTRA					NIA Pune RO - Claims Hub						
MAHARASHTRA					ne RO Large Corporate & Br	nkers					
CHATTISGARH					NIA RAIPUR RO - Domestic	JILCI S					
GUJARAT					NIA Surat RO - Domestic						
ANDHRA PRADESH					NIA Vizag RO - Claims Hub						
d. Data of number	er of claims processed:										
i.	Outstanding number of claims at the	e beginning of	the year				2,32,268				
ii.	Number of claims received during the	ne year	•				48,32,014				
iii.	Number of claims paid during the ye	ear (specify %	also in brackets)				41,36,476				
iv.	Number of claims repudiated during						6,12,925				
٧.	Number of claims outstanding at the						3,14,881				
٧.	Number of claims outstanding at the	c cha or are y	- Lui				3,14,001				
e. Turn Around Tir	ime (TAT) for cashless claims (in re	spect of nur	nber of claims):			0.00					
S. No.	Description		Individual Po		Group Polic						
	-			TAT for discharge***	TAT for pre-auth**						
1	Within <1 hour		82.60%	72.60%	88.50%	80.20%					
2	Within 1-2 hours		12.20%	21.00%	9.50%	16.00%					
3	Within 2-6 hours		4.50%	5.90%	1.80%	3.60%					
4	Within 6-12 hours		0.20%	0.30%	0.10%	0.20%					
5	Within 12-24 hours		0.50%	0.20%	0.10%	0.10%				1	
	>24 hours		0.5070	U.EU /U	0.10 /0	0.10 /0					
6	/2T 110UIS		100.000	100 0001	100 0001	100 0001					
6	Tata!		100.00%	100.00%	100.00%	100.00%					
6	Total										
-											
Percentage to be cal	alculated on total of the respective colum										
Percentage to be cal			r / TPA (whichever is earlier)) and till final pre-auth is issu	ed to the hospitals						
Percentage to be cale ** reckoned from the	alculated on total of the respective colum the time last necessary document is recei	ived by insure			ed to the hospitals						
Percentage to be cale ** reckoned from the	alculated on total of the respective colum	ived by insure			ed to the hospitals						
Percentage to be cal ** reckoned from th *** reckoned as fina	alculated on total of the respective colum he time last necessary document is recei nal discharge summary sent to hospital fr	ived by insure from the time	discharge bill is received by T		ed to the hospitals			PROCESSING	ΓΔΤ		
Percentage to be cal ** reckoned from th *** reckoned as fina	alculated on total of the respective colum the time last necessary document is recei	rom the time	discharge bill is received by 1	ГРА		Gauc	rnment	PROCESSING 1			
Percentage to be cal ** reckoned from th *** reckoned as fina f. Turn Around Tin	aculated on total of the respective column the time last necessary document is receival discharge summary sent to hospital from time in case of payment / repudiation	rom the time on of claims:	discharge bill is received by 1	ГРА Gr o	up	i i	rnment		TAT Total		
Percentage to be cal ** reckoned from th *** reckoned as fina f. Turn Around Tin	aculated on total of the respective column the time last necessary document is receival discharge summary sent to hospital from time in case of payment / repudiation	rom the time	discharge bill is received by 1	ГРА		Gove No. of Claims	rnment Percentage	PROCESSING 1			
Percentage to be cal *** reckoned from th *** reckoned as fina f. Turn Around Tin be reckoned from	aculated on total of the respective column the time last necessary document is receival discharge summary sent to hospital from time in case of payment / repudiation	ived by insure from the time on of claims:	discharge bill is received by 1 Individual Percentage	TPA Gro No. of Claims	up Percentage	i i		No. of Claims	Total Percentage		
Percentage to be cal ** reckoned from th *** reckoned as fina f. Turn Around Tin be reckoned from Within 1 month	alculated on total of the respective columnet is receival discharge summary sent to hospital frime in case of payment / repudiation the date of receipt of last neceival	on of Claims 76,627	discharge bill is received by T Individual Percentage 97.89%	Gro No. of Claims 46,29,650	Percentage 99.11%	i i		No. of Claims 47,06,277	Total Percentage 99.09%		
Percentage to be call *** reckoned from th *** reckoned as fina f. Turn Around Tin be reckoned from Within 1 month Between 1-3 months	acculated on total of the respective column the time last necessary document is receival discharge summary sent to hospital from the case of payment / repudiation the date of receipt of last nece	on of claims: 76,627 1,526	Individual Percentage 97.89% 1.95%	Gro No. of Claims 46,29,650 36,184	Percentage 99.11% 0.77%	i i		No. of Claims 47,06,277 37,710	Total Percentage 99.09% 0.79%		
Percentage to be cal ** reckoned from th *** reckoned as fina f. Turn Around Tin be reckoned from Within 1 month Between 13 months Between 3 to 6 mon	alculated on total of the respective column the time last necessary document is receival discharge summary sent to hospital from the in case of payment / repudiation the date of receipt of last necent to hospital from the date of receipt of last necent to hospital from the date of receipt of last necent hospital from the date of	on of Claims 76,627	discharge bill is received by T Individual Percentage 97.89% 1.95% 0.14%	Gro No. of Claims 46,29,650	Percentage 99.11% 0.77% 0.09%	i i		No. of Claims 47,06,277	Total Percentage 99.09%		
Percentage to be cal ** reckoned from th *** reckoned as fina f. Turn Around Tin be reckoned from Within 1 month Between 13 months Between 3 to 6 mon	alculated on total of the respective column the time last necessary document is receival discharge summary sent to hospital from the in case of payment / repudiation the date of receipt of last necent to hospital from the date of receipt of last necent to hospital from the date of receipt of last necent hospital from the date of	on of claims: 76,627 1,526	Individual Percentage 97.89% 1.95%	Gro No. of Claims 46,29,650 36,184	Percentage 99.11% 0.77%	i i		No. of Claims 47,06,277 37,710	Total Percentage 99.09% 0.79%		
Percentage to be cal ** reckoned from th *** reckoned as fina f. Turn Around Tin be reckoned from	alculated on total of the respective column the time last necessary document is receival discharge summary sent to hospital from the in case of payment / repudiation the date of receipt of last necent to hospital from the date of receipt of last necent to hospital from the date of receipt of last necent hospital from the date of	on of Claims 76,627 1,526	discharge bill is received by T Individual Percentage 97.89% 1.95% 0.14%	Gro No. of Claims 46,29,650 36,184 4,405	Percentage 99.11% 0.77% 0.09%	i i		No. of Claims 47,06,277 37,710 4,516	Total Percentage 99.09% 0.79% 0.10%		
Percentage to be cal ** reckoned from th *** reckoned as fina f. Turn Around Tin be reckoned from Within 1 month Between 1-3 months Between 3 to 6 mon	alculated on total of the respective column the time last necessary document is receival discharge summary sent to hospital frime in case of payment / repudiation the date of receipt of last necently sent the date of receipt of last necently sent the date of receipt of last necently sent the sent th	on of Claims: 76,627 1,526 111 13	discharge bill is received by 1 Individual Percentage 97.89% 1.95% 0.14% 0.02%	Gro No. of Claims 46,29,650 36,184 4,405 885	Percentage 99.11% 0.77% 0.09% 0.02%	i i		No. of Claims 47,06,277 37,710 4,516 898	Total Percentage 99.09% 0.79% 0.10% 0.02%		
Percentage to be cal ** reckoned from th *** reckoned as fina f. Turn Around Tin be reckoned from Within 1 month Between 1-3 months Between 3 to 6 mon More than 6 months	alculated on total of the respective column the time last necessary document is receival discharge summary sent to hospital from the incase of payment / repudiation the date of receipt of last neceints. No	on of claims: 76,627 1,526 111 13 78,277	discharge bill is received by 1 Individual Percentage 97.89% 1.95% 0.14% 0.02%	Gro No. of Claims 46,29,650 36,184 4,405 885	Percentage 99.11% 0.77% 0.09% 0.02%	i i		No. of Claims 47,06,277 37,710 4,516 898	Total Percentage 99.09% 0.79% 0.10% 0.02%		
Percentage to be cal ** reckoned from th *** reckoned as fina f. Turn Around Tin be reckoned from Within 1 month Between 1-3 months Between 3 to 6 mon More than 6 months	alculated on total of the respective column the time last necessary document is receival discharge summary sent to hospital frime in case of payment / repudiation the date of receipt of last necently sent the date of receipt of last necently sent the date of receipt of last necently sent the sent th	on of claims: 76,627 1,526 111 13 78,277	discharge bill is received by 1 Individual Percentage 97.89% 1.95% 0.14% 0.02%	Gro No. of Claims 46,29,650 36,184 4,405 885	Percentage 99.11% 0.77% 0.09% 0.02%	i i		No. of Claims 47,06,277 37,710 4,516 898	Total Percentage 99.09% 0.79% 0.10% 0.02%		

f. Turn Around Time	in case of payment / repudia	ation of claims:	:					PAYMENT TAT		T
			Individual	Gro	oup	Gove	Government		Total	
be reckoned from the	e reckoned from the date of receipt of last nece		Percentage	No. of Claims	Percentage	No. of Claims	Percentage	No. of Claims	Percentage	
Within 1 month		75,414	96.34%	45,51,138	97.43%			46,26,552	97.41%	
Between 1-3 months		2,545	3.25%	1,07,039	2.29%			1,09,584	2.31%	
Between 3 to 6 months	S	278	0.36%	9,100	0.19%			9,378	0.20%	\Box
More than 6 months		40	0.05%	3,847	0.08%			3,887	0.08%	
	Total	78,277	100.00%	46,71,124	100.00%			47,49,401	100.00%	
Percentage shall be cale	culated on total of the respective	column								
g. Data of grievance:	es received against the TPA:									
S. No.		De	escription		Number of Grievances					
1	Grievances outstanding at the be	eginning of year			0					
2	Grievances received during the y	/ear			2636					
3	Grievances resolved during the y	year			2636					T
4	Grievances outstanding at the er		0					T		
										T
Refer Health TPA Regul	lations , as amended from time t	to time								T

Information as at 31.03.2024

Registration No.190 and Date of Registration with the IRDA-01.04.2020 CIN: L 66000 MH 1919 GOI 000526 Form NL-48 DISCLOSURES ON QUANTITATIVE AND QUALITATIVE PARAMETERS OF HEALTH SERVICES RENDERED

a. Specify whether In-house Claim Settlement or Services rendered by TPA -

Name of the TPA (If services rendered by TPA) -

Paramount Health Services and Insurance TPA Pvt.Ltd

Validity of agreement with the TPA: from 28/09/2022 to 30/09/2025

(Data shall be consolidated at insurer level in case of in-house claim settlements and at the level of concerned TPA in case of services rendered by TPA)

b. Number of policies and lives services in respect of which public disclosures are made:

Description	Individual	Group	Government
Number of policies serviced	78,812	2,003	
Number of lives serviced	1 95 144	36 45 994	

c. Information with regard to the geographical area in which services are rendered by the TPAs/Insurer

Name of the State Name of the Districts

Name of the State	Name of the Districts	No of Policies	Lives
Gujarat	AHMEDABAD R.O.	40	30,370
Karnataka	BANGALORE R.O.	142	2,76,970
Karnataka	LCBO_BANGALORE	43	74,181
Gujarat	BARODA R.O.	32,472	1,33,042
Madhya Pradesh	BHOPAL R.O.	10	82,198
Odisha	BHUBANESWAR R.O.	2,024	11,272
Punjab	CHANDIGARH R.O.	30	26,910
Punjab	CHANDIGARH LCBO	18	9,291
Tamil Nadu	CHENNAI LCO	23	59,693
Tamil Nadu	CHENNAI R.O.	47	82,305
Tamil Nadu	COIMBATORE R.O.	3	666
Uttrakhand	DEHRADUN R.O.	349	1,38,597
Delhi	DELHI LCO	16	15,586
Delhi	DELHI R.O. I	18,447	1,53,576
Delhi	DELHI R.O. II	320	2,07,489
Delhi	DELHI_LCBO-II	37	2,45,321
Kerala	ERNAKULAM REGIONAL OFFICE	10	17,317
Kerala	ERNAKULAM_CBO	4	8,498
Assam	GUWAHATI R.O.	6,974	18,699
Karnataka	HUBBALLI R.O.	19	21,147
Telangana	HYDERABAD LCO	17	21,424
Telangana	HYDERABAD R.O.	16	9,721
Rajasthan	JAIPUR R.O.	11	19,822
Uttar Pradesh	KANPUR R.O.	33	30,199
West Bengal	KOLKATA LCBO	14	19,780
West Bengal	KOLKATA R.O.	13	13,292
Delhi	LARGE_CORPORATE_AND_BROKE RS_OFFICE	57	3,13,265
Punjab	LUDHIANA R.O.	6,942	49,397
Uttar Pradesh	LUCKNOW_CBO	15	11,064
Tamil Nadu	MADURAI R.O.	23	6,715
Maharashtra	MUMBAI LCBO	12	31,156

Maharashtra	MUMBAI LCO	181	4,66,538
Maharashtra	MUMBAI R.O. I	155	4,00,664
Maharashtra	MUMBAI R.O. II	8,045	1,98,023
Maharashtra	MUMBAI R.O. III	115	4,65,669
Maharashtra	MUMBAI R.O. IV	146	21,751
Maharashtra	MUMBAI R.O. V	725	6,486
Maharashtra	NAGPUR R.O.	3	3,904
Maharashtra	PUNE LCO	118	98,997
Maharashtra	PUNE R.O.	35	20,249
Chhattisgarh	RAIPUR R.O.	-	-
Gujarat	SURAT R.O.	3,107	19,063
Andhra Pradesh	VISAKHAPATNAM R.O.	4	801
	80,815	38,41,108	

d. Data of number of claims processed:

u. Duta of Hamber t	r ciamis processed:	
i.	Outstanding number of claims at the beginning of the year	14,903
ii.	Number of claims received during the year	2,34,964
iii.	Number of claims paid during the year (specify % also in brackets)	2,18,702
iv.	Number of claims repudiated during the year (specify % also in brackets)	15,529
٧.	Number of claims outstanding at the end of the year	15,636

94% 7%

e. Turn Around Time (TAT) for cashless claims (in respect of number of claims):

S. No.	Description	Individual P	olicies (in %)	Group Policies (in %)		
5. NO.	Description	TAT for pre-auth**	TAT for discharge***	TAT for pre-auth**	TAT for discharge***	
1	Within <1 hour	85%	73%	91%	76%	
2	Within 1-2 hours	13%	23%	8%	22%	
3	Within 2-6 hours	1%	4%	1%	2%	
4	Within 6-12 hours	0%	0%	0%	0%	
5	Within 12-24 hours	0%	0%	0%	0%	
6	>24 hours	1%	0%	0%	0%	
	Total	100%	100%	100%	100%	

Percentage to be calculated on total of the respective column.

** reckoned from the time last necessary document is received by insurer / TPA (whichever is earlier) and till final pre-auth is issued to the hospitals

*** reckoned as final discharge summary sent to hospital from the time discharge bill is received by TPA

f. Turn Around Time in case of payment / repudiation of claims:

Turi Around Time in case of payment / Tepudiation of Claims.										
	Individual		Gro	up	Gove	rnment	Total			
be reckoned from the date of receipt of last nece	No. of Claims	Percentage								
Within 1 month	14,869	97%	2,12,326	97%	-	0%	2,27,195	97%		
Between 1-3 months	382	2%	5,879	3%		0%	6,261	3%		
Between 3 to 6 months	72	0%	589	0%	-	0%	661	0%		
More than 6 months	20	0%	94	0%		0%	114	0%		
Total	15,343	100%	2.18.888	100%	-	0%	2,34,231	100%		

Percentage shall be calculated on total of the respective column

g. Data of grievances received against the TPA:

S. No.	Description	Number of Grievances
1	Grievances outstanding at the beginning of year	-
2	Grievances received during the year	206
3	Grievances resolved during the year	206
4	Grievances outstanding at the end of the year	-

3	Grievances resolved during the y	/ear			206					
4	Grievances outstanding at the en	nd of the year			-					
The New India	Assurance Co. Ltd.									
Registration No.190 and L	Date of Registration with the IRDA-01.04	.2020 CIN: L 66000 I	ИН 1919 GOI 000526							
Form NL-48 DISCLOSURES ON	QUANTITATIVE AND QUALITATIVE PARAME	TERS OF HEALTH SERV	ICES RENDERED							
Information as at 31.03	3.2024							Date: - 01.04.202		
a. Specify whether	In-house Claim Settlement or	Services rend	ered by TPA -							
	Name of the TPA (If services rer	ndered by TPA) -	Ericson Insurance TPA Pvt L	_td						
	Validity of agreement with the T	PA: from 28/09,	/2022 to 30 /09/2025							
(Data shall be consoli	dated at insurer level in case of in-	-house claim sett	dements and							
at the level of concern	ned TPA in case of services render	ed by TPA)								
b. Number of polici	ies and lives services in respec	t of which pub	lic disclosures are made:							
	Description		Individual	Gre	oup	Gove	ernment			
Number of policies se	rviced		0	5	13		0			

			0		933						
lumber of lives serviced	ed			301	555						
Tufa mad': : '''				na TDAa/Taass							
information with re	regard to the geographical ar	ea in which se	rvices are rendered by th	ne i PAS/Insurer	Name of the Division					-	
	Name of the State				Name of the Districts						
	Maharashtra				MUMBAI						
	Delhi				NEW DELHI						
	Haryana				GURGAON						
	Maharashtra				PUNE						
	Karnataka				BENGALURU						
Data of number of	f claims processed:										
	Outstanding number of claims at	the beginning o	f the year				537				
			i tile year								
	Number of claims received during						7086				
	Number of claims paid during the						5619 (74%)				
iv.	Number of claims repudiated dur	ring the year (sp	ecify % also in brackets)				1420 (19%)				
v.	Number of claims outstanding at	the end of the y	/ear				584				
Turn Around Time	(TAT) for cashless claims (in	respect of nu	mber of claims):								
		. respect or ma	Individual P	Policies (in %)	Group Polici	es (in %)					
S. No.	Description										_
			TAT for pre-auth**		TAT for pre-auth**						
1	Within <1 hour		0.00%	0.00%	100.00%	99.63%					
2	Within 1-2 hours		0.00%	0.00%	0.00%	0.37%					
3	Within 2-6 hours	;	0.00%	0.00%	0.00%	0.00%					
4	Within 6-12 hours		0.00%	0.00%	0.00%	0.00%					
5			0.00%	0.00%	0.00%	0.00%					
	Within 12-24 hour	15									_
6	>24 hours		0.00%	0.00%	0.00%	0.00%					
	Total		0.00%	0.00%	100.00%	100.00%					
centage to be calcula	lated on total of the respective co	olumn.									
	ime last necessary document is n		er / TPA (whichover is earlied	r) and till final pre-auth is issu	ed to the hospitals						
	lischarge summary sent to hospit				ica to tric riospitais						
reckoned as inial dis	inscriange summary sent to nospit	ai ii oiii uie ume	uiscriarge bill is received by	IFA				-		+	+
urn Around Time i	in case of payment / repudia	ition of claims:		_							
			Individual	Gro	oup	Gove	rnment		Total		
reckoned from the	e date of receipt of last nece							N C Cl	Percentage		
		No of Claims	Dorcontago								
	•	No. of Claims	Percentage	No. of Claims	Percentage	No. of Claims	Percentage	No. of Claims	Percentage		
thin 1 month	•	No. of Claims	Percentage 0.00%	No. of Claims 6259	Percentage 88.92%	No. of Claims	0.00%	6259	88.92%		
	·		0.00%	6259	88.92%		_	6259	88.92%		
tween 1-3 months	·	0	0.00% 0.00%	6259 585	88.92% 8.31%	0	0.00% 0.00%	6259 585	88.92% 8.31%		
tween 1-3 months tween 3 to 6 months	·	0 0 0	0.00% 0.00% 0.00%	6259 585 161	88.92% 8.31% 2.29%	0 0 0	0.00% 0.00% 0.00%	6259 585 161	88.92% 8.31% 2.29%		
tween 1-3 months tween 3 to 6 months are than 6 months	5	0 0 0 0	0.00% 0.00% 0.00% 0.00%	6259 585 161 34	88.92% 8.31% 2.29% 0.48%	0 0 0	0.00% 0.00% 0.00% 0.00%	6259 585 161 34	88.92% 8.31% 2.29% 0.48%		
tween 1-3 months tween 3 to 6 months are than 6 months	·	0 0 0	0.00% 0.00% 0.00%	6259 585 161	88.92% 8.31% 2.29%	0 0 0	0.00% 0.00% 0.00%	6259 585 161	88.92% 8.31% 2.29%		
tween 1-3 months tween 3 to 6 months re than 6 months	Total	0 0 0 0	0.00% 0.00% 0.00% 0.00%	6259 585 161 34	88.92% 8.31% 2.29% 0.48%	0 0 0	0.00% 0.00% 0.00% 0.00%	6259 585 161 34	88.92% 8.31% 2.29% 0.48%		
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tween 1-3 months tween 3 to 6 months are than 6 months	Total	0 0 0 0	0.00% 0.00% 0.00% 0.00%	6259 585 161 34	88.92% 8.31% 2.29% 0.48%	0 0 0	0.00% 0.00% 0.00% 0.00%	6259 585 161 34	88.92% 8.31% 2.29% 0.48%		
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Within 1 month	•	51161	98.04%	17381	98.19%	840855	100.00%	909397	99.85%	
Between 1-3 months		775	1.49%	124	0.70%	0	0.00%	899	0.10%	
Between 3 to 6 month	ns	154	0.30%	118	0.67%	0	0.00%	272	0.03%	
More than 6 months		93	0.18%	79	0.45%	0	0.00%	172	0.02%	
	Total	52183	100.00%	17702	100.00%	840855	100.00%	910740	100.00%	
Percentage shall be ca	alculated on total of the respective	e column								
g. Data of grievanc	es received against the TPA:									
S. No.			escription		Number of Grievances					
1	Grievances outstanding at the be	eginning of year			3					
2	Grievances received during the y	year			102					
3	Grievances resolved during the y	year			105					
4	Grievances outstanding at the en	nd of the year			0					
Refer Health TPA Reg	ulations, as amended from time t	to time								
		The New India Assi	urance Co. Ltd.							
	Public Disclosures on quantative and q	qualitative Paramete	rs of Health services rendered							

Information as at 31/03/2024

 Name of TPA
 License number
 Valid FromDD/MM/YYYY

 Family Health Plan Insurance TPA Ltd
 013
 28/Sep/2022
 ToDD/MM/YYYY 30/Sep/2025

Number of policies and lives serviced in respect of which publc disclosure is made:

Description	Individual	Group	Government	Total
No of policies serviced	20,065	442	0	20,507
No of lives serviced	48,575	11,35,714	0	11,84,289

Geographical Area of services Renderd in respect of which public disclosure is made:

			Individ	dual	Group		Governn	nent
Sr. No.	Name of State	Name of District	No. of policies serviced	No. of lives serviced	No. of policies serviced	No. of lives serviced	No. of policies serviced	No. of lives serviced
1	Andhra Pradesh	Anakapalli	1	1	0	0	0	0
2	Andhra Pradesh	ANANTAPUR	83	196	1	496	0	0
3	Andhra Pradesh	CHITTOOR	5	15	2	4,944	0	0
4	Andhra Pradesh	CUDDAPAH	8	26	0	0	0	0
5	Andhra Pradesh	East Godavari	236	574	0	0	0	0
6	Andhra Pradesh	GUNTUR	50	121	1	6,197	0	0
7	Andhra Pradesh	KRISHNA	126	320	2	418	0	0
8	Andhra Pradesh	KURNOOL	21	63	0	0	0	0
9	Andhra Pradesh	NELLORE	150	381	0	0	0	0
10	Andhra Pradesh	PRAKASAM	159	422	0	0	0	0
11	Andhra Pradesh	SRIKAKULAM	16	53	0	0	0	0
12	Andhra Pradesh	VISAKHAPATNAM	624	1,535	2	2,495	0	0
13	Andhra Pradesh	VIZIANAGARAM	13	34	0	0	0	0
14	Andhra Pradesh	West Godavari	587	1,464	2	2,194	0	0
15	Assam	DHEMAJI	0	0	1	765	0	0
16	Assam	DIBRUGARH	0	0	3	1,894	0	0
17	Assam	KAMRUP	1	1	3	5,351	0	0
18	Assam	TINSUKIA	2	2	0	0	0	0
19	Bihar	ARARIA	1	3	0	0	0	0
20	Bihar	BHAGALPUR	0	0	0	345	0	0
21	Bihar	DARBHANGA	2	5	0	0	0	0
22	Bihar	GAYA	1	4	0	0	0	0
23	Bihar	JAMUI *	1	1	0	0	0	0
24	Bihar	JEHANABAD	1	4	0	0	0	0
25	Bihar	MADHUBANI	1	2	0	0	0	0
26	Bihar	MUZAFFARPUR	1	3	0	0	0	0
27	Bihar	PATNA	7	20	0	0	0	0
28	Bihar	ROHTAS	2	5	0	0	0	0
29	Bihar	SAHARSA	1	2	0	0	0	0
30	Bihar	SARAN	1	3	0	0	0	0
31	Chandigarh	CHANDIGARH	3	10	0	0	0	0
32	Chhattisgarh	MAHASAMUND *	1	3	0	0	0	0
33	Chhattisgarh	RAIGARH	4	5	0	0	0	0
34	Chhattisgarh	RAIPUR	1	6	0	0	0	0
35	Dadra & Nagar Ha	DADRA & NAGAR HAVELI	2	3	0	0	0	0
36	Delhi	CENTRAL *	18	39	30	1,02,832	0	0
37	Delhi	EAST *	31	78	0	0	0	0
38	Delhi	New Delhi	73	195	6	7,106	0	0
39	Delhi	NORTH *	18	49	0	0	0	0
40	Delhi	NORTH EAST *	1	6	0	0	0	0
41	Delhi	NORTH WEST *	49	126	0	0	0	0
42	Delhi	SOUTH WEST *	64	140	1	110	0	0
43	Delhi	WEST *	130	311	0	0	0	0
44	Goa	NORTH GOA	8	24	2	8,179	0	0

45	Goa	1	South Goa	5	5	0	0	0	0
46	Gujar	arat	AHMADABAD	13		7	23,652	0	
47	Gujar		AMRELI	2	6	0	0		
48				1				0	
	Gujar		BHARUCH			1	1,389		
49	Gujar		BHAVNAGAR	1		0			
50	Gujar	arat	KACHCHH	5		0			
51	Gujar	arat	MAHESANA	3	7	1	193	0	0
52	Gujar	arat	NAVSARI *	4	7	0	0	0	0
53	Gujar		RAJKOT	1	3	0	0		
54	Gujar		Sabar Kantha	1		0			
55									
	Gujar		SURAT	14		0	0		
56	Gujar		VADODARA	4					
57	Gujar	arat	VALSAD	3	3	0	0	0	0
58	Harya	yana	AMBALA	0	1	0	0	0	0
59	Harya	vana	FARIDABAD	26	72	0	0		
60	Harya		GURGAON	61		6			
61	Hary	,	JHAJJAR *	1		0	0	0	
62									
	Harya		KARNAL	1		0			
63	Harya		PANCHKULA *	1		0			
64	Harya		REWARI	1	2	0	0		
65	Harya	yana	ROHTAK	2		0	0	0	0
66	Harya		SONIPAT	2		0			
67			KANGRA	2	5	0	0	0	
68		ımu & Kashmir		1	4	0			
69			BOKARO *	2		0	0		
70			DHANBAD	0		1	139		
71			GIRIDIH	1		0	0		
72			HAZARIBAG	1		0			
73	Jhark	rkhand	KODARMA *	1	2	0	0	0	0
74			RANCHI	2		2	11,525		
75			SERAIKELA	0		1	1,447	0	
76			BAGALKOT *	3	6	0	0		
76									
			BANGALORE	1,440		109	2,40,720		
78			BELGAUM	6	12	0	0	0	
79	Karna		BELLARY	73		0	0		
80	Karna	nataka	BIDAR	63	136	0	0	0	0
81	Karna	nataka	BIJAPUR	16	57	0	0	0	0
82	Karna	nataka	Chikkaballapur	6	15	0	0	0	0
83			CHIKMAGALUR	47	115	0	0		
84			CHITRADURGA	7		0	0		
				7					
85			Dakshina Kannada			0			
86			DAVANAGERE*	2		0			
87			DHARWAD	6	18	0	0		
88	Karna		GULBARGA	123	286	0	0		
89	Karna		HASSAN	10		0	0		
90	Karna	nataka	KOLAR	2	2	0	0	0	0
91	Karna	nataka	KOPPAL *	3	9	0	455	0	0
92			MANDYA	3	3	0	0		
93	Karna		MYSORE	18	52	1	509	0	0
94			RAICHUR	235	618	0	0		
95				235		3			
		nataka	Ramanagar		3		1,861	0	
96			SHIMOGA	261		1			
97	Karna		TUMKUR	3	9	0	0		
98	Karna	nataka	UDUPI *	11		0	0		
99	Karna	nataka	Uttara Kannada	3	13	0	0	0	0
100			ALAPPUZHA	4		2	737		
101			ERNAKULAM	39		13	19,075	0	
102			IDUKKI	1		0	19,073		
102				4					
			KANNUR			0			
104			KASARAGOD	6		0	0	0	
105			KOLLAM	9		0	30		
106	Keral		KOTTAYAM	6		1	593		
107	Keral	ala	KOZHIKODE	5	19	2	4,666	0	0
108			MALAPPURAM	2		0	0		
109	Keral		PALAKKAD	10		0	489		
110			PATHANAMTHITTA	1	1	1	174		
111	Keral		THIRUVANANTHAPURAM	8		32	34,506		
112			THRISSUR	7		0	34,300		
113				3		•			
			WAYANAD			0	0		
			BARWANI *	2		0			
114			BHIND	1		0	0		
115	Madh				16	0	0		
115 116	Madł Madł	dhya Pradesh	BHOPAL	5					
115 116 117	Madł Madł Madł	dhya Pradesh dhya Pradesh	BHOPAL CHHATARPUR	2	5	0	0		
115 116	Madł Madł Madł	dhya Pradesh dhya Pradesh			5	0	0		
115 116 117	Madł Madł Madł Madł	dhya Pradesh dhya Pradesh dhya Pradesh	CHHATARPUR East Nimar	2	5	0	0	0	C
115 116 117 118	Madł Madł Madł Madł Madł	dhya Pradesh dhya Pradesh dhya Pradesh dhya Pradesh	CHHATARPUR East Nimar GWALIOR	2 1 1	5 4 3	0	0	0	0
115 116 117 118 119 120	Madł Madł Madł Madł Madł Madł Madł	dhya Pradesh dhya Pradesh dhya Pradesh dhya Pradesh dhya Pradesh	CHHATARPUR East Nimar GWALIOR INDORE	2 1 1 3	5 4 3 7	0 0	0 0	0 0	0
115 116 117 118 119 120 121	Madl Madl Madl Madl Madl Madl Madl Madl	dhya Pradesh dhya Pradesh dhya Pradesh dhya Pradesh dhya Pradesh dhya Pradesh dhya Pradesh	CHHATARPUR East Nimar GWALIOR INDORE JABALPUR	2 1 1 3 5	5 4 3 7 19	0 0 0	0 0 0	0 0 0	000000000000000000000000000000000000000
115 116 117 118 119 120 121	Madi Madi Madi Madi Madi Madi Madi Madi	dhya Pradesh dhya Pradesh dhya Pradesh dhya Pradesh dhya Pradesh dhya Pradesh dhya Pradesh dhya Pradesh	CHHATAPUR East Nimar GWALLOR INDORE JABALPUR HABUA	2 1 1 3 5 1	5 4 3 7 19	0 0 0 0	0 0 0 0	0 0 0 0 0	000000000000000000000000000000000000000
115 116 117 118 119 120 121	Madł Madł Madł Madł Madł Madł Madł Madł	dhya Pradesh dhya Pradesh dhya Pradesh dhya Pradesh dhya Pradesh dhya Pradesh dhya Pradesh dhya Pradesh	CHHATARPUR East Nimar GWALIOR INDORE JABALPUR	2 1 1 3 5	5 4 3 7 19	0 0 0	0 0 0	0 0 0 0 0	C C C C C C C C C C C C C C C C C C C

		1						
125	Madhya Pradesh	SAGAR	2	10	0	0	0	
126 127	Madhya Pradesh	UJJAIN	2	4	0	0	0	
127 128	Maharashtra	AHMADNAGAR AURANGABAD	6 12	20 27	0	0	0	-
128	Maharashtra						0	
130	Maharashtra Maharashtra	BID CHANDRAPUR	5	11	0	0	0	
131	Maharashtra	GONDIYA *	1	4	0	0	0	
132	Maharashtra	KOLHAPUR	2	4	0	0	0	
133	Maharashtra	MUMBAI	7,414	15,644	39	2,52,295	0	
134	Maharashtra	MUMBAI (SUBURBAN) *	8	20	3	3,240	0	
135	Maharashtra	NAGPUR	9	15	2	6,082	0	
136	Maharashtra	NANDED	8	17	0	0	0	
137	Maharashtra	NANDURBAR *	3	5	0	0	0	
138	Maharashtra	NASHIK	6	14	0	0	0	
139	Maharashtra	OSMANABAD	7	11	0	0	0	
140	Maharashtra	PUNE	330	883	29	40,756	0	
141	Maharashtra	RAIGARH	38	94	1	52	0	0
142	Maharashtra	RATNAGIRI	6	14	0	0	0	
143	Maharashtra	SANGLI	1	1	0	0	0	0
144	Maharashtra	SATARA	5	15	0	0	0	
145	Maharashtra	SOLAPUR	5	7	0	0	0	_
146	Maharashtra	THANE	1,262	3,145	1	1,379	0	
147	Maharashtra	WARDHA	1	1	0	0	0	
148	Maharashtra	West Nimar	1		0	0	0	
149	Maharashtra	YAVATMAL	1	2	0	0	0	
150 151	Orissa	CUTTACK	2	5	1	2,234	0	
151 152	Orissa	GANJAM LALANUR *	5	10	0	0	0	
152 153	Orissa	JAJAPUR *	1	1 3	0	0	0	
153 154	Orissa	JHARSUGUDA * KALAHANDI	1		1	0 459	0	
155	Orissa Orissa	KALAHANDI KHORDHA	3	11	0	459	0	
156	Orissa	MAYURBHANI	1	3	0	0	0	
157	Orissa	NABARANGAPUR *	1	5	0	0	0	
158	Orissa	RAYAGADA *	1	5	0	0	0	
159	Orissa	SUNDARGARH	0		1	681	0	-
160	Pondicherry	PONDICHERRY	4		0	0	0	
161	Pondicherry	YANAM	1		0	0	0	
162	Punjab	AMRITSAR	1	4	0	0	0	
163	Punjab	BATHINDA	1	2	0	0	0	
164	Punjab	FIROZPUR	1	1	0	0	0	0
165	Punjab	HOSHIARPUR	1	4	0	0	0	0
166	Punjab	JALANDHAR	2	6	0	0	0	0
167	Punjab	KAPURTHALA	1	2	0	0	0	0
168	Rajasthan	ALWAR	3	10	0	0	0	0
169	Rajasthan	CHITTAURGARH	1	4	0	0	0	0
170	Rajasthan	GANGANAGAR	2	10	0	0	0	
171	Rajasthan	JAIPUR	10	33	0	21	0	
172	Rajasthan	JHUNJHUNUN	1	3	0	0	0	
173	Rajasthan	KOTA	4	10	0	0	0	
174	Rajasthan	PALI	1	4	0	0	0	
175	Rajasthan	UDAIPUR	1	2	0	0	0	
176	Tamil Nadu	ARIYALUR *	20	63	0	0	0	-
177	Tamil Nadu	CHENNAI	240	676	24	56,703	0	
178	Tamil Nadu	COIMBATORE	48	146	8	5,954	0	
179	Tamil Nadu	CUDDALORE	7	18	0	0	0	-
180 181	Tamil Nadu	DHARMAPURI	1	3	0	0	0	0
181	Tamil Nadu Tamil Nadu	DINDIGUL ERODE	29	54	0	0	0	
183	Tamil Nadu Tamil Nadu	KANCHEEPURAM	10	453	2	2,166	0	
183	Tamil Nadu Tamil Nadu	KANNIYAKUMARI	149	453	1	1,268	0	
185	Tamii Nadu Tamii Nadu	KARUR *	3	14	0	1,268	0	
186	Tamii Nadu Tamii Nadu	krishnagiri	1	12	0	0	0	
187	Tamil Nadu	MADURAI	787	1,858	2	1,784	0	
188	Tamil Nadu	NAGAPATTINAM *	4	1,030	0	0	0	
189	Tamil Nadu	NAMAKKAL *	6	22	0	0	0	
190	Tamil Nadu	PERAMBALUR *	41	105	0	0	0	
191	Tamil Nadu	PUDUKKOTTAI	42	115	0	0	0	
192	Tamil Nadu	RAMANATHAPURAM	9	21	0	0	0	
193	Tamil Nadu	SALEM	12	26	0	0	0	
194	Tamil Nadu	SIVAGANGA	65	163	0	0	0	
195	Tamil Nadu	THANJAVUR	18	35	0	0	0	
196	Tamil Nadu	THENI *	5	10	0	53	0	
197	Tamil Nadu	THIRUVALLUR	36	101	0	122	0	
198	Tamil Nadu	THIRUVARUR	3	11	0	0	0	0
199	Tamil Nadu	THOOTHUKKUDI	8	26	0	0	0	0
200	Tamil Nadu	TIRUCHIRAPPALLI	325	843	1	137	0	0
201	Tamil Nadu	TIRUNELVELI	105	281	0	0	0	0
202	Tamil Nadu	Tiruppur	1	1	0	0	0	
203	Tamil Nadu	TIRUVANNAMALAI	2	6	0	0	0	
204	Tamil Nadu	VELLORE	3	13	0	0	0	0

205	Tamil Nadu	VILUPPURAM	2	4	0	0	0
206	Tamii Nadu	VIRUDHUNAGAR	9	23	0	0	0
207	Telangana	ADILABAD	5	13	0	0	0
208	Telangana	HYDERABAD	1,817	4,902	41	1,22,342	0
209	Telangana	KARIMNAGAR	1,617		0	1,22,342	0
210	Telangana	KHAMMAM	52	149	0	0	0
211	Telangana	MADURAI	0		0	0	0
212	Telangana	MAHBUBNAGAR	78	216	4	16,293	0
213	Telangana	MEDAK	45	156	2	919	0
214	Telangana	MUMBAI	0		0	0	0
215	Telangana	NALGONDA	88	261	0	0	0
216	Telangana	NIZAMABAD	8	18	0	0	0
217	Telangana	RANGAREDDI	1,229	3,457	9	39,429	0
218	Telangana	WARANGAL	27	59	0	0	0
219	Tripura	WEST TRIPURA	1	5	0	0	0
220	Uttar Pradesh	AGRA	2	6	0	0	0
221	Uttar Pradesh	ALIGARH	1	4	0	0	0
222	Uttar Pradesh	ALLAHABAD	2	2	0	0	0
223	Uttar Pradesh	AMBEDKAR NAGAR *	1	1		0	0
224	Uttar Pradesh	AURAIYA *	1			0	0
225	Uttar Pradesh	BALLIA	2	5		0	0
226	Uttar Pradesh	BALRAMPUR *	0		0	0	0
227	Uttar Pradesh	BANDA	0	2	0	0	0
228	Uttar Pradesh	BASTI	2	4		0	0
229	Uttar Pradesh	BUDAUN	1			0	0
230	Uttar Pradesh	BULANDSHAHR	0		0	0	0
231	Uttar Pradesh	ETAH	2	5	0	0	0
232	Uttar Pradesh	FIROZABAD	2	8	0	0	0
233	Uttar Pradesh	GAUTAM BUDDHA NAGAR *	25	73	4	2,332	0
234	Uttar Pradesh	GHAZIABAD	25	65	0	0	0
235 236	Uttar Pradesh	GORAKHPUR	53		0	0	0
236	Uttar Pradesh	JALAUN	1			0	0
	Uttar Pradesh	JHANSI	1			0	0
238 239	Uttar Pradesh Uttar Pradesh	Kanpur Nagar KAUSHAMBI *	0	2	0	0	0
240	Uttar Pradesh	KUSHINAGAR *	1	5	0	0	0
241	Uttar Pradesh	LUCKNOW	7		0	0	0
242	Uttar Pradesh	MEERUT	1	5	0	0	0
243	Uttar Pradesh	MORADABAD	1		0	0	0
244	Uttar Pradesh	Rae Bareli	7			0	
245	Uttar Pradesh	SAHARANPUR	3		0	0	0
246	Uttar Pradesh	SANT KABIR NAGAR *	1			0	0
247	Uttar Pradesh	UNNAO	1			0	0
248	Uttar Pradesh	VARANASI	1			0	0
249	UTTARAKHAND		1	1	0	0	0
250	UTTARAKHAND		2	4		0	0
251	UTTARAKHAND		1		0	0	0
252	UTTARAKHAND		1			0	0
253	UTTARAKHAND		1	3	0	0	0
254		UDHAM SINGH NAGAR *	1	5	0	0	0
255	West Bengal	BARDDHAMAN	4	9	0	0	0
256	West Bengal	BIRBHUM	2	10	0	0	0
257	West Bengal	DARJILING	2	8	0	0	0
258	West Bengal	Hooghly	2			0	0
259	West Bengal	Howrah	8	26	0	0	0
260	West Bengal	HUBLI	2	3	0	0	0
261	West Bengal	KOLKATA	68	200	22	43,570	0
262	West Bengal	MEDINIPUR	8		0	0	0
263	West Bengal	MURSHIDABAD	2			0	0
264	West Bengal	NADIA	5			0	0
265	West Bengal	North Twenty Four Parganas	17	60	1	1,799	0
266	West Bengal	PURULIYA	0		0	0	0
267	West Bengal	SOUTH TWENTY FOUR PARGANAS	96	202	2	19,243	0
268	West Bengal	South Twenty Four Parganas	6	20	0	0	0
TOTAL			20,065	48,575	442	11,35,714	0

Data of number of claims processed:

ТРА	No. of claims outsta	No. of claims received during the	No. of claims paid during the year	Settlement ratio(%)	No. of claims repudiated durin	Claims repudiation %	No. of claims outstanding at the end of the year	
Family Health Plan Insurance TPA Ltd	9,291	1,25,244	1,16,322	86%	11,358	8%	6,855	Group & Individual
TOTAL	9,291	1,25,244	1,16,322	86%	11,358	8%	6,855	TOTAL

Turn Around Time (TAT) for cashless ci	aims (in respect of n	iumber of claims):					
Sr. No.	Description	Individual I	Policies (in %)	Group Policies (in %)			
31. NO.	Description	TAT for pre-auth**	TAT for discherge***	TAT for pre-auth**	TAT for discherge***		
1	Within <1 Hour	54%	44%	82%	56%		
2	Within 1-2 Hours	22%	33%	10%	29%		
3	Within 2-6 Hours	15%	20%	4%	10%		
4	Within 6-12 Hours	3%	1%	1%	1%		

5	Within 12-24 Hours	4%	2%	2%	2%
6	>24 Hours	2%	0%	1%	2%
Total		100%	100%	100%	100%

Turn Around Time (TAT) in respect of payment/ repudiation of clams:

Turn Around Time (TAT) in respect or p	,,,								
oned from the date of receipt of last ne		Individual	Gro	up	Gove	ernment	Total		
tolled from the date of receipt or last in	No. of claims	percentage (%)							
Within 1 Month	5326	97%	118477	97%	0	0%	123803	97%	
Between 1-3 Months	138	3%	2900	2%	0	0%	3038	2%	
Between 3-6 Months	35	1%	670	1%	0	0%	705	1%	
More than 6 Months	9	0%	125	0%	0	0%	134	0%	
Total	5508	100%	122172	100%	0	0%	127680	100%	

^{*}Percentage shall be calculated on total of respective column

Data of grievances received against the TPA:

Sr. No.	Description	No. of Grievances
1	Grievances outstan	4
2	Grievances received	48
3	Grievances resolved	50
4	Grievances outstan	2

stration No.190 and Date of Registration with the IRDA-01.04.20	220 CIN: L 66000 MH 1919 GOI 000526				
NL-48 DISCLOSURES ON QUANTITATIVE AND QUALITATIVE PARAMETER					
rmation as at 31.03.2024	NO OF HEALTH SERVICES REVOLED			Date: -	
				Duto.	
Specify whether In-house Claim Settlement or S	Services rendered by TPA -				
peany minerial in mouse claim sectionicity of	ACTION TOTAL OF THE				
Name of the TPA (If services rend	ered by TPA) -	MEDSAVE HEALT	TH INSURANCE TPA LTD		
Hame of the TTT (2) between tend	cica by irriy	TIESON TENE	III III III III III III III III III II		
Validity of agreement with the TP/	A: from 28/09/2022 to 30/09/2025				
1 ,					
ta shall be consolidated at insurer level in case of in-h	ouse claim settlements and				
he level of concerned TPA in case of services rendered					
	1 1				
Number of policies and lives services in respect	of which public disclosures are made:				
Description	Individual	Group	Government		
nber of policies serviced	34952	121	0		
nber of lives serviced	100565	49060	0		
nformation with regard to the geographical are	a in which services are rendered by the T	PAs/Insurer			
Name of the State		Name of the D	istricts		
ANDHRA PRADESH	GUNTUR, VISAKHAPATNAM , PAMA	RRU ,HYDERABAD ,GOLCONDA ,TIRUPATI			
ASSAM	KAMRUP, GUWAHATI, KARIMGAN.	J			
BIHAR	DARBHANGA ,GAYA ,PATNA ,SARA	N ,GOPALGANJ ,MUZAFFARPUR			
CHANDIGARH	CHANDIGARH				
CHHATTISGARH	RAIPUR				
DADRA & NAGAR HAVELI	DADRA & NAGAR HAVELI				
DAMAN & DIU	DAMAN				
DELHI	DELHI				
GOA	VERNA				
GUJARAT	RAJKOT ,GANDHINAGAR ,AHMEDA				
HARYANA	SONIPAT ,GURGAON ,HISSAR ,FARI	DABAD			
HIMACHAL PRADESH	SHIMLA				
JHARKHAND	HAZARIBAG ,RANCHI ,EASTSINGHB				
KARNATAKA	BELGAUM ,BANGALORE ,MANGAL	ORE ,MYSORE			
KERALA	ERNAKULAM				
MADHYA PRADESH	ANUPPUR				
MADHYA PRADESH	BHOPAL				
MAHARASHTRA	NUNBAI, PUNE, NASHIK				
ODISHA	BHUBANESWAR				
PUNJAB	MOHALI				
RAJASTHAN	JAIPUR				
TAMIL NADU	CHENNAI				
TELANGANA	HYDERABAD				
UTTAR PRADESH	NOIDA				
UTTARAKHAND	DEHRADUN				
WEST BENGAL	KOLKATA				
	1				
					

^{***}Reckoned as final discharge summary sent to hospital from the time discherge bill is received by TPA

ii. iii. iv.	Number of claims received during	n the year							
							19370		
iv.	Number of claims paid during the						18136		
	Number of claims repudiated dur						1861		
٧.	Number of claims outstanding at	the end of the y	/ear				1004		
Turn Around Time	e (TAT) for cashless claims (in	respect of nu	mber of claims)						
		respect or nu	inder of claims).		Group Polici	es (in %)			
S. No.	Description		TAT 6	TAT for disabours ***		TAT for discharge***			
			TAT for pre-auth**	TAT for discharge***					
1	Within <1 hour		88.30%	78.33%	87.28%	82.55%			
2	Within 1-2 hours	5	8.18%	18.04%	9.58%	14.19%			
3	Within 2-6 hours		2.64%	2.94%	2.32%	2.75%			
4	Within 6-12 hours		0.29%	0.12%	0.12%	0.14%			
5	Within 12-24 hour	rs	0.21%	0.17%	0.12%	0.09%			
6	>24 hours		0.39%	0.40%	0.57%	0.27%			
	Total		100.00%	100.00%	100.00%	100.00%			
centage to be calcu	lated on total of the respective co	lumn.							
reckoned from the	time last necessary document is re	eceived by incur	or / TPA (whichever is earlier	and till final pre-auth is issu	ed to the hospitals				
					ed to the nospitals				
reckoned as final of	discharge summary sent to hospit	ai from the time	discharge bill is received by	IPA					
ırn Around Time	in case of payment / repudia	tion of claims:							
			Individual	Gro	up	Gover	rnment	l	Total
eckoned from +k	e date of receipt of last nece							†	
	or . coc.pt or last riece	No. of Claims	Percentage	No. of Claims	Percentage	No. of Claims	Percentage	No. of Claims	Percentage
in 1 month			_		_				=
hin 1 month		13482	96.27%	5767	96.23%			19249	96.26%
ween 1-3 months		483	3.45%	180	3.00%			663	3.32%
ween 3 to 6 months	s	33	0.24%	37	0.62%		-	70	0.35%
re than 6 months	i	6	0.04%	9	0.15%	İ		15	
	Total	14004	100.00%	5993	100.00%	-		19997	100.00%
		11001	100.00%	3593	100.00%			1399/	100.00%
	l late to a fact the								
entage shall be cal	culated on total of the respective	column							
ata of grievance	es received against the TPA:								
C Na		D.	escription		Normalism of Colours				
S. No.			escription		Number of Grievances				
					0				
1	Grievances outstanding at the be				0				
1 2	Grievances outstanding at the be Grievances received during the y				66				
1	Grievances received during the y	ear							
1 2 3	Grievances received during the years Grievances resolved during the years	ear			66 66				
1 2	Grievances received during the y	ear							
1 2 3 4	Grievances received during the y Grievances resolved during the y Grievances outstanding at the en	ear ear nd of the year							
1 2 3 4	Grievances received during the years Grievances resolved during the years	ear ear nd of the year							
1 2 3 4	Grievances received during the y Grievances resolved during the y Grievances outstanding at the en	ear ear nd of the year							
1 2 3 4 er Health TPA Regu	Grievances received during the y Grievances resolved during the y Grievances outstanding at the en lations, as amended from time to	ear ear nd of the year o time							
1 2 3 4 er Health TPA Regu	Grievances received during the y Grievances resolved during the y Grievances outstanding at the enabled and the second second from time to a Assurance Co. Lt	ear ear nd of the year o time							
1 2 3 4 r Health TPA Regu e New Indi	Grievances received during the y Grievances resolved during the y Grievances outstanding at the en laboratory of the state of the state of Registration with the IRDA about of Registration with the IRDA	ear ear d of the year o time CC. A-01.04.2020 CIN							
1 2 3 4 r Health TPA Regu e New Indi	Grievances received during the y Grievances resolved during the y Grievances outstanding at the enabled and the second second from time to a Assurance Co. Lt	ear ear d of the year o time CC. A-01.04.2020 CIN							
1 2 3 4 r Health TPA Regu e New Indi	Grievances received during the y Grievances resolved during the y Grievances outstanding at the en alations, as amended from time to a Assurance Co. Lt d Date of Registration with the IRDs S ON QUANTITATIVE AND QUALITATI	ear ear d of the year o time CC. A-01.04.2020 CIN						Date: -16-Apr-20	
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d. Data of number of									
į.	Outstanding number of claims at		the year				3,260		
ii.	Number of claims received durin						41,012		
iii.	Number of claims paid during th	e year (specify %	also in brackets)				37,108 (83.82%)		
iv.	Number of claims repudiated du	ring the year (spe	ecify % also in brackets)				4,575 (10.33%)		
٧.	Number of claims outstanding at	t the end of the y	ear				2,589		
							•		
e. Turn Around Tim	e (TAT) for cashless claims (in	respect of nur	mber of claims):						
		r respect or nur	Individual D	olicies (in %)	Group Polic	ios (in %)			
S. No.	Description	- 1							
			TAT for pre-auth**	TAT for discharge***		TAT for discharge***			
1	Within <1 hour		66.93%	68.01%	62.16%	64.78%			
2	Within 1-2 hours	S	29.40%	26.07%	31.83%	27.74%			
3	Within 2-6 hours	S	3.67%	5.92%	6.01%	7.48%			
4	Within 6-12 hour	'S	0.00%	0.00%	0.00%	0.00%			
5	Within 12-24 hou		0.00%	0.00%	0.00%	0.00%			
6	>24 hours		0.00%	0.00%	0.00%	0.00%			
						100.00%			
	Total		100.00%	100.00%	100.00%	100.00%			
** reckoned from the *** reckoned as final	ulated on total of the respective of time last necessary document is r discharge summary sent to hospit	received by insure tal from the time	discharge bill is received by		ed to the hospitals				
i. Turn Around Time	e in case of payment / repudia	ation of claims:							
			Individual	Gro	up	Gove	rnment		Total
e reckoned from th	he date of receipt of last nece	No. of Claim	Danasataas	No. of Claims	Donnestone	No of Claim	Domestone	No. of Claire	Damas ata
	-	No. of Claims	Percentage	No. of Claims	Percentage	No. of Claims	Percentage	No. of Claims	Percentage
Vithin 1 month		6,596	100.00%	35,087	100.00%	6,93,031	100%	7,34,714	100.00%
Between 1-3 months		-	0.00%	-	0.00%	-	0%	-	0.00%
Between 3 to 6 month	าร	-	0.00%	-	0.00%	_	0%	-	0.00%
Nore than 6 months			0.00%	-	0.00%		0%		
iore utan o monuls	Tatal								0.00%
	Total	6,596	100.00%	35,087	100.00%	6,93,031	100%	7,34,714	100.00%
ercentage shall be ca	alculated on total of the respective	column							
. Data of grievance	es received against the TPA:								
	es received against the TPA:	De	escription		Number of Grievances				
S. No.			escription		Number of Grievances				
S. No.	Grievances outstanding at the be	eginning of year	escription		0				
S. No. 1 2	Grievances outstanding at the bo	eginning of year vear	escription		0 237				
S. No. 1 2 3	Grievances outstanding at the bo Grievances received during the y Grievances resolved during the y	eginning of year year year	escription		0 237 237				
S. No. 1 2	Grievances outstanding at the bo	eginning of year year year	escription		0 237				
S. No. 1 2 3	Grievances outstanding at the bo Grievances received during the y Grievances resolved during the y	eginning of year year year	escription		0 237 237				
S. No. 1 2 3 4	Grievances outstanding at the bi Grievances received during the y Grievances resolved during the y Grievances outstanding at the er	eginning of year year year	escription		0 237 237				
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S. No. 1 2 3 4 The New India adstration No. 190 and D mm Nt48 DISCLOSURES ON formation as at 31.03. Specify whether Data shall be consolid the level of concern . Number of policie Number Number	Grievances outstanding at the be Grievances received during the y Grievances received during the y Grievances resolved during the y Grievances outstanding at the er Grievances outstanding at the er ASSUMANTICATIVE AND QUARTATIVE PARAME 2024 In-house Claim Settlement or Name of the TPA (If services rer Validity of agreement with the T Validity of agreement of the Services in respective of T Validity o	eginning of year rear rear nd of the year 2020 CIN-L 66000 M TERS OF HEALTH SERVI Services rende dered by TPA) - PA: from 21/12/ -house claim settl ed by TPA) t of which publ	IN 1919 GOI 000526 CES RENDERED Pered by TPA - TPA Safeway Insurance TPA 2021 to 20/12/2024 Ememts and ic disclosures are made: Individual -	Gro 5 5 675	Up 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	Gove	rnment	Date: -16-04-202	
S. No. 1 2 3 4 The New India adstration No. 190 and D mm Nt48 DISCLOSURES ON formation as at 31.03. Specify whether Data shall be consolid the level of concern . Number of policie Number Number	Grievances outstanding at the bit Grievances received during the y Grievances received during the y Grievances resolved during the y Grievances outstanding at the er Grievances outstanding at the er Great of the Grievance Co. Ltd. Date of Registration with the IRDA-01.04 (IDDA-01.04 (IDDA-01.	eginning of year rear rear nd of the year 2020 CIN-L 66000 M TERS OF HEALTH SERVI Services rende dered by TPA) - PA: from 21/12/ -house claim settl ed by TPA) t of which publ	IN 1919 GOI 000526 CES RENDERED Pered by TPA - TPA Safeway Insurance TPA 2021 to 20/12/2024 Ememts and ic disclosures are made: Individual -	Gro 5 5 675	UP 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	Gove	rnment -	Date: -16-04-202	
S. No. 1 2 3 4 The New India Registration No.190 and D omn NL-48 DISCLOSURES ON information as at 31.03. Data shall be consolid it the level of concern Number of policie Number Number	Grievances outstanding at the be Grievances received during the y Grievances received during the y Grievances resolved during the y Grievances outstanding at the er Grievances outstanding at the er ASSUMANTICATIVE AND QUARTATIVE PARAME 2024 In-house Claim Settlement or Name of the TPA (If services rer Validity of agreement with the T Validity of agreement of the Services in respective of T Validity o	eginning of year rear rear nd of the year 2020 CIN-L 66000 M TERS OF HEALTH SERVI Services rende dered by TPA) - PA: from 21/12/ -house claim settl ed by TPA) t of which publ	IN 1919 GOI 000526 CES RENDERED Pered by TPA - TPA Safeway Insurance TPA 2021 to 20/12/2024 Ememts and ic disclosures are made: Individual -	Gro 5 5 675	Up 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	Gove	rnment	Date: -16-04-202	

	TELANGANA				HYDERABAD					
	TELANGANA				MEDAK					
	UTTAR PRADESH				JYOTIBA PHULE NAGAR					
	UTTAR PRADESH				NOIDA					
	UTTARAKHAND WEST BENGAL				NARENDRA NAGAR KOLKATA			_		
	WEST BENGAL			1	KULKATA			-		
										1
Data of number o	of claims processed:									1
i.	Outstanding number of claims at		the year				949			
ii.	Number of claims received durin						10163			
iii.	Number of claims paid during th	e year (specify %	also in brackets)				7904(71.13%)			
iv.	Number of claims repudiated du Number of claims outstanding at	ring the year (spe	cify % also in brackets)				576(5.18%) 2632			
v.	Number of claims outstanding at	. trie end of trie ye	еаг				2032			·
Turn Around Time	ne (TAT) for cashless claims (in	respect of nun	nber of claims):							
S. No.	Description		Individual P	Policies (in %)	Group Polic	ies (in %)				
J. 11U.	-		TAT for pre-auth**	TAT for discharge***	TAT for pre-auth**	TAT for discharge***				
1	Within <1 hour		0%	0%	87%	83%				
2	Within 1-2 hours		0%	0%	13%	17%				
3	Within 2-6 hours		0%	0%	0%	0%				-
5	Within 6-12 hour Within 12-24 hou		0% 0%	0% 0%	0% 0%	0% 0%		-		1
6	>24 hours	15	0%	0%	0%	0%				1
<u>_</u>	Total	-	0%	0%	100%	100%				1
			- · · ·							1
	ulated on total of the respective co									
	time last necessary document is r				ied to the hospitals					
* reckoned as final of	discharge summary sent to hospit	al from the time of	discharge bill is received by	TPA						
								-		-
Turn Around Time	e in case of payment / repudia	tion of claime:								
	e ili case oi payillelit / repudia			Gro	oup	Govern	nment		Total	4
	he date of receipt of last nece		Individual	1		1				1
reckoned from th	he date of receipt of last nece	No. of Claims	Percentage	No. of Claims	Percentage	No. of Claims	Percentage	No. of Claims	Percentage	
reckoned from th	he date of receipt of last nece	No. of Claims	Percentage 0%	No. of Claims 8203	Percentage 97%	No. of Claims	0%	8203	97%	
e reckoned from the		No. of Claims 0 0	Percentage 0% 0%	No. of Claims 8203 277	Percentage 97% 3%	No. of Claims 0 0	0% 0%	8203 277	97% 3%	
e reckoned from the ithin 1 month etween 1-3 months etween 3 to 6 month		0 0 0	Percentage 0% 0% 0% 0%	8203 277 0	97% 3% 0%	0 0 0	0% 0% 0%	8203 277 0	97% 3% 0%	
	ns	0 0 0 0	Percentage 0% 0% 0% 0% 0%	No. of Claims 8203 277 0 0	Percentage 97% 3% 0% 0%	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0% 0% 0% 0%	8203 277 0 0	97% 3% 0% 0%	
e reckoned from the ithin 1 month etween 1-3 months etween 3 to 6 month		0 0 0	Percentage 0% 0% 0% 0%	8203 277 0	97% 3% 0%	0 0 0	0% 0% 0%	8203 277 0	97% 3% 0%	
e reckoned from the ithin 1 month etween 1-3 months etween 3 to 6 months ore than 6 months	ns Total	0 0 0 0 0	Percentage 0% 0% 0% 0% 0%	No. of Claims 8203 277 0 0	Percentage 97% 3% 0% 0%	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0% 0% 0% 0%	8203 277 0 0	97% 3% 0% 0%	
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e reckoned from the ithin 1 month tween 1-3 months tween 3 to 6 months ore than 6 months ercentage shall be ca	ns Total	0 0 0 0 0	Percentage 0% 0% 0% 0% 0%	No. of Claims 8203 277 0 0	Percentage 97% 3% 0% 0%	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0% 0% 0% 0%	8203 277 0 0	97% 3% 0% 0%	
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e reckoned from the tithin 1 month tween 1-3 months tween 3 to 6 months ore than 6 months ercentage shall be ca	Total	No. of Claims 0 0 0 0 column	Percentage 0% 0% 0% 0% 0%	No. of Claims 8203 277 0 0	Percentage 97% 3% 0% 0%	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0% 0% 0% 0%	8203 277 0	97% 3% 0% 0%	
reckoned from the thin 1 month tween 1-3 months tween 1-3 to 6 months recentage shall be call the call	Total alculated on total of the respective received against the TPA: Grievances outstanding at the br	No. of Claims 0 0 0 0 column Deeginning of year	Percentage	No. of Claims 8203 277 0 0	Percentage 97% 3% 0% 0% 100%	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0% 0% 0% 0%	8203 277 0	97% 3% 0% 0%	
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reckoned from the thin 1 month tween 1-3 months tween 3 to 6 months recentage shall be catholic processes and parts of grievance S. No.	Total alculated on total of the respective es received against the TPA: Grievances outstanding at the be Grievances received during the y Grievances resolved during the y	No. of Claims 0 0 0 0 column Deeginning of year	Percentage	No. of Claims 8203 277 0 0	Percentage 97% 3% 0% 0% 100% Number of Grievances 0 13 13	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0% 0% 0% 0%	8203 277 0	97% 3% 0% 0%	
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reckoned from the thin 1 month tween 1-3 months tween 3 to 6 months tween 3 to 6 months recentage shall be care than 6 months at 3 to 3 to 4 to 4 to 4 to 4 to 4 to 4 t	Total alculated on total of the respective es received against the TPA: Grievances outstanding at the bicrievances received during the grievances resolved during the grievances outstanding at the erulations, as amended from time to ulations, as amended from time to the total of Date of Registration with the IRD is SON QUANTITATIVE AND QUALITATIVE	No. of Claims 0 0 0 0 0 column Designining of year ear ear and of the year time time Col. A-01.04.2020 CIN: E PARAMETERS OF the year and the year and the year time Services rende the year and yea	Percentage 0% 0% 0% 0% 0% 0% Seription Description L 66000 MH 1919 GOJ 000522 HEALTH SERVICES RENDERED Fred by TPA - Good Health Insurance 022 to 30/09/2025 Ements and	No. of Claims 8203 277 0 0 8480	Percentage 97% 3% 0% 0% 100% 100% Number of Grievances 0 13 13 0	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0% 0% 0% 0% 0% 0%	8203 277 0 0 0 8480	97% 3% 0% 0%	
reckoned from the thin 1 month tween 1-3 months tween 1-3 months tween 3 to 6 months or than 6 months or tha	Total alculated on total of the respective sereceived against the TPA: Grievances outstanding at the be Grievances received during the y Grievances resolved during the y Grievances resolved during at the element of the TPA in the IRD of the	No. of Claims 0 0 0 0 0 column Designining of year ear ear and of the year time time Col. A-01.04.2020 CIN: E PARAMETERS OF the year and the year and the year time Services rende the year and yea	Percentage 0% 0% 0% 0% 0% 0% 0% scription Le6000 MH 1919 GOI 00052 HEALTH SERVICES RENDERED ared by TPA - Good Health Insurance 022 to 30/09/2025 ements and ic disclosures are made: Individual 23,280	No. of Claims 8203 277 0 0 8480	Percentage 97% 3% 0% 0% 100% 100% Number of Grievances 0 13 13 0 0	No. of Claims 0 0 0 0 0 0 Claims Octoor Govern	0% 0% 0% 0% 0% 0%	8203 277 0 0 0 8480	97% 3% 0% 0%	
reckoned from the thin 1 months towen 1-3 months towen 3 to 6 mont	Total alculated on total of the respective sereceived against the TPA: Grievances outstanding at the be Grievances received during the y Grievances resolved during the y Grievances resolved during at the element of the TPA in the IRD of the	No. of Claims 0 0 0 0 0 column Designining of year ear ear and of the year time time Col. A-01.04.2020 CIN: E PARAMETERS OF the year and the year and the year time Services rende the year and yea	Percentage 0% 0% 0% 0% 0% 0% scription Legono MH 1919 GOI 200522 HEALTH SERVICES RENDERED ared by TPA - Good Health Insurance 022 to 30/09/2025 ements and ic disclosures are made:	No. of Claims 8203 277 0 0 8480	Percentage 97% 3% 0% 0% 100% 100% Number of Grievances 0 13 13 0	No. of Claims 0 0 0 0 0 0 0 Govern	0% 0% 0% 0% 0% 0%	8203 277 0 0 0 8480	97% 3% 0% 0%	

N	Name of the State	1			Name of the Districts					
	Andhra Pradesh				Vizag					
	Assam				Guwahati					
	Delhi				Delhi					
	Gujarat				Surat					
	Karnataka				Bangalore					
	Maharashtra				Mumbai					
	TamilNadu		Chennai							
	TamilNadu				Coimbatore					
	TamilNadu Telangana				Madurai Hyderabad					
1	Telaligalia				nyuerabau					
d. Data of number of cla	laims processed:									
	utstanding number of claims at	the heainning of	the year				3,260			
	umber of claims received during		tric year				41,012			
	umber of claims paid during the		also in brackets)				37,108 (83.82%)			
	umber of claims repudiated dur						4,575 (10.33%)			
	umber of claims outstanding at						2,589			
· · · · ·	arriber of claims odestariding de	die end or die y	cui							
e. Turn Around Time (T	TAT) for cashless claims (in	respect of num	nber of claims):							
	,		Individual Po	olicies (in %)	Group Polici	es (in %)				
S. No.	Description	ľ		` '						
			TAT for pre-auth**	TAT for discharge***	TAT for pre-auth**	TAT for discharge***				
1	Within <1 hour		66.93%	68.01%	62.16%	64.78%				
2	Within 1-2 hours		29.40%	26.07%		27.74%				
3	Within 2-6 hours		3.67%	5.92%		7.48%				
4	Within 6-12 hours		0.00%	0.00%		0.00%				
5	Within 12-24 hour	rs	0.00%	0.00%		0.00%				
6	>24 hours		0.00%	0.00%		0.00%				
	Total		100.00%	100.00%	100.00%	100.00%				
	ed on total of the respective co									
					ied to the hospitals					
** reckoned from the time	haraa cumman, cont to bocnit	al from the time	discharge hill is received by							
	marge summary sent to nospic	ai iroin the time t	discribinge bill is received by	TPA						
** reckoned from the time *** reckoned as final disch			discharge bill is received by	TPA						
** reckoned from the time *** reckoned as final disch	case of payment / repudia	ation of claims:								
** reckoned from the time *** reckoned as final disch f. Turn Around Time in o Description (to be rec	case of payment / repudia	ation of claims:	Individual	TPA Gro	up	Gove	rnment		Total	
** reckoned from the time *** reckoned as final disch f. Turn Around Time in o Description (to be rec	case of payment / repudia	ation of claims:			oup Percentage	Gove No. of Claims	rnment Percentage	No. of Claims	Total Percentage	
** reckoned from the time *** reckoned as final disch f. Turn Around Time in o Description (to be rec receipt of last ne	case of payment / repudia	ation of claims:	Individual Percentage	Gro No. of Claims	Percentage	No. of Claims	Percentage		Percentage	
** reckoned from the time *** reckoned as final disch f. Turn Around Time in o Description (to be rec receipt of last ne Within 1 month	case of payment / repudia	ation of claims:	Individual Percentage 100.00%	Gro	Percentage 100.00%		Percentage 100%	No. of Claims 7,34,714	Percentage 100.00%	
** reckoned from the time *** reckoned as final disch f. Turn Around Time in on Description (to be recreeipt of last ne Within 1 month Between 1-3 months	case of payment / repudia	ation of claims:	Individual Percentage 100.00% 0.00%	Gro No. of Claims	Percentage 100.00% 0.00%	No. of Claims 6,93,031	Percentage 100% 0%		Percentage 100.00% 0.00%	
** reckoned from the time *** reckoned as final disch f. Turn Around Time in o Description (to be rec receipt of last ne Within 1 month Between 1-3 months Between 3 to 6 months	case of payment / repudia	ation of claims:	Individual Percentage 100.00% 0.00% 0.00%	Gro No. of Claims	Percentage 100.00% 0.00% 0.00%	No. of Claims	Percentage 100% 0% 0%		Percentage 100.00% 0.00% 0.00%	
** reckoned from the time *** reckoned as final disch f. Turn Around Time in a Description (to be rec receipt of last ne Within 1 month Between 1-3 months Between 3 to 6 months More than 6 months	case of payment / repudia ckoned from the date of ecessary document	No. of Claims 6,596	Individual Percentage 100.00% 0.00% 0.00% 0.00%	Gro No. of Claims 35,087 - -	Percentage 100.00% 0.00% 0.00% 0.00%	No. of Claims 6,93,031 - -	Percentage 100% 0% 0% 0%	7,34,714 - - -	Percentage 100.00% 0.00% 0.00% 0.00%	
** reckoned from the time *** reckoned as final disch f. Turn Around Time in a Description (to be rec receipt of last ne Within 1 month Between 1-3 months Between 3 to 6 months More than 6 months	case of payment / repudia	ation of claims:	Individual Percentage 100.00% 0.00% 0.00%	Gro No. of Claims	Percentage 100.00% 0.00% 0.00%	No. of Claims 6,93,031	Percentage 100% 0% 0%		Percentage 100.00% 0.00% 0.00%	
** reckoned from the time *** reckoned as final disch f. Turn Around Time in o Description (to be rec receipt of last ne Within 1 month Between 1-3 months Between 3 to 6 months More than 6 months	case of payment / repudia ckoned from the date of ecessary document	No. of Claims 6,596 - - - 6,596	Individual Percentage 100.00% 0.00% 0.00% 0.00%	Gro No. of Claims 35,087 - -	Percentage 100.00% 0.00% 0.00% 0.00%	No. of Claims 6,93,031 - -	Percentage 100% 0% 0% 0%	7,34,714 - - -	Percentage 100.00% 0.00% 0.00% 0.00%	
** reckoned from the time *** reckoned as final disch f. Turn Around Time in o Description (to be rec receipt of last ne Within 1 month Between 1-3 months Between 3 to 6 months More than 6 months	case of payment / repudia ckoned from the date of ecessary document	No. of Claims 6,596 - - - 6,596	Individual Percentage 100.00% 0.00% 0.00% 0.00%	Gro No. of Claims 35,087 - -	Percentage 100.00% 0.00% 0.00% 0.00%	No. of Claims 6,93,031 - -	Percentage 100% 0% 0% 0%	7,34,714 - - -	Percentage 100.00% 0.00% 0.00% 0.00%	
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** reckoned from the time *** reckoned as final disch f. Turn Around Time in o Description (to be rec receipt of last ne Within 1 month Between 1-3 months Between 3 to 6 months More than 6 months To Percentage shall be calcula g. Data of grievances re S. No. 1 Grie 2 Grie 3 Grie 3 Grie	case of payment / repudia ckoned from the date of ecessary document Total ated on total of the respective received against the TPA: ievances outstanding at the be ievances received during the y ievances resolved during the y	No. of Claims: 1 No. of Claims 6,596	Individual Percentage 100.00% 0.00% 0.00% 100.00%	Gro No. of Claims 35,087 - -	Percentage 100.00% 0.00% 0.00% 0.00% 100.00%	No. of Claims 6,93,031 - -	Percentage 100% 0% 0% 0%	7,34,714 - - -	Percentage 100.00% 0.00% 0.00% 0.00%	
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** reckoned from the time *** reckoned as final disch f. Turn Around Time in o Description (to be rec receipt of last ne Within 1 month Between 1-3 months Between 3 to 6 months More than 6 months To Percentage shall be calcula g. Data of grievances re S. No. 1 Grie 2 Grie 3 Grie 4 Grie Information as at 31.03.2024 Claim Settlement or Se	case of payment / repudia ckoned from the date of ecessary document fotal ated on total of the respective received against the TPA: lievances outstanding at the be levances received during the y ievances resolved during the y ievances outstanding at the en	No. of Claims: 1 No. of Claims 6,596	Individual Percentage 100.00% 0.00% 0.00% 100.00% 100.00% The New Institution No.190 and Date of Regalaction.	Gro No. of Claims 35,087	Percentage 100.00% 0.00% 0.00% 100.00% 100.00% Number of Grievances 237 237 0 CO. Ltd. CON: 169000 MM 1919 GOI 000524	No. of Claims 6,93,031 6,93,031	Percentage 100% 0% 0% 0%	7,34,714	Percentage 100.00% 0.00% 0.00% 0.00%	
** reckoned from the time *** reckoned as final disch f. Turn Around Time in c Description (to be rec receipt of last ne Within 1 month Between 1-3 months Between 3 to 6 months More than 6 months To Percentage shall be calcula g. Data of grievances re S. No. 1 Grie 2 Grie 3 Grie 4 Grie Information as at 31.03.2024	case of payment / repudia ckoned from the date of ecessary document Total ated on total of the respective eceived against the TPA: evances outstanding at the be evances received during the y- evances outstanding at the en	No. of Claims: 1 No. of Claims 6,596	Individual Percentage 100.00% 0.00% 0.00% 100.00% 100.00% The New Institution No.190 and Date of Regalaction.	Gro No. of Claims 35,087	Percentage 100.00% 0.00% 0.00% 100.00% 100.00% Number of Grievances 237 237 0 CO. Ltd. CON: 169000 MM 1919 GOI 000524	No. of Claims 6,93,031 6,93,031	Percentage 100% 0% 0% 0%	7,34,714	Percentage 100.00% 0.00% 0.00% 0.00%	
** reckoned from the time *** reckoned as final disch f. Turn Around Time in c Description (to be rec receipt of last ne Within 1 month Between 1-3 months Between 3 to 6 months More than 6 months To Percentage shall be calcula g. Data of grievances re S. No. 1 Grie 2 Grie 3 Grie 4 Grie Information as at 31.03.2024	case of payment / repudia ckoned from the date of ecessary document Total ated on total of the respective received against the TPA: ievances outstanding at the be ievances received during the y ievances resolved during the y ievances outstanding at the en	No. of Claims: 1 No. of Claims 6,596	Individual Percentage 100.00% 0.00% 0.00% 100.00% 100.00% The New Institution No.190 and Date of Regalaction.	Gro No. of Claims 35,087	Percentage 100.00% 0.00% 0.00% 100.00% 100.00% Number of Grievances 237 237 0 CO. Ltd. CON: 169000 MM 1919 GOI 000524	No. of Claims 6,93,031 6,93,031	Percentage 100% 0% 0% 0%	7,34,714	Percentage 100.00% 0.00% 0.00% 0.00%	
** reckoned from the time *** reckoned as final disch f. Turn Around Time in c Description (to be rec receipt of last ne Within 1 month Between 1-3 months Between 3 to 6 months More than 6 months To Percentage shall be calcula g. Data of grievances re S. No. 1 Grie 2 Grie 3 Grie 4 Grie Information as at 31.03.2024	case of payment / repudia ckoned from the date of ecessary document Total ated on total of the respective eceived against the TPA: evances outstanding at the be evances received during the y- evances outstanding at the en	No. of Claims: 1 No. of Claims 6,596	Individual Percentage 100.00% 0.00% 0.00% 100.00% 100.00% The New Institution No.190 and Date of Regalaction.	Gro No. of Claims 35,087	Percentage 100.00% 0.00% 0.00% 100.00% 100.00% Number of Grievances 237 237 0 CO. Ltd. CON: 169000 MM 1919 GOI 000524	No. of Claims 6,93,031 6,93,031	Percentage 100% 0% 0% 0%	7,34,714	Percentage 100.00% 0.00% 0.00% 0.00%	
** reckoned from the time *** reckoned as final disch f. Turn Around Time in o Description (to be rec receipt of last ne Within 1 month Between 1-3 months Between 3 to 6 months More than 6 months To Percentage shall be calcula g. Data of grievances re S. No. 1 Grie 2 Grie 3 Grie 4 Grie 4 Grie Information as at 31.03.2024	case of payment / repudia ckoned from the date of ecessary document Total ated on total of the respective received against the TPA: ievances outstanding at the be ievances received during the y ievances resolved during the y ievances outstanding at the en	No. of Claims: 1 No. of Claims 6,596	Individual Percentage 100.00% 0.00% 0.00% 100.00% 100.00% The New Institution No.190 and Date of Regalaction.	Gro No. of Claims 35,087	Percentage 100.00% 0.00% 0.00% 100.00% 100.00% Number of Grievances 237 237 0 CO. Ltd. CON: 169000 MM 1919 GOI 000524	No. of Claims 6,93,031 6,93,031	Percentage 100% 0% 0% 0%	7,34,714	Percentage 100.00% 0.00% 0.00% 0.00%	
** reckoned from the time *** reckoned as final disch f. Turn Around Time in o Description (to be rec receipt of last ne Within 1 month Between 1-3 months Between 3 to 6 months More than 6 months To Percentage shall be calcula g. Data of grievances re S. No. 1 Grie 2 Grie 3 Grie 4 Grie Information as at 31.03.2024 Claim Settlement or Se	case of payment / repudia ckoned from the date of ecessary document Total ated on total of the respective eceived against the TPA: ievances outstanding at the be ievances received during the y ievances resolved during the y ievances outstanding at the en ervices rendered by TPA Amme of the TPA (If services rendered by TPA) - Health India Insurance TPA	No. of Claims: 1 No. of Claims 6,596	Individual Percentage 100.00% 0.00% 0.00% 100.00% 100.00% The New Institution No.190 and Date of Regalaction.	Gro No. of Claims 35,087	Percentage 100.00% 0.00% 0.00% 100.00% 100.00% Number of Grievances 237 237 0 CO. Ltd. CON: 169000 MM 1919 GOI 000524	No. of Claims 6,93,031 6,93,031	Percentage 100% 0% 0% 0%	7,34,714	Percentage 100.00% 0.00% 0.00% 0.00%	
** reckoned from the time *** reckoned as final disch f. Turn Around Time in o Description (to be rec receipt of last ne Within 1 month Between 1-3 months Between 3 to 6 months More than 6 months To Percentage shall be calcula g. Data of grievances re S. No. 1 Grie 2 Grie 3 Grie 4 Grie Information as at 31.03.2024 Claim Settlement or Se	case of payment / repudia ckoned from the date of ecessary document Total ated on total of the respective eceived against the TPA: every conserved during the y	No. of Claims: 1 No. of Claims 6,596	Individual Percentage 100.00% 0.00% 0.00% 100.00% 100.00% The New Institution No.190 and Date of Regalaction.	Gro No. of Claims 35,087	Percentage 100.00% 0.00% 0.00% 100.00% 100.00% Number of Grievances 237 237 0 CO. Ltd. CON: 169000 MM 1919 GOI 000524	No. of Claims 6,93,031 6,93,031	Percentage 100% 0% 0% 0%	7,34,714	Percentage 100.00% 0.00% 0.00% 0.00%	
** reckoned from the time **** reckoned as final disch f. Turn Around Time in o Description (to be rec receipt of last ne Within 1 month Between 1-3 months Between 3 to 6 months More than 6 months Tc Percentage shall be calcula g. Data of grievances re S. No. 1 Grie 2 Grie 3 Grie 4 Grie 3 Grie 4 Grie Information as at 31.03.2024 Claim Settlement or Se	case of payment / repudia ckoned from the date of ecessary document fotal ated on total of the respective eceived against the TPA: ievances outstanding at the be ievances received during the y ievances resolved during the y ievances outstanding at the en ervices rendered by TPA - Name of the TPA (If services rendered by TPA) - Health India Insurance TPA alidity of agreement with the TPA: from 28/09/2022 to 3/09/2025	No. of Claims: 1 No. of Claims 6,596	Individual Percentage 100.00% 0.00% 0.00% 100.00% 100.00% The New Institution No.190 and Date of Regalaction.	Gro No. of Claims 35,087	Percentage 100.00% 0.00% 0.00% 100.00% 100.00% Number of Grievances 237 237 0 CO. Ltd. CON: 169000 MM 1919 GOI 000524	No. of Claims 6,93,031 6,93,031	Percentage 100% 0% 0% 0%	7,34,714	Percentage 100.00% 0.00% 0.00% 0.00%	
** reckoned from the time *** reckoned as final disch f. Turn Around Time in o Description (to be rec receipt of last ne Within 1 month Between 1-3 months Between 3 to 6 months More than 6 months To Percentage shall be calcula g. Data of grievances re S. No. 1 Grie 2 Grie 3 Grie 4 Grie 4 Grie Information as at 31.03.2024 Claim Settlement or Se Va Insurer level in case of in-ho	case of payment / repudia ckoned from the date of ecessary document Total ated on total of the respective eceived against the TPA: evances outstanding at the be evances received during the y- evances resolved during the y- evances outstanding at the en evances outstanding at the en evances outstanding at the en evances resolved during the y- evances outstanding at the en evances resolved during the y- evances resolved during the	No. of Claims: 1 No. of Claims 6,596	Individual Percentage 100.00% 0.00% 0.00% 100.00% 100.00% The New Institution No.190 and Date of Regalaction.	Gro No. of Claims 35,087	Percentage 100.00% 0.00% 0.00% 100.00% 100.00% Number of Grievances 237 237 0 CO. Ltd. CON: 169000 MM 1919 GOI 000524	No. of Claims 6,93,031 6,93,031	Percentage 100% 0% 0% 0%	7,34,714	Percentage 100.00% 0.00% 0.00% 0.00%	
** reckoned from the time **** reckoned as final disch f. Turn Around Time in o Description (to be rec receipt of last ne Within 1 month Between 1-3 months Between 3 to 6 months More than 6 months Tc Percentage shall be calcula g. Data of grievances re S. No. 1 Grie 2 Grie 3 Grie 4 Grie 3 Grie 4 Grie Information as at 31.03.2024 Claim Settlement or Se	case of payment / repudia ckoned from the date of ecessary document Total ated on total of the respective eceived against the TPA: evances outstanding at the be evances received during the y- evances resolved during the y- evances outstanding at the en evances outstanding at the en evances outstanding at the en evances resolved during the y- evances outstanding at the en evances resolved during the y- evances resolved during the	No. of Claims: 1 No. of Claims 6,596	Individual Percentage 100.00% 0.00% 0.00% 100.00% 100.00% The New Institution No.190 and Date of Regalaction.	Gro No. of Claims 35,087	Percentage 100.00% 0.00% 0.00% 100.00% 100.00% Number of Grievances 237 237 0 CO. Ltd. CON: 169000 MM 1919 GOI 000524	No. of Claims 6,93,031 6,93,031	Percentage 100% 0% 0% 0%	7,34,714	Percentage 100.00% 0.00% 0.00% 0.00%	
** reckoned from the time *** reckoned as final disch f. Turn Around Time in c Description (to be rec receipt of last ne Within 1 month Between 1-3 months Between 3 to 6 months More than 6 months Tc Percentage shall be calcula g. Data of grievances re S. No. 1 Grie 2 Grie 3 Grie 4 Grie Information as at 31.03.2024 Claim Settlement or Se No. Insurer level in case of in-heled TPA in case of services	case of payment / repudia ckoned from the date of ecessary document Total ated on total of the respective eceived against the TPA: evances outstanding at the be evances received during the y- evances resolved during the y- evances outstanding at the en evances outstanding at the en evances outstanding at the en evances resolved during the y- evances outstanding at the en evances resolved during the y- evances resolved during the	No. of Claims: No. of Claims 6,596 6,596 column De eginning of year ear ear ear d of the year	Individual Percentage 100.00% 0.00% 0.00% 100.00% 100.00% The New Institution No.190 and Date of Regalaction.	Gro No. of Claims 35,087	Percentage 100.00% 0.00% 0.00% 100.00% 100.00% Number of Grievances 237 237 0 CO. Ltd. CON: 169000 MM 1919 GOI 000524	No. of Claims 6,93,031 6,93,031	Percentage 100% 0% 0% 0%	7,34,714	Percentage 100.00% 0.00% 0.00% 0.00%	

D	escription		Individual	Gro	oup	Gove	rnment				
Number of	of policies serviced		133255	52	!6		0				
Number	r of lives serviced		323735	5500	1965		0				
hical area in which s	services are rendered by the	TDAc/Incurer									
Name of the State	Name of the Districts	I AS, Insure									
ivallie of the State	Mumbai,Aurangabad,Kolhapur,Nagpu										
Maharashtra	r,Nashik,Pune,Borivali										
March or Donadach											
Madya Pradesh	Bhopal,Indore										
Tamilnadu	Chennai,Coimbatore,Bangalore,Madu										
Kerla	Cochin										
Hariyana	Gurgaon										
Telgana	Hyderabad										
Rajasthan	Jaipur										
west Bangal	Kolkata										
Uttar pradesh	Lucknow										
Karnataka	Mangalore										
Chhattisgarh	Raipur										
Gujrat	Rajkot,Surat,Vadodara,Valsad,Ahmed										
·	abad										
Assam	Bhubaneswar,Guwahati										
Bihar	PATNA										
Uttarakhand	DEHARADHUN										
JHARKHAND	Ranchi										
Punjab	Chandigarh									1	
runjao	Chandigarn										
				ber of claims processed:							
i.			Outstanding number of cla	aims at the beginning of the y	ear		10899				
ii			Number of claims	received during the year			404931				
iii		Nı		the year (specify % also in bi	ackets)		342682 (82.41%)				
iv.		Numb	nor of daims regulated dur	ng the year (specify % also in	hrackets)		57336 (13.79%)				
		NulliL	bei of claims repudiated dur	rig trie year (specify % also ii	i biackets)						
٧.			Number of claims outs	anding at the end of the year	•		15812				
r cashless claims (in	respect of number of claims):									
			Individual P	olicies (in %)	Group Polic	ies (in %)					
S. No.	Description										
5.	2 docupation.		TAT for pre-auth**	TAT for discharge***	TAT for pre-auth**	TAT for discharge***					
	W644:1 h		02 500/	04.440/	04.050/	04.440/					
1	Within <1 hour		93.59%	94.44%	91.85%	91.14%					
2	Within 1-2 hour		6.41%	5.56%	9.72%	5.60%					
3	Within 2-6 hour		0.00%	0.00%	0.82%	2.28%					
4	Within 6-12 hou	rs	0.00%	0.00%	0.34%	0.98%					
5	Within 12-24 hou		0.00%	0.00%	0.00%	0.00%					
6	>24 hours		0.00%	0.00%	0.00%	0.00%					
	Total										
	Total		100.00%	100.00%	100.00%	100.00%					
alculated on total of the	respective column.										
1 by insurer / TPA (whice	chever is earlier) and till final pre	-auth is issued to	the hospitals								
	the time discharge bill is received		i i								
, 22 to 1100pital 1101111	also and a second	-,								1	
of w '	ronudiation of deleter										
i case or payment /	repudiation of claims:		*	_	_					1	
Description (to be	reckoned from the date of	ļ	Individual	Gro	up	Gove	rnment	!	Total	-	
	t necessary document	No. of Claims	Percentage	No. of Claims	Percentage	No. of Claims	Percentage	No. of Claims	Percentage		
			_				_		_		
	thin 1 month	46365	94.14%	153310	94.90%	0	0.00%	199675	94.72%		
Betwe	een 1-3 months	2885	5.86%	8241	5.10%	0	0.00%	11126	5.28%		
	en 3 to 6 months	0	0.00%	0	0.00%	0	0.00%	0	0.00%		
	than 6 months	0	0.00%	0	0.00%	0	0.00%	0	0.00%	1	
Piore	Total						0.0076			1	
	ıval	49250	100.00%	161551	100.00%	0	0.00%	210801	100.00%	4	
calculated on total of th	ne respective column										
evances received aga	ainst the TPA:										
ugt										1	
S. No.		De	escription		Number of Grievances						
	_		-								
1	Gri		ling at the beginning of year	<u> </u>	0						
2		Grievances rea	ceived during the year		45						
3			solved during the year		45						
4	G		iding at the end of the year		0						
7		i ic varices outstari	iding at the end of the year	1	U						
egulations , as amende	d from time to time										

a. Specify whether In – house Claim settlement or Services rendered by TPA: TPA

Name of the TPA: VIDAL HEALTH INSURANCE THIRD PARTY ADMINISTRATOR

Validity of agreement with TPA	
From	To
(DD/MM/YYYY)	(DD/MM/YYYY)
28-Sep-22	30-Sen-25

b. Number of policies and lives serviced in respect of which public disclosure is made:

Description	Individual	Group	Government
No of policies serviced	1,36,739	565	1
No of lives serviced	3 11 066	18 83 215	1 94 97 665

Sl no	Name of State	Name of Districts	No of policies serviced	No of lives serviced
1	Ahmedabad	Ahmedabad	478	30,452
2	Bangalore	Bangalore	11,085	1,91,621
3	Chandigarh	Chandigarh	5,459	38,530
4	Chennai	Chennai	16,679	1,80,654
5	Coimbatore	Coimbatore	929	5,074
6	Dehradun	Dehradun	575	5,450
7	Delhi	Delhi	6,117	12,41,910
8	Hyderabad	Hyderabad	9,610	98,622
9	Indore	Indore	5,914	15,685
10	Jaipur	Jaipur	1,034	5,088
11	Kanpur	Kanpur	3,677	42,139
12	Kochi	Kochi	5,124	39,814
13	Kolkata	Kolkata	74	1,904
14	Mumbai	Mumbai	60,978	2,64,316
15	Patna	Patna	4	15
16	Pune	Pune	9,378	25,602
17	Uttar Pradesh	Kanpur	1	2
18	Visakhapatnam	Visakhapatnam	188	7,403
19	Rajasthan	Banswara	1	1,94,97,665
20	Rajasthan	Baran		
21	Rajasthan	Bundi		
22	Rajasthan	Chittaurgarh	[
23	Rajasthan	Dungarpur		
24	Rajasthan	Jhalawar		
25	Rajasthan	Kota		
26	Rajasthan	Pratapgarh		
27	Rajasthan	Udaipur		

d. Data of number of claims processed:

TPA	No. of claims outstanding at the beginning of year	No. of claims received during the year	No. of claims paid during the year	Settlement ratio (%)	No. of claims repudiated during the year	Claims repudiation (%)	
Vidal Health Insurance Third Party Administrator	56399	1075729	928362	85%	60654	5%	

e. Turn Around Time (TAT) for cashless claims (in respect of number of claims):

Sl no	Description	Individual Policies		Group Policies		
		(in %)		(in %)		
		TAT for pre-auth	TAT for discharge	TAT for pre-auth	TAT for discharge	
		**	***	**	***	
1	Within <1 Hour	65%	44%	83%	66%	
2	Within 1-2 Hours	17%	25%	9%	19%	
3	Within 2-6 Hours	17%	30%	7%	15%	
4	Within 6-12 Hours	1%	1%	0%	0%	
5	Within 12-24 Hours	0%	0%	0%	0%	
6	>24 Hours	0%	0%	0%	0%	
Total	•	100%	100%	100%	100%	

^{*} Percentage to be calculated on total of respective column

No. of claims outstanding at the end of the year 127801

^{**} Reckoned from the time last necessary document is received by insurer/TPA (whichever is earlier) and till final pre auth is issued in the hospital)

^{***} Reckoned as final discharge summary sent to hospital from the time discharge bill is received by TPA.

f. Turn Around Time (TAT) in respect of payment/ repudiation of claims:

Description (to reckoned from the date of receipt of last necessary document)	Individual		Group		Government		
· •	No. of Claims	Percentage (%)	No. of Claims	Percentage (%)	No. of Claims	Percentage (%)	
Within 1 month	43,753	96%	2,76,519	92%	5,90,647	92%	
Between 1 - 3 Months	1,397	3%	22,817	8%	52,274	8%	
Between 3 to 6 Months	245	1%	907	0%	-	÷	
More than 6 months	89	0%	368	0%	-	ē.	
Total	45,484	100%	3,00,611	100%	6,42,921	-	

	Total
No. of Claims	Percentage (%)
9,10,919	92%
76,488	8%
1,152	0%
457	0%
9,89,016	100%

* Percentage shall be calculated on total of respective column.

g. Data of grievances received against the TPA:

Sl no	Description	No. of Grievances
5.110	Bescription	110. Of Grievanices
1	Grievances outstanding at the beginning of year	3
2	Grievances received during the year	547
3	Grievances resolved during the year	547
4	Grievances outstanding at the end of the year	3

Public Disclosures on quantitative and qualitative Parameters of Health services rendered Information as at 31/03/2024

Name of the Insurance Company: The New India Assurance Co. Ltd.

a. Specify whether In – house Claim settlement or Services rendered by TPA: TPA

Name of the TPA: Genins India Insurance TPA Ltd.						
Validity of agreement wit	th TPA					
From	То					
(DD/MM/YYYY)	(DD/MM/YYYY)					
28-09-2022	9/30/2025					

b. Number of policies and lives serviced in respect of which public disclosure is made:

Description	Individual	Group	Government
No of policies serviced	28302	19	0
No of lives serviced	76081	11978	0

c. Geographical Area of services Rendered in respect of which public disclosure is made:

Sl.No.	Name of State	Name of Districts
	1 Delhi	Central Delhi
	2 Delhi	North West Delhi
	3 Delhi	West Delhi
	4 Gujarat	Vadodara
	5 Haryana	Kaithal
	6 Haryana	Karnal
	7 Haryana	Kurukshetra
	8 Karnataka	Bangalore
	9 Maharashtra	Ahmed Nagar
1	0 Maharashtra	Akola
1	1 Maharashtra	Amravati
1	2 Maharashtra	Buldhana
1	3 Maharashtra	Dhule
1	4 Maharashtra	Jalgaon
1	5 Maharashtra	Jalna
1	6 Maharashtra	Nagpur
1	7 Maharashtra	Nandurbar
1	8 Maharashtra	Nashik
1	9 Maharashtra	Raigarh(MH)
2	0 Maharashtra	Ratnagiri
2	1 Maharashtra	Thane
2	2 Maharashtra	Wardha
2	3 Maharashtra	Washim
2	4 Maharashtra	Yavatmal
2	5 Punjab	Jalandhar
2	6 Punjab	Kapurthala
2	7 Punjab	Ludhiana
2	8 Sikkim	East Sikkim
2	9 Tamil Nadu	Chennai
3	0 Tamil Nadu	Coimbatore
3	1 Uttar Pradesh	Gautam Buddha Nagar
3	2 Uttar Pradesh	Lucknow

33	Uttarakhand	Udham Singh Naga
34	West Bengal	Cooch Behar
35	West Bengal	Darjiling
36	West Bengal	Jalpaiguri
37	West Bengal	Kolkata

d. Data of number of claims processed:

TPA No. of claims outstanding at the be, No. of claims rece No. of claims rece No. of claims rece No. of claims receive No. of claims repudiated durin Claims repudiation (%) No. of claims outstanding at the end of the year Genins India Insurance Ti 451 9885 8814 85.27% 1102 10.66% No. of claims outstanding at the end of the year 420

Note : Repudiated Claims including Rejected/No claim/Closed etc ...

a	L		(1 - 1)	1 (1(1)	
Sl. No.	Description	Individual Policies	(in %)	Group Policies (in %)	
		TAT for pre-auth	TAT for discharge **	TAT for pre-auth **	TAT for discharge ***
1	Within <1 Hour	78.73%	96.20%	82.56%	96.52%
2	Within 1-2 Hours	13.89%	2.70%	12.95%	2.44%
3	Within 2-6 Hours	7.38%	1.10%	4.49%	1.05%
4	Within 6-12 Hours	0.00%	0.00%	0.00%	0.00%
5	Within 12-24 Hours	0.00%	0.00%	0.00%	0.00%
6	>24 Hours	0.00%	0.00%	0.00%	0.00%
	Total	100.00%	100.00%	100.00%	100.00%

- percentage to be calculated on total of respective column
- ** Reckoned from the time last necessary document is received by insurer/TPA (whichever is earlier) and till final pre auth is issued in the hospital)
- *** Reckoned as final discharge summary sent to hospital from the time discharge bill is received by TPA.

f. Turn Around Time (TAT) in respect of payment/ repudiation of claims:

Description (to reckoned	Individual				Group			Government			Total
	No. of Claims	Pe	rcentage (%)	No. of Claims		Percentage (%)	No. of Claims		Percentage (%)	No. of Claims	Percentage (%)
within 1 month		8771	99.65%	1108		99.4	6% 0		0.00%	9879	99.63%
Between 1 – 3 Months		26	0.30%	5		0.4	5% 0		0.00%	31	0.31%
Between 3 to 6 Months		5	0.06%	1		0.0	9% 0		0.00%	6	0.06%
More than 6 months		0	0.00%	0		0.0	0%		0.00%	0	0.00%
Total		8802	100.00%	1114		100.0	0% 0		0.00%	9916	100.00%

^{*} Percentage shall be calculated on total of respective column.

Processing TAT (TAT Recv-App/DRW/Denied)

Description (to reckoned	Individual			Group			Government			Total
		Percentage (%)			Percentage (%)	No. of Claims		Percentage (%)	No. of Claims	Percentage (%)
within 1 month	8778	00.730/	1112		99.82%	0		0.00%	9890	99.74%
Between 1 – 3 Months	19	0.22%	1		0.09%	0		0.00%	20	0.20%
Between 3 to 6 Months	5	0.06%	1		0.09%	0		0.00%	6	0.06%
More than 6 months	0	0.00%	0		0.00%	0		0.00%	0	0.00%
Total	8802	100.00%	1114		100.00%	0		0.00%	9916	100.00%

^{*} Percentage shall be calculated on total of respective column.

. Data of grievances received against the TPA:

Description No. of Grievances

1 Grievances outstanding at the begin 0

2 Grievances received during the yea 19

3 Grievances resolved during the yea

4 Grievances outstanding at the end 0

Place: Mumbai Date :

For and on behalf of Ger Signature of CEO/ Whole Time Director Name of the Insurer: The New India Assurance Company Ltd.

Dr. Sumit Garg Chief Administrative Officer (CAO)

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